**Frequently Asked Questions – Doll X (Part 2)**

1. **Question:** Does Doll X have technical support?  
   **Answer:** We don’t have our own support service, but we recommend authorized service centers.
2. **Question:** Can Doll X be shipped with gift wrapping?  
   **Answer:** Yes, just select that option at checkout.
3. **Question:** Can I send it as a gift to another address?  
   **Answer:** Yes, just fill in the recipient's address.
4. **Question:** What payment methods are accepted?  
   **Answer:** Credit cards, Pix, bank slip (boleto), and digital wallets.
5. **Question:** Can I use a discount coupon?  
   **Answer:** Yes, enter the code in the "Discount Coupon" field at checkout.
6. **Question:** What age group is Doll X recommended for?  
   **Answer:** For children aged 3 and up.
7. **Question:** Does it come with an instruction manual?  
   **Answer:** Yes, it comes with an explanatory manual with usage guidelines.
8. **Question:** Can Doll X be washed?  
   **Answer:** No. We recommend cleaning it with a damp cloth and neutral soap.
9. **Question:** Does the product earn loyalty program points?  
   **Answer:** Yes, you earn points with every purchase.
10. **Question:** Is the product available for in-store pickup?  
    **Answer:** Yes, select the “Pick up in Store” option during checkout.