Quality Check Report

Informer vs. Gladney Business Performance – New Beginnings

Tab “Performance”

Fiscal year: 2025

Attendance Sessions

The attendance data for information sessions is collected through a live Excel file, which is continuously updated by the Gladney team. This file serves as a dynamic source, with users entering data directly.

We have implemented an automated process that downloads the entire file daily at 6:00 AM (BRT). The data is then loaded into a dedicated table in the **gladney_raw dataset**, named:

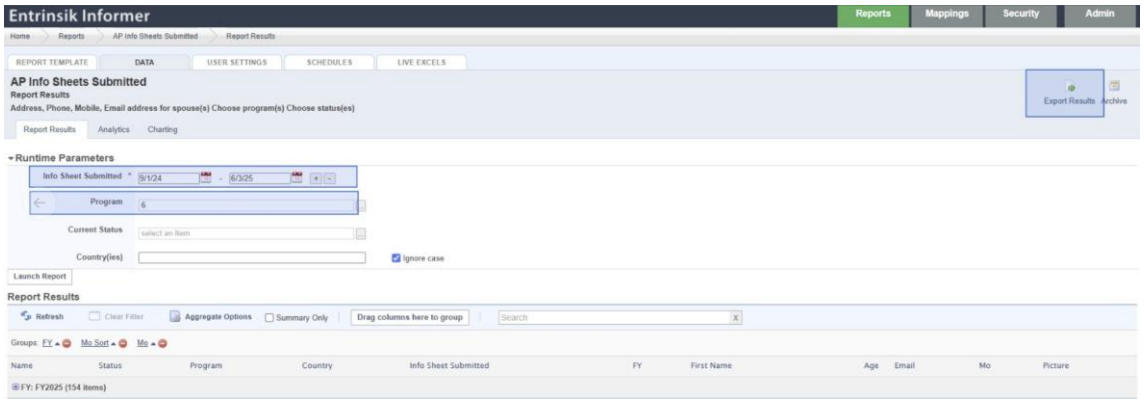
gsharepoint_nb_attendance_for_information_session.

This process is already operational and fully automated, ensuring that the data is always up to date for analysis and reporting purposes.

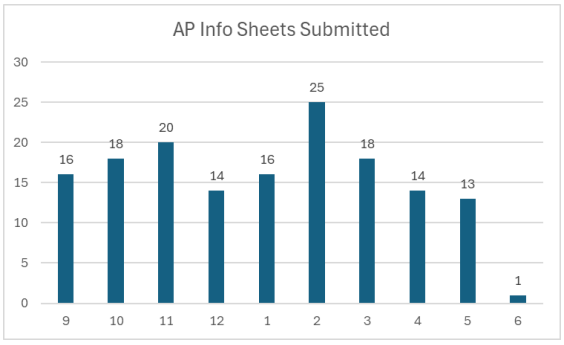
Submitted Info Sheets

In Informer, it is necessary to search for “AP Info Sheets Submitted” and enter the data as shown in the image below:

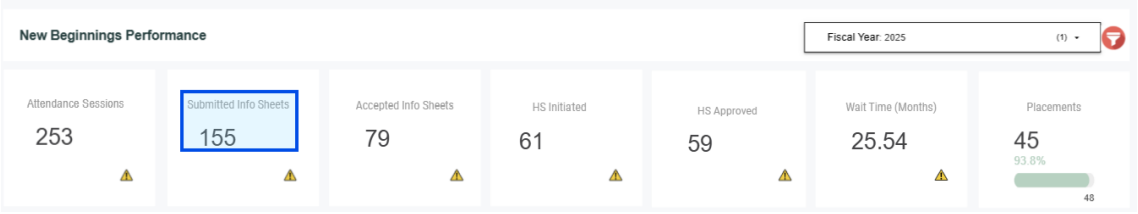
- Program 6 (New Beginnings)
- Data related to the Fiscal Year



As can be observed in the comparison below, the monthly values are consistent with what is displayed on the dashboard.



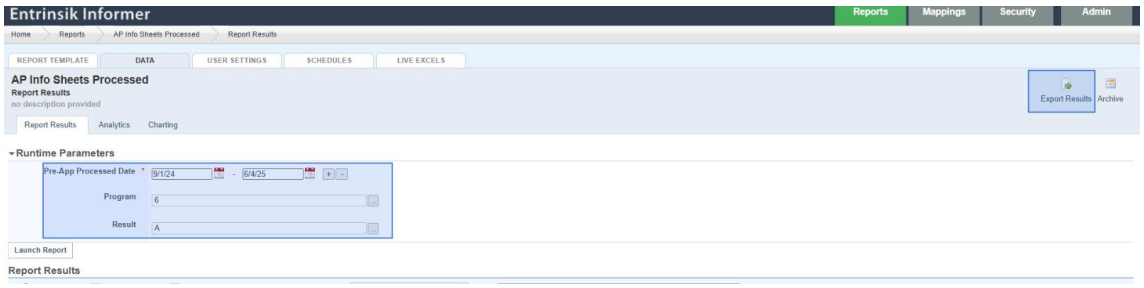
Furthermore, when we sum the total, the value matches the figure shown on the card, which is 155.



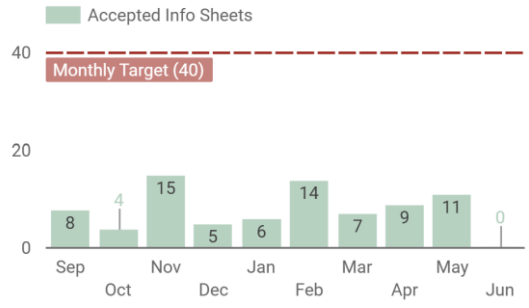
Accepted Info Sheets

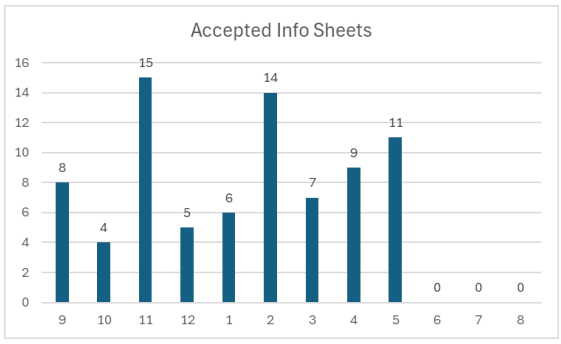
In Informer, you need to search for “AP Info Sheets Processed” and enter the data as shown in the image below:

- Program 6 (New Beginnings)
- Data related to the Fiscal Year
- Result: Accepted = “A”

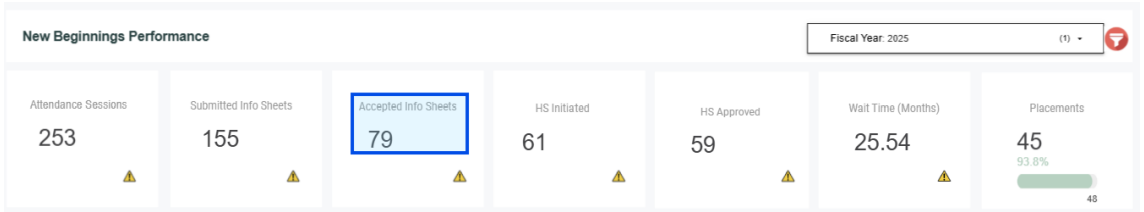


As shown in the comparison below, the monthly values are consistent with what appears on the dashboard.





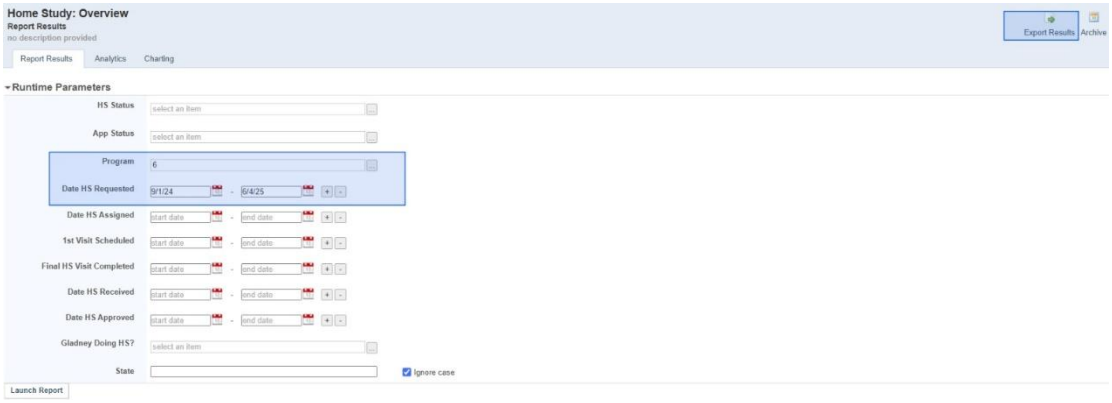
Additionally, when we sum the total, the value matches the figure displayed on the card, which is 79.



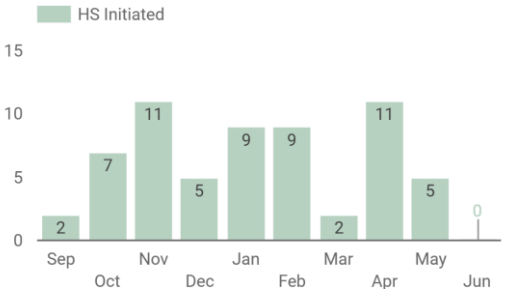
HS Initiated

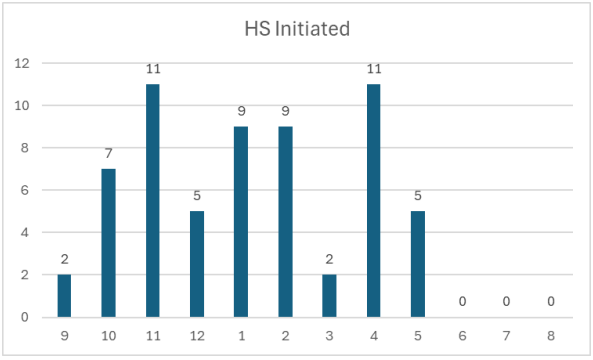
In Informer, you need to search for “Home Study: Overview” and enter the data as shown in the image below:

- Program 6 (New Beginnings)
- Data related to the Fiscal Year

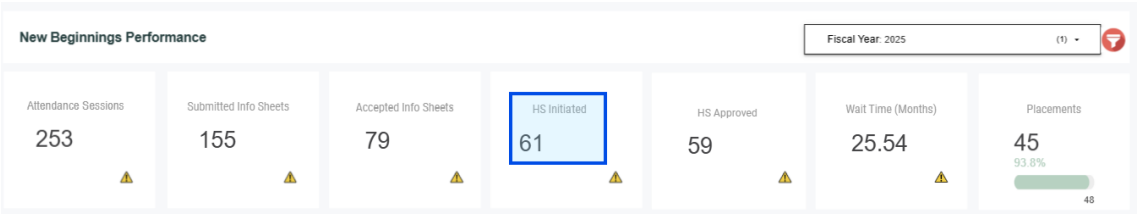


As shown in the comparison below, the monthly values are consistent with what appears on the dashboard.





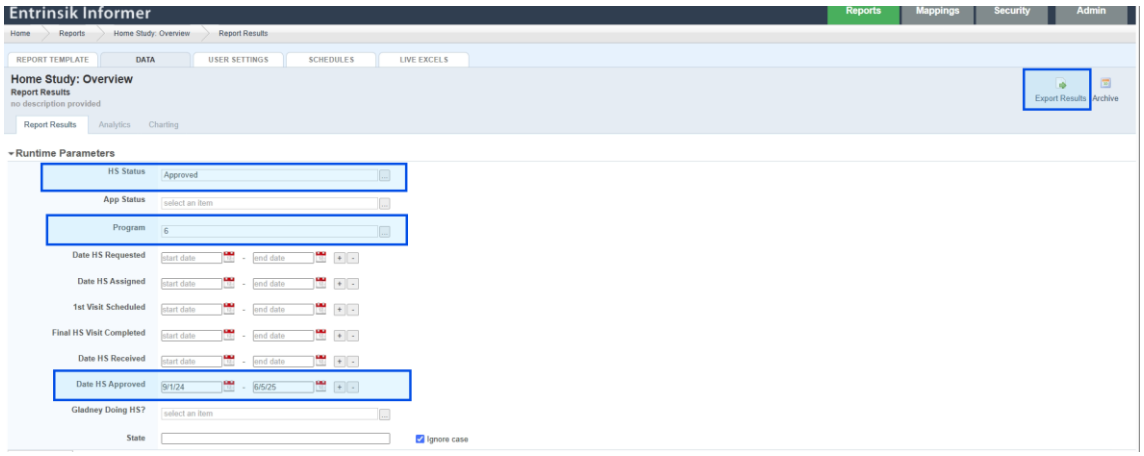
Additionally, when we sum the total, the value matches the figure displayed on the card, which is 61.



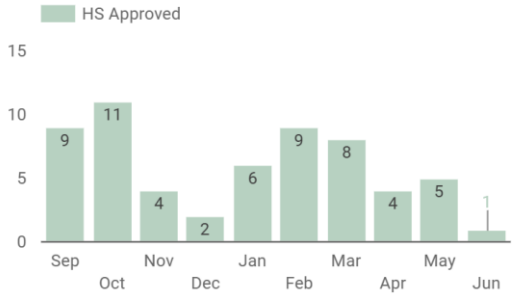
HS Approved

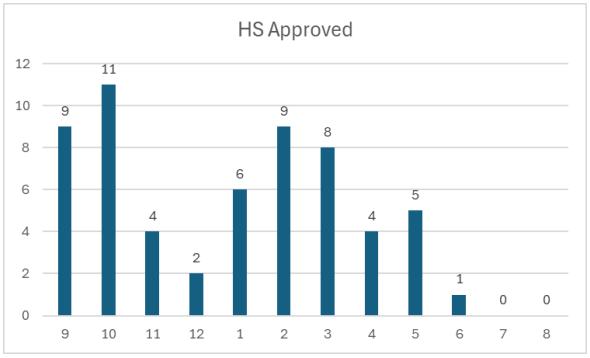
In Informer, you need to search for “Home Study: Overview” and enter the data as shown in the image below:

- HS Status : Approved
- Program 6 (New Beginnings)
- Data related to the Fiscal Year in the “Date HS Approved” field

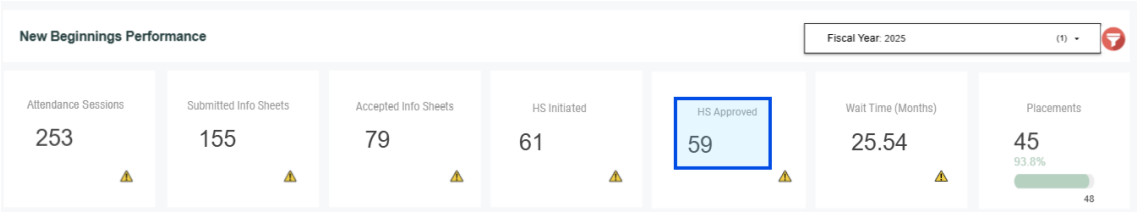


As shown in the comparison below, the monthly values are consistent with what appears on the dashboard.





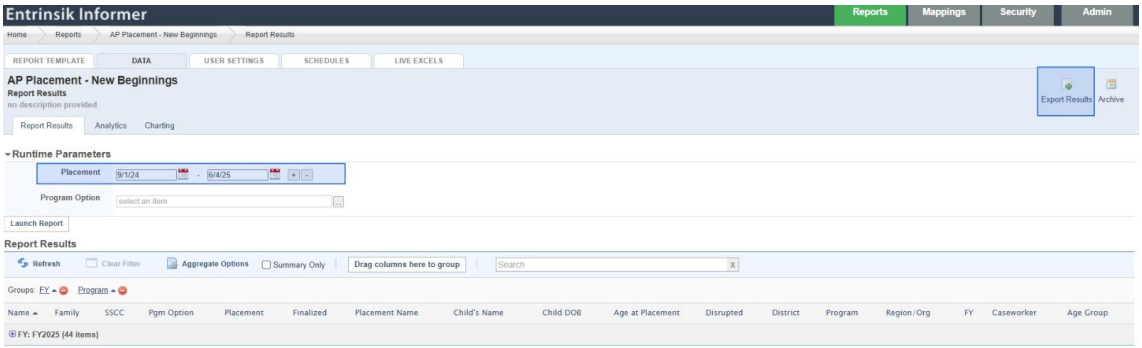
Additionally, when we sum the total, the value matches the figure displayed on the card, which is 59.



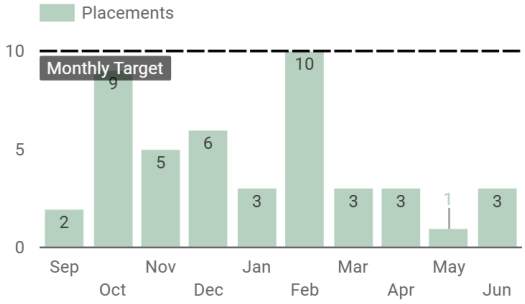
Placements

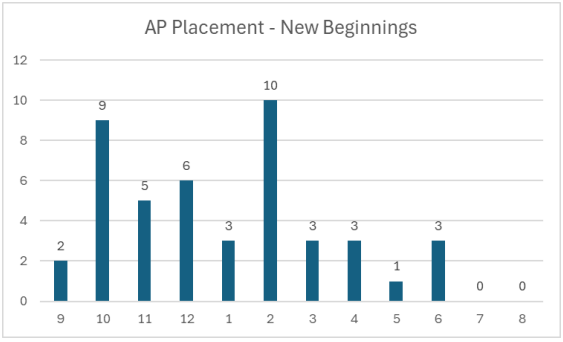
In Informer, you need to search for “AP Placement – New Beginnings” and enter the data as shown in the image below:

- Data related to the Fiscal Year

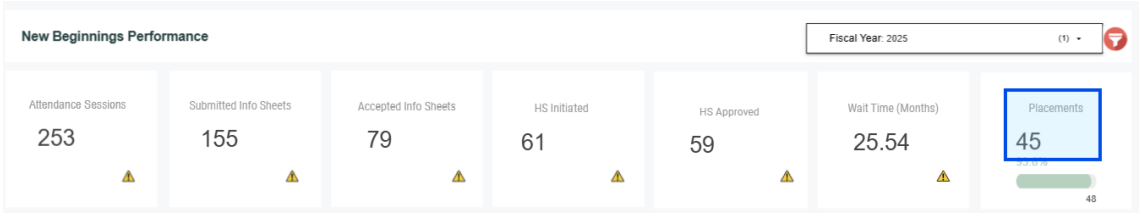


As shown in the comparison below, the monthly values are consistent with what appears on the dashboard.





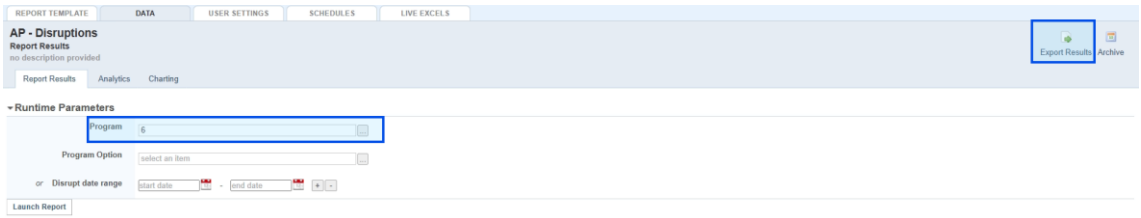
Additionally, when we sum the total, the value matches the figure displayed on the card, which is 45.



Disruptions - Traditional

In Informer, you need to search for “AP Disruptions” and enter the data as shown in the image below:

- Program 6 (New Beginnings)



To analyze the disruptions by placement type, we applied filters on the columns **"FY"** and **"Current Status"**.

As shown in the image below, the filtered data results in:

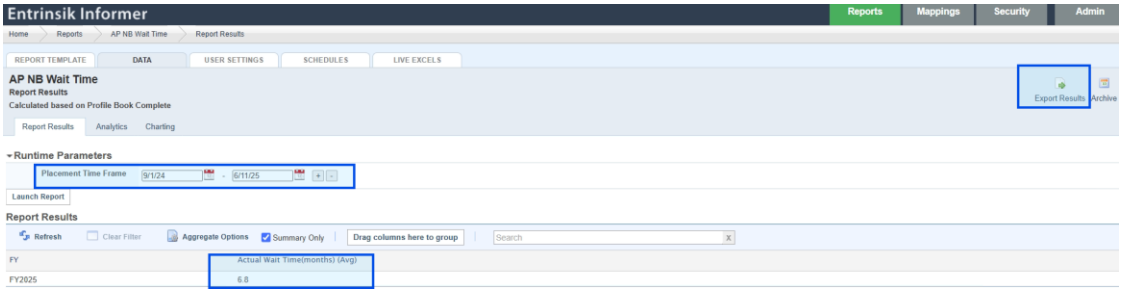
- **2 cases** under **Foster to Adopt** (highlighted in blue),
- and **6 cases** under **State Placement** (highlighted in green),

for a total of **8 disruptions**, consistent with the numbers found in the dashboard.

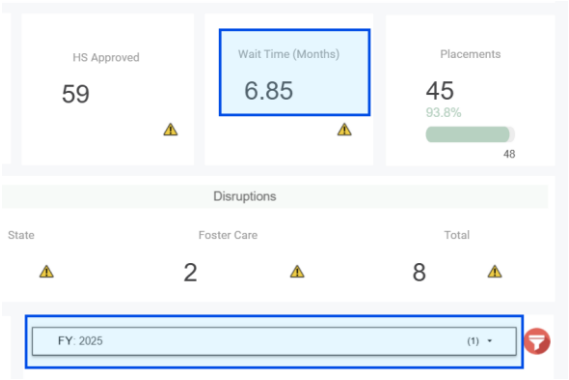
	A	B	C	D	E	F	G	H	I	J
1	Family	City	State	Program	Pgm Option	Current Status	Placement	Disrupted Da	Adoptee	FY
3	Saundra and Richard Hatchett	North Rich	TX	New Beginnings	Foster to Adopt	Disrupted		19/11/2024	Xorael	FY2025
168	Steven and Jessica Wright	Benbrook	TX	New Beginnings	Foster to Adopt	Disrupted	01/10/2024	09/12/2024	Deja	FY2025
169	Andrew and David McCurley	Ponder	TX	New Beginnings	State Placement	Disrupted		13/02/2025	Dareck	FY2025
170	Deborah and Joshua Walker	Richardso	TX	New Beginnings	State Placement	Disrupted	24/02/2025	07/05/2025	Madison	FY2025
211	Kristen and Daniel St. Ama	Fort Worth	TX	New Beginnings	State Placement	Disrupted	19/03/2024	06/01/2025	Mario	FY2025
213	Lloyd and Jennifer Thomas/Walker	Fort Worth	TX	New Beginnings	State Placement	Partial Disruption	11/07/2024	10/12/2024	Ethan	FY2025
220	Sharon and Gareth Tedford	Southlake	TX	New Beginnings	State Placement	Disrupted	23/10/2024	31/12/2024	Caidence	FY2025
243	Toni and Martin Leitgab	Dallas	TX	New Beginnings	State Placement	Disrupted	07/08/2024	06/03/2025	Aubrey	FY2025

Wait time (Months)

In Informer, you need to search for “AP NB Wait Time”.



In Informer, selecting **Fiscal Year 2025** shows an **average wait time of 6.8**, as illustrated in the image above. Likewise, applying the same filter in the dashboard returns the same average value. This confirms that the data in Informer and the dashboard are consistent and aligned.



Tab “Performance”

Fiscal year: 2025

Consolidated

In the image below, we can see the consolidated information from the “Recent Perspective” tab:

KPIs	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Jun 2025
Attendance Sessions	25	34	26	27	30	40	22	37	12	0
Submitted Inquiries	16	18	20	14	16	25	18	14	13	1
Inquiry Accepted	8	4	15	5	6	14	7	9	11	0
HS Initiated	2	7	11	5	9	9	2	11	5	0
HS Approved	9	11	4	2	6	9	8	4	5	1
Placement	2	9	5	6	3	10	3	3	1	3
Placement - Foster Care	0	3	1	0	0	0	0	0	0	0
Placement - Medical Fragile	0	0	0	0	0	0	0	0	0	0
Placement - Older Child Private	0	0	1	0	2	0	0	0	0	0
Disruption	0	2	2	2	0	2	1	0	1	0
Disruption - Foster Care	0	1	1	0	0	0	0	0	0	0

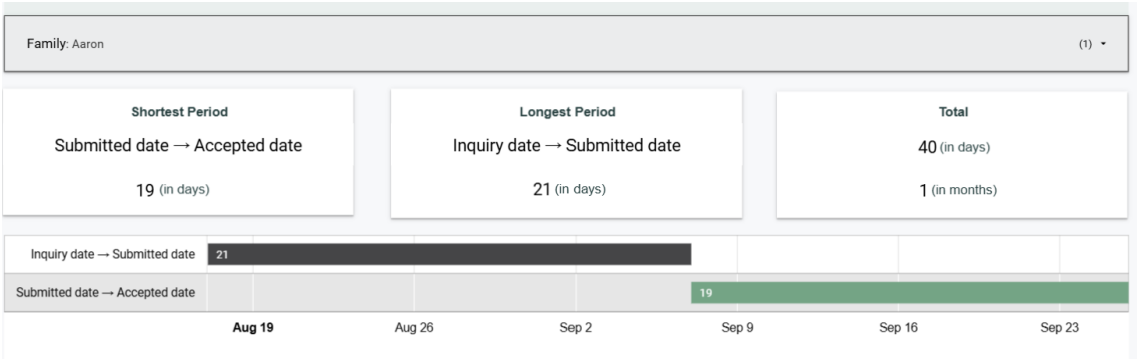
When analyzing only the values we found in Informer — that is, excluding “Attendance Sessions” and “Disruption – Foster Care” — we can observe that the values match exactly with those found, as shown in the image below.

	Set	Out	Nov	Dez	Jan	Fev	Mar	Abr	Mai	Jun
Submitted Info Sheets	16	18	20	14	16	25	18	14	13	1
Accepted Info Sheets	8	4	15	5	6	14	7	9	11	0
HS Initiated	2	7	11	5	9	9	2	11	5	0
HS Approved	9	11	4	2	6	9	8	4	5	1
Placements	2	9	5	6	3	10	3	3	1	3

Tab “Process Timeline”

Consolidated

Let’s proceed with the evaluation of the family: **“Aaron”**.



Since the data from the flow **“gcfa-upstart13.gladney_dev.sc_new_beginnings_journey_gantt”** has been validated as shown on the previous pages, we can now move forward with the analysis by downloading the data from this source.

By doing so and grouping the dates, we obtain the following results:

Inquiry date → Submitted date	Submitted date → Accepted date
21	19

These results match the values displayed in the Gantt chart shown on the dashboard.