

Ella Lopez

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Summary

Highly detail-oriented and results-driven Software Quality Assurance Engineer with 5+ years of experience in ensuring the production of high-quality software solutions. Proficient in test planning, test execution, and defect tracking. Skilled in designing and implementing effective test cases and strategies. Adept at identifying and resolving software defects to improve overall product functionality and user experience. Strong interpersonal and communication skills to effectively collaborate with cross-functional teams.

Experience

Software Quality Assurance Engineer | XYZ Software, City, ST | Jan 2017 - Present

- Develop and execute comprehensive test plans, test cases, and test scripts for various software applications, ensuring maximum coverage of functional and non-functional requirements.**
- Perform manual and automated testing to validate application functionality, performance, usability, and compatibility across different devices and platforms.**
- Collaborate with development, design, and product teams to ensure software quality**

standards are met, and any issues are addressed in a timely manner.

- Utilize defect tracking tools (such as JIRA) to log, track, and prioritize bugs and work closely with developers to investigate and resolve identified issues.**
- Conduct root cause analysis for defects and provide detailed reports to stakeholders, offering recommendations for process improvements and optimized test strategies.**
- Conduct regression testing to identify and mitigate any potential regression risks.**
- Worked on projects utilizing Agile methodologies and participated in daily stand-up meetings and sprint planning sessions.**

Software Quality Assurance Intern | ABC Technologies, City, ST | May 2016 - Dec 2016

- Assisted in developing test plans, test cases, and test scripts for various software applications.**
- Performed manual testing of application functionalities and reported any defects found.**
- Collaborated with the development team to resolve issues and ensure the timely delivery of high-quality software.**
- Assisted in the creation and maintenance of test documentation, including test cases, test data, and test environments.**

Education

Bachelor of Science in Computer Science | University of XYZ, City, ST | May 2016

- Relevant coursework: Software Engineering, Quality Assurance, Algorithms, Database**

Management

Skills

- Test planning and test case design
- Manual and automated testing
- Defect tracking and resolution
- Regression testing
- Test-driven development (TDD)
- Agile methodologies
- Strong problem-solving and analytical skills
- Excellent communication and collaboration abilities
- Proficient in tools like JIRA, Selenium, and Postman
- Programming languages: Java, Python, SQL

Certifications

- ISTQB Certified Tester - Foundation Level

References

Available upon request