

# LAUREN ABNEY

FULL STACK WEB DEVELOPER



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<https://leabney.github.io>



[github.com/leabney](https://github.com/leabney)

## PROFESSIONAL PROFILE

Web Developer • BI Developer • SQL Analyst • Problem Solver • Data Lover • Creative Thinker

Passionate about using technology to bridge gaps between people, processes and systems. Love improving quality and efficiency through data and design. Skilled in SQL, JavaScript, jQuery, React, MongoDB, Express and Node.js. Strong analytical, reporting and communication skills.

## EDUCATION

### CERTIFICATE IN FULL-STACK WEB DEVELOPMENT

Southern Methodist University, 2018

### B.S. BUSINESS ADMINISTRATION

Concentrations in General Management, Marketing & Arts Management

University of Tennessee at Chattanooga, 2003 - 2008

## APPLICATIONS

### LOVE FOOD, NOT WASTE, Full-Stack Web Developer

A web application geared at solving the big problems of food waste & hunger in the greater Dallas, TX area.

- Working in a team of 4, I was responsible for the concept, front-end design utilizing React, data tables, routing, and MongoDB setup



<https://github.com/CourtneyDM/waste-not>



<https://waste-not-smu.herokuapp.com>

### PERIODIC FLASH CARDS, Back-End Developer

A web application allowing students to interact with a periodic table of elements and create their own flashcards.

- Working in a team of 3, I was responsible for the MySQL setup and routing



<https://github.com/irishkungfu/flash-cards>



<https://tranquil-earth-95248.herokuapp.com>

## SKILLS

T-SQL

JavaScript

jQuery

MongoDB

Express

React

Node.js

MySQL

Firebase

HTML

CSS

Bootstrap

APIs

AJAX

JSON

SSRS

SSIS

PowerBI

Tableau

Salesforce

Github

# LAUREN ABNEY

FULL STACK WEB DEVELOPER

## ADDITIONAL EXPERIENCE

### AMERICAN HEART ASSOCIATION

Report Analyst  
May 2018 – July 2018

*Responsible for analyzing existing reports and for gathering requirements to build a new set of national reports for the CycleNation program.*

### TRACTMANAGER, INC.

Independent Consultant  
November 2017 – May 2018

*Continued assistance with newly created billing system and related reporting.*

Client Solutions Advisor  
2011 – 2012

*Helped secure Sutter Health as the first gold-level support care client, then served as their Professional System Administrator, coordinating activity for over 2,000 users from 60+ hospitals.*

Contract Specialist  
2010 – 2011

*Traveled to client locations to scan contract documents and abstract key information.*

### CHATTANOOGA BALLET

Assistant Director  
2003 – 2010

*Directed a school of over 300 students, managing activity, scheduling classes, planning performances, designing marketing materials and facilitating communication.*

## APPLICATIONS, cont.

### NEWS SCRAPER, Full-Stack Web Developer

A web application allowing users to scrape, save and comment on articles from HuffPost.

- Working solo, I was responsible for entire front-end design and back-end development using MongoDB.



<https://github.com/leabney/Mongo-News-Scraper>



<https://polar-island-43979.herokuapp.com/index>

## RELEVANT EXPERIENCE

### TRACTMANAGER, INC.

#### Operations and Sales Advisor

January – November 2017

- Designed & developed reports used to monitor customer health that aggregated and analyzed data across 600+ individual databases utilizing T-SQL, SSRS and SSIS
- Created custom, compelling reports for client sale using T-SQL and Microsoft PowerBI
- Created complex reports for Sales and Leadership teams utilizing Salesforce data.
- Built a custom billing application utilizing Salesforce, T-SQL & SSRS that drastically improved quality, efficiency and security of monthly invoicing.

#### Operations Analyst

2013 – 2017

- Worked with the leadership team & end users from all areas to implement new technologies, including: Salesforce, ChikPea, Ambition, Definitive Healthcare and Desk.com
- Built and maintained integrations between new and legacy systems
- Completed daily database maintenance and Help Desk requests using Transact-SQL
- Built, delivered and maintained complex reports for clients and users in all areas of the organization, including Operations, Sales, Marketing and Finance
- Served as full-time Salesforce Administrator for 75+ end users, creating user manuals, performing training, building reports, making necessary customizations, and communicating with end users

#### Implementation Consultant

2012 – 2013

- Worked closely with client teams to develop implementation plans best suited to their needs
- Completed over 35 implementations of MediTract, PropertyTract, COIDS, VEF and TERMS modules, including the fastest implementations on record
- Served as the liaison between Sales, the client, Contract Specialists, Quality Control, Training, Customer Care, Billing and Account Management to ensure successful implementations and high client satisfaction
- Developed an Implementation manual, internal tools and client documents/presentations utilized by the entire department
- Achieved the highest sales rate within the department for add-on modules and services