

Leane Che

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EDUCATION

Pasadena City College

Pasadena, CA

Associate of Science, Natural Sciences | Associate of Arts, Social Behavioral Sciences

2022-2024

- **GPA:** 3.89
- **Awards/Honors:** Dean's Honors, NATO Scholarship Recipient
- **Activities:** Honors Program, She.Codes, Extended Opportunity Programs & Services (EOP&S)

WORK EXPERIENCE

Los Angeles County Internal Services Department

Los Angeles, CA

ITSS Field Services Technician Intern

March 2024 - Present

- Installed and configured hardware, software, systems, networks, printers, and scanners
- Troubleshoot system issues related to network connectivity, software installation and configuration, and printing
- Assisted with the deployment of new applications and updates to existing applications
- Provided technical support to users via telephone or remote access
- Managed inventory of IT assets such as laptops, desktops, servers, and peripherals

Los Angeles County Library

La Puente, CA

Digital Assistant

April 2023 - Present

- Served as first point of contact for incoming technical service requests
- Maintained database by entering new and updated books and their AR level and points
- Built a program designed to help library staff and patrons locate books based on AR levels and points
- Developed and implemented social media campaigns to increase brand awareness
- Edited images for use on websites, emails, and other digital platforms

Los Angeles County Internal Services Department

Los Angeles, CA

Full Stack Web Developer Apprentice

September 2022 - August 2023

- Collaborated with a team of two seasoned web developers to build a website to track over 200 county parking lots
- Used HTML, CSS, Bootstrap, JavaScript, C#, and ASP.NET MVC to satisfy customer parameters
- Created stored procedures, triggers, tables, views and functions using SQL
- Optimized existing code base for better performance and scalability
- Designed wireframes and graphic images to use on multiple platforms
- Developed high quality responsive designs that are compatible with all devices

Regal Cinemas

Alhambra, CA

Floor Staff

April 2022 - August 2023

- Engaged positively with each customer, providing professional and polite support for sales and service needs
- Provided information to customers concerning sales, promotions and store policies
- Processed payments and maintained accurate drawers
- Stocked merchandise pulled from backroom to keep shelves in stock with proper inventory
- Maintained current store, product and promotional knowledge to drive consistent sales

SKILLS

Programming (Proficient): C++, Java, HTML, CSS, Bootstrap, Git, GitHub, Azure DevOps

Programming (Exposure): JavaScript, C#, SQL, ASP.NET MVC

Design: Adobe Photoshop, Adobe InDesign, Adobe Illustrator, Figma, Canva

Languages: English (Native/Bilingual), Mandarin (Professional)