**Frequently Asked Questions – Doll X**

1. **Question:** What is Doll X?  
   **Answer:** Doll X is an interactive and educational toy designed for children over 3 years old.
2. **Question:** Does Doll X need batteries?  
   **Answer:** Yes, Doll X runs on 3 AA batteries, which are not included in the package.
3. **Question:** How many phrases does Doll X say?  
   **Answer:** It has a repertoire of 20 educational and fun phrases, plus 5 children's songs.
4. **Question:** Is Doll X safe for children?  
   **Answer:** Yes, it is certified by INMETRO and made with non-toxic materials.
5. **Question:** Where can I buy Doll X?  
   **Answer:** Doll X is available in physical stores and on the official website.
6. **Question:** What colors are available for Doll X?  
   **Answer:** Currently, pink and lilac. New models will be released soon.
7. **Question:** What is the delivery time?  
   **Answer:** Delivery time varies by region. Check the estimated time by entering your ZIP code on the website.
8. **Question:** Is the package sealed?  
   **Answer:** Yes, the packaging is factory-sealed.
9. **Question:** Does Doll X have a warranty?  
   **Answer:** Yes, 90 days against manufacturing defects.
10. **Question:** How do I request an exchange if it is defective?  
    **Answer:** Contact our Customer Service within 7 days after receiving the product.