



# LeDarius Patterson

Information Technology Specialist



501-952-8648



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Little Rock, AR 72209



LinkedIn

## ABOUT ME

*I am a senior, majoring in Computer Information Technology at the University of Arkansas – Little Rock.*

Eager to continue developing my knowledge in the Information Technology field. Welcoming the opportunity to apply my educational as well as customer service skill sets to grow and progress within an Information Technology Department.

## SKILLS

7 / 10

HTML/Javascript/CSS

8 / 10

Microsoft Office Suites

9 / 10

Windows and iOS

10 / 10

Customer Service

8/10

Hardware

## EDUCATION

### Information Science

University of Arkansas – Little Rock, AR  
2019-2022

### Computer and Information Technology

Arkansas State University – Jonesboro, AR  
2015-2019

### High School Diploma

eStem High School – Little Rock, AR  
2015 - Graduated

## EXPERIENCE

### Screeners/Recruiter

*Gainwell Technologies*

Strong communication skills to converse with potential candidates. Responsible for meeting hiring goals by filling open positions with talented and qualified candidates.

- Corporate office etiquette and skills
- Great communication skills
- Coordinate interviews
- Manage resume flow and candidate communication
- Work cooperatively with all members of Talent Acquisition

### Call Center Customer Service Representative

*Dillard's Fulfillment Center / Little Rock, AR / 2019 - Present*

Strong communication skills to converse with customers regarding issues they are experiencing and able to offer solutions in a positive manner.

- Ability to work in a fast-paced environment
- Patient and friendly attitude
- Computer skills with inputting data