bitsIO Global Academy for Splunk

We recently hired someone from a job posting website to come help us build our Splunk environment. We paid him in full prior to the job. He showed up, did some work, and left. However, we were left with an environment in total disarray and we don't know what to do to fix it. We've hired you to be able to log into our system and get it back into a working state.

We want to follow Splunk best practices. We have provided you with your own login credentials. You have one hour to get the environment working for a board meeting. We are able to login to the Cluster Manager and our Deployment Server, but cannot figure out why the Search Head won't load. Our Monitoring Console isn't working anymore as well.

You should have received an email showing the seven Splunk instances we have and credentials for our JumpHost. I don't really know what server is doing what but the email will give you the credentials to login. You must use the JumpHost to access the backend instances, but all forward facing servers will be accessible through the internet.

Located on the Monitoring Console is an internal grading app. If you access the app it will provide you a dashboard with issues we are facing. You will want to continually refresh the dashboard to ensure that we can monitor the health of our environment!

After one hour has elapsed, your access will be automatically revoked.

We look forward to seeing you weave some magic for our board.