



# Ramon Trigo

rmtrigo.github.io  
rmontrigo@gmail.com  
604.369.8093  
linkedin.com/in/ramontrigo

Digital designer and front-end developer who creates clever and intuitive digital experiences rooted in user needs and business goals.

## Skills

### Creative

User Research and Testing  
Prototyping  
Information Architecture  
Interface Design  
Sketch  
Adobe XD  
Invision  
Logo and Print Design

### Technical

HTML5  
CSS3  
JavaScript  
jQuery  
Bootstrap  
GitHub  
Responsive Design  
WordPress

### Business

Digital Marketing  
Social Media Campaigns  
Content Writing  
Search Engine Optimization  
Networking

### Software

Slack  
Trello  
Adobe Creative Suite  
Microsoft Office Suite  
Google Apps

## Professional Experience

### Self Employed

#### Digital Designer and Front End Developer

Burnaby | November 2017 – Present

- Consulted with clients to outline website goals by sketching wireframes and site functionality
- Created custom graphics and edited stock photos
- Ensured cross platform compaitibility by validating HTML5, CSS3 and JavaScript
- Designed and coded responsive web layouts for phones and tablets
- Wrote site compliant metadata for SEO findability
- Used version control software to publish static pages and keep track of revisions

### HiNeon LED Neon Signs

#### Web Design Intern

Richmond | September 2017 – October 2017

- Worked in collaboration with a classmate and two project managers at this LED lighting company
- Evaluated the company's website and custom sign order form, pointing out usability issues
- Planned the information architecture, sketched wireframes, made graphics assets, and wrote copywriting material for a neon sign customizer app
- Coded animated UI elements and a quote estimator with HTML/CSS/JS for a neon sign customizer app
- Represented the company at the 2017 Etsy Made in Canada Market as a brand ambassador

## Education

### British Columbia Institute of Technology

New Media Design and Web Development  
Certificate | October 2016 – October 2017

Graduated with distinction

### Langara College

Computer Science  
Transfer Credit | September 2010 – August 2014

### Active Professional Development

Teamtreehouse.com and Lynda.com courses  
Self-directed reading and learning online

## Projects

### Google Timer | BCIT

#### Interaction Designer

Vancouver | July 2017 – August 2017

Skills used: UX/UI design, Interaction design  
Tools used: Sketch, Adobe Creative Suite, Draw.io

- Case study on the stock Android clock app's timer feature
- The timer had multiple usability issues: Unnecessary swiping for certain tasks, unhelpful UI elements and poor button placement
- Compared Google Timer with third party Android timer apps which had features that Google Timer was lacking
- Planned a scalable design solution with a flowchart that addresses Google Timer's issues
- Implemented the design solution into low fidelity wireframes on paper and then into high fidelity prototypes made with Sketch

### Grail | BCIT

#### Co-founder, UX/UI Designer

Vancouver | February 2017 – March 2017

Skills used: UX/UI design, User research, Usability testing  
Tools used: Sketch, Adobe Creative Suite, Invision, Draw.io

- Community marketplace app that makes high end men's fashion more accessible to everyone
- Made a user flow chart illustrating how a user would purchase a clothing item on the app
- Did user research, made a paper prototype and user tested it with people who fit the app's target demographic
- Designed the UI based on feedback from usability testing
- Performed a heuristic evaluation on the final prototype

### Royal City Centre | BCIT

#### UX Researcher, Sales Manager

New Westminster | December 2016 – January 2017

Skills used: UX/UI design, Information Architecture  
Tools used: Sketch, Adobe Creative Suite, Google Slides

- Compiled a document with a project manager and a creative director, propozing the redesign of an existing website
- Analyzed the client's website and pointed out issues concerning information architecture and accessibility
- Did user research and designed low fidelity wireframes that address the site's design issues.
- Pitched a presentation in front of the client and set up a pricing model for our services.