

**Jack Chen**

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**Summary:**

**Highly motivated and detail-oriented Software Quality Assurance Engineer with 5 years of experience in manual and automated testing of software applications. Proficient in testing methodologies, defect tracking, test design, and test execution. Skilled in both Agile and Waterfall methodologies. Strong problem-solving abilities and a passion for delivering high-quality software solutions.**

**Education:**

**Bachelor of Science in Computer Science**

**University of XYZ, City**

**Graduation:** May 20XX

**Skills:**

- Software Testing (Manual and Automated)**
- Test Planning and Execution**

- Defect Tracking and Management
- Test Design and Documentation
- Agile and Waterfall Methodologies
- Test Case Development and Execution
- Test Automation (Selenium, JUnit, Cucumber)
- Test Management Tools (Jira, TFS)
- SQL and Database Testing
- Continuous Integration/Continuous Delivery (CI/CD)
- Strong Analytical and Problem-Solving Skills
- Strong Communication and Collaboration Skills

**Experience:**

**Software Quality Assurance Engineer**

**ABC Software Solutions, City**

**January 20XX - Present**

- Develop and maintain comprehensive test plans and test cases for various software applications.
- Execute manual and automated test cases to ensure adherence to functional and non-functional requirements.
- Collaborate with cross-functional teams, including developers, product owners, and

**business analysts, to ensure smooth execution of testing activities.**

- Identify, document, and track defects using Jira, ensuring their resolution prior to software release.**
- Conduct database testing using SQL to ensure data integrity and accuracy.**
- Participate in sprint planning meetings to provide input on test efforts required for each user story.**
- Collaborate with the development team to identify areas of improvement in the software development process and recommend solutions.**
- Champion and implement test automation efforts, resulting in significantly faster and more reliable testing.**
- Mentor junior team members, providing guidance on best practices and industry standards.**

## **Software Tester**

**XYZ Corporation, City**

**July 20XX - December 20XX**

- Assisted in the creation of test cases and test scenarios for a web-based application.**
- Performed manual testing of various features and functionalities, ensuring their compliance with requirements.**
- Reported and tracked defects using the defect tracking system.**
- Collaborated with developers to troubleshoot and resolve issues, ensuring the timely delivery of defect-free software.**

- Participated in team meetings to provide feedback and suggestions for improving the quality of the software.

#### **Certifications:**

- ISTQB Certified Tester - Foundation Level

#### **References:**

**Available upon request**