Leah M. Baker

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Experience

Fitbit   **San Francisco, CA**
Front End Engineer   *May 2017 - Present*

o Maintained all customer contact options for fitibit, added FB messenger, maintained chat routing for new products and legal requirements
o Built multiple Customer Support Agent tools, Return label automation, Agent 2 Factor, RMA Tracker disable, Agent Emulator Selection and more
o help.fitbit.com, launched 6 new products including Female Health Tracking, deprecated fitstar (other EOL products)
o ACCC, email form in lightning components, including the migration from Force.com to Salesforce Communites tech stack

Student   **San Francisco, CA**
Front End   *June 2016 - April 2017*

o Udacity Front End engineer nano degree
o Rmotr Python development certification

Polytron, Inc.   **Duluth, GA**
Design Engineer   *October 2014–June 2016*

o Responsible for executing technically sound project design while maintaining cost efficient schedules
o Develop and implement design standards and detail design calculations
o Providing plant and equipment electrical power, automation and information system design
o Controller programming (HMI, PLC, etc.)
o Oversee on-site installation and provide project start-up support

Georgia Institute of Technology Robotics and Intelligent Machines Center   **Atlanta, GA**
Undergraduate Research   *August 2013–May 2014*

o Developed and Designed Holonomic Dynamically Balancing Robot
o Team Development of DART and GRIP Software: Simulated Robotics Testing

Georgia Institute of Technology College of Computing   **Atlanta, GA**
Student Assistant   *May 2013–August 2013*

o Managed Social Media Accounts and Statistical Reports
o Developed OMSCS Program Website and Correspondence Management

Education

Georgia Institute of Technology   **Atlanta, GA**
Bachelor of Science in Computer Science   *2011–2014*

Programming Languages and Tools

Proficiency

- HTML
- CSS
- Java
- LaTeX
- JavaScript
- Apex
- Visualforce
- Python

Skills

IDEs and Editors: Sublime, MavensMate, Eclipse, TeXworks, Vim, Notepad++, Atom

Design Software: Adobe Photoshop, Adobe Illustrator

Operating Systems: Mac, Microsoft Windows, Ubuntu

Version Control: Git, SVN