

TERMS AND CONDITIONS

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Compliance Solutions Canada Terms and Conditions

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Shipping:

Products are shipped F.O.B. point of origin. All shipping charges are prepaid by CSC and added to the customer's invoice unless you choose to be billed freight collect. Any additional charges for services requested by the customer, including but not limited to inside delivery, special routing, residential delivery or pre-delivery notification must be paid by the customer.

Returns:

If for any reason you are dissatisfied with a purchase you made from CSC, you may return the merchandise within 30 days subject to the following conditions. 1) Please contact customer service at 1-877-761-5354 for a return authorization. 2) A return restocking fee of 25% will apply to most returns. Customers will be responsible for shipping charges on returned orders. Customers will be responsible for shipping charges on cancelled orders. Due to their nature, custom and made-to-order products cannot be accepted for return unless the product was initially defective. If a product is damaged during delivery to you via a freight carrier (when prepaid by CSC), note the damage on the carrier's delivery receipt and request an inspection report on the damaged shipment from the carrier to be forwarded to you within 48 hours. Forward the inspection report and original packing list to CSC and we will file a claim on your behalf and provide you with disposition instructions.

Refund:

Customers may elect to leave final credit on account, receive credit card credit where applicable or receive refund by cheque where credit account has been established.

Warranties:

Customers acknowledge that CSC is not the manufacturer of any of the products purchased hereunder. Any warranty with respect to the products must come from the manufacturer. CSC will pass through to customers any applicable warranties of the manufacturer, if any, to the extent permissible. Notwithstanding anything to the contrary, CSC's liability is limited to the replacement value of the products purchased from this site. CSC and its affiliates hereby expressly disclaim all warranties and conditions, either legal, express or implied, arising from statute, course of dealing, usage of trade or otherwise, related to this site or the products,

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