



LUCIAN ENACHE

Azure Web Apps Support Engineer - Microsoft (Rinf)

26 ani din Bucuresti, necasatorit

Date contact

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Adresa: Strada Fabricii nr. 26B, bloc Quadra2

Despre mine

Castigarea experientei in domeniul IT sau domenii apropiate

Experienta profesionala

Experienta pe
departamente

IT Software: **3 ani si 1 luna**
Specialisti / Tehnicienii: **1 an**

Aug 2017 - prezent

1 an si 9 luni

Azure Web Apps Support Engineer - Microsoft (Rinf)

Bucuresti | IT Software | IT / Telecom

- oUsing broad and in-depth product knowledge provide and facilitate the responsive delivery of technical solutions and information to major customers;
- oProvide solutions to complex problems that satisfy our English and French speaking customer base. This involves dealing with difficult situations including complaint handling, sensitive customers and mission critical support;
- oBuild customer and partner loyalty through customer orientation, responsiveness and accountability; Work in an international environment and collaborate with your team to provide high-level support;
- oAttend triage meetings with local or remote engineers to share knowledge and efficiently develop customer solutions;
- oDevelop and deliver internal and customer or others (e.g.: students) technical trainings/workshops in specialty areas;
- oAssist in representing Microsoft in any forum (i.e. seminars, technical or marketing, conferences event)
- oWork with local marketing people for product feedback, new product launches.

Abilitati si competente dobandite:

C#, Linux, Networking, mssolve, Microsoft Outlook, .Net Core, Kusto Explorer, Jarvis Explorer, AppLens

Feb 2016 - lun 2017

1 an si 5 luni

Programator Java - H Grup IT Expert

Bucuresti | IT Software | IT / Telecom

- oDesign and develop high-volume, low-latency applications for mission-critical systems, delivering high-availability and performance.
- oContribute in all phases of the development lifecycle.
- oWrite well designed, testable, efficient code.
- oEnsure designs are in compliance with specifications.
- oPrepare and produce releases of software components.
- oSupport continuous improvement by investigating alternatives and technologies and presenting these for architectural review.

Mar 2015 - Feb 2016

1 an

IT Helpdesk Technician - Stefanini

Bucuresti | Specialisti / Tehnicienii | IT / Telecom

Am oferit asistenta IT in cadrul proiectului Linde pentru regiunea America de Nord

Abilitati si competente dobandite:

Active directory, IBM Lotus Notes, rsa, hpsm, operare SAP

Educatie

2011 - prezent

Facultate - Universitatea Bucuresti, Facultatea de Matematica Informatica

Informatica | Bucuresti

Fara obtinerea diplomei de licenta

2007 - 2011

Liceu / Școală profesională - Colegiul National I.C. Bratianu

Matematica-Informatica | Pitesti

Abilitati

Abilitati generale

Capacitate de lucru in echipa, ASP.NET, C++, Capacitate de invatare rapida de lucruri noi, Capacitate de lucru in conditii de stres, HTML - nivel mediu, Java, Microsoft Office, Oracle, Punctualitate, sicutus prolog, Visual C#, Communication skills, Spirit de orientare

Abilitati dobandite la locurile de munca

Active directory, IBM Lotus Notes, rsa, hpsm, operare SAP, C#, Linux, Networking, mssolve, Microsoft Outlook, .Net Core, Kusto Explorer, Jarvis Explorer, AppLens

Limbi straine

Engleză - Avansat, Spaniolă - Inceptor, Franceză - Mediu

Alte informatii

Proiecte

LuQi

perioada Mar 2016 - Oct 2016

Lucrul in cadrul unei echipe mari, cu 2 puncte de activitate (Bucuresti si Paris) spre dezvoltarea unei platforme de inteligenta media. Proiectul a inceput cu o formare de 4 saptamani in Paris, ce a ajutat la fixarea mai buna a unor notiuni de limba franceza, precum si la invatarea celor mai noi tehnologii din domeniu IT, Apoi, pentru urmatoarele 6 luni, mi-am desfasurat activitatea din Bucuresti, comunicand cu echipa din Franta utilizand metodologia Agile.

Forum On-Line - ASP.NET

perioada Ian 2014 - Feb 2014

Proiect realizat la Universitatea Bucuresti, in cadrul materiei "Dezvoltarea Aplicatiilor WEB"

Hobby-uri

IT, Muzica, Socializare

Permis de conducere

Categoria B

dobandit in 16 aug 2012