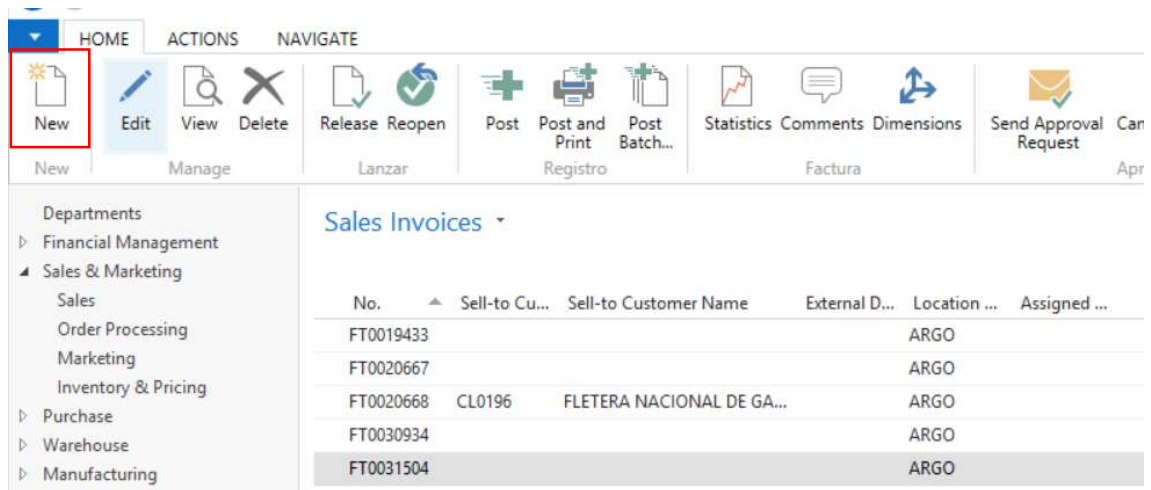


Manual NAV – Como cancelar nota de crédito

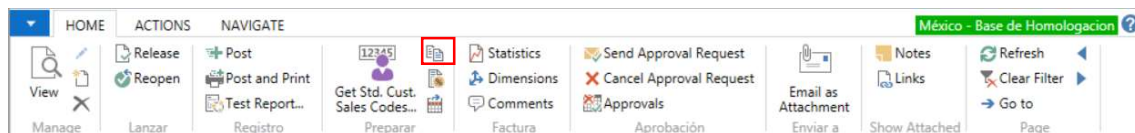
Vá em **Sales em Marketing > Order Processing > Sales Invoice**

The screenshot displays the NAV software interface. On the left is a navigation pane with a tree structure. The 'Sales & Marketing' department is expanded, and 'Order Processing' is selected. On the right, the 'Order Processing' page is shown, featuring several sections: 'Lists' (Customers, Contacts, Sales Quotes, Sales Orders, Blanket Sales Orders, Sales Return Orders, Sales Invoices), 'Tasks' (Order Planning, Create Recurring Sales Invoices), 'Reports and Analysis' (Reports: Customer - Order Detail, Customer - Order Summary, Work Order, Sales Statistics, Customer/Item Sales, Customer - Sales List, Sales Invoice Nos., Sales Credit Memo Nos., EC Sales List, Sales Reservation Avail.), and 'Documents' (Order Confirmation, Sales Document Test, Sales Quote, Blanket Sales Order, Sales Invoice, Sales Credit Memo, Sales - Shipment). The 'Sales Invoices' item under the 'Lists' section is highlighted with a red box.

Crie uma nova Invoice em **New**

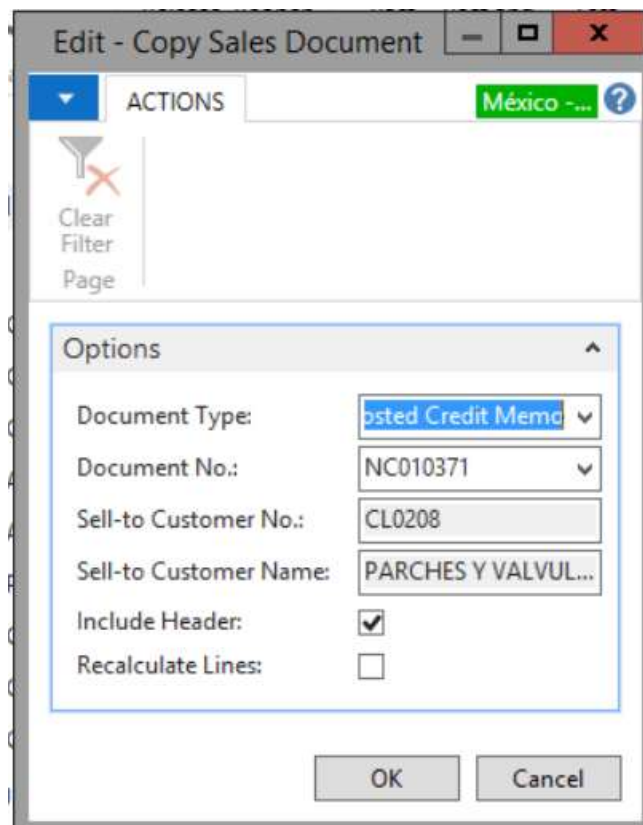


Vá em copiar documento



Coloque o tipo de documento como "Posted Credit Memo"

Escolha o credit memo que deseja cancelar e inclua o cabeçalho. Não recalcule as linhas. Clique em **Ok**



Na linha aparecerá o credit memo a que se refere, exclua essa linha.

Lines											
Functions ▾ Line ▾ Find Filter Clear Filter											
Type	No.	Description	Location C...	Quantity	Unit of Mea...	Unit Price Excl. ...	Line Amount Ex...	Line Discount %	Allo...	Qty. Assigned	Qty. to Assign
G/L Account	42250002	Credit Memo No. NC010371	ARGO	1	UN	32.271,11	32.271,11		<input checked="" type="checkbox"/>		

Confira e depois registre em **Post**

HOME ACTIONS NAVIGATE											
View	Edit	New	Delete	Release	Reopen	Post	Post and Print	Test Report...	Get Std. Cust. Sales Codes...	Copy Document...	Calculate Invoice Discount
Manage				Lanzar		Registrar			Preparar		
				Factura				Aprobación			
				Enviar a				Show Attached			
				Page				Módulo - Base de Homologación			

Conferindo movimentos

Indo no movimento do cliente temos a seguinte tela:

Nela podemos observar o **Original Amount** de “189.011,68”, duas notas de crédito e a nova invoice feita no processo acima. Fiz a reversão/cancelamento de **apenas** uma delas como exemplo, no valor de “37,434,49”. Nesse caso ficariam duas invoices, uma com o valor original restante e uma com o valor de correção da credit memo.

Customer Ledger Entries											
Type to filter (F3) Document No. Filter: CL0208											
Postin...	Document ...	Documen...	Bill No.	Total Bills	Document ...	Customer...	Description	Currency ...	Original Am...	Amount	Remaining A...
10/05/2024	Invoice	FT0031507		0	FACTURA D...	CL0208	Invoice FT0031507	MXP	37.434,49	37.434,49	37.434,49
19/04/2024	Credit Memo	NC010371		0	NOTA DE CR...	CL0208	Corrective Invoice InvoiceFT0031...	MXP	-37.434,49	-37.434,49	0,00
19/04/2024	Credit Memo	NC010370		0	NOTA DE CR...	CL0208	Corrective Invoice InvoiceFT0031...	MXP	-3.705,92	-3.705,92	0,00
18/04/2024	Invoice	FT0031492		0	FACTURA D...	CL0208	Order PD17557	MXP	189.011,68	189.011,68	147.871,27