
LEAH HARRIGAN

SUMMARY

People-focused, equity-driven leader with 10+ years of experience in education and non-profits.

My mission is to help elevate meaningful work through education, belonging, and people development.

SKILLS

Training & Development

◆ CRM ◆ Project/Data

Management ◆ Crisis Response

◆ People Development ◆ DEI

◆ Community Partnerships

CONTACT

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EXPERIENCE

SILVER LINING MENTORING

PROGRAM MANAGER

Remote/Boston, MA, Oct 2019 – Present

- Oversee daily operations of community-based mentoring services and program partnerships for 350+ participants
- Hire, onboard, and supervise high performing team of 5 masters-level program coordinators
- Manage annual program targets and ongoing relationships with clients, partners, consultants, and staff
- Collaborate with directors and external consultants to implement training and evaluation strategies
- Coach adult learners and staff in identity & professional development

PROGRAM COORDINATOR

Boston, MA, May 2018 – Oct 2019

- Designed and facilitated equity-based mentoring programs for volunteer mentors and youth impacted by foster care
- Interviewed, evaluated, and facilitated comprehensive trainings for prospective volunteer mentors/adult learners
- Developed in-person training content and clinical content for online learning management systems
- Provided clinical/resource support to caseload of 60+ clients
- Managed client referrals and state department revenue

YOUTH VILLAGES

CLINICAL SUPERVISOR

Worcester, MA, Sep 2016 – Dec 2017

- Managed team of 5 counselors providing intensive in-home therapy for at-risk client families
- Supervised clinical direction, treatment plans, and clinical documentation for caseload of 20+ families
- Evaluated team performance, conducted staff reviews, and administered performance feedback
- Implemented clinical training and staff leadership coaching

MASTER'S LEVEL CLINICIAN

Woburn, MA, Aug 2015 – Sep 2016

- Counseled at-risk youth and families using cognitive-based therapy and trauma-informed clinical frameworks
- Trained novice staff to work clinically with low-income, diverse client populations
- Created client treatment plans and psychosocial assessments
- Managed on-call client crises via rapid assessment, de-escalation, and safety planning techniques

PROFESSIONAL DEVELOPMENT

DEI Hiring & Movement
Working Group member – *Silver
Lining Mentoring*

Collaborative Problem Solving
(Program Graduate, Tiers I-II):
Think Kids, Mass General Hospital

Situational Leadership II,
Challenging Conversations: *The
Ken Blanchard Company*

Social Styles: Building
Relationship Versatility: *Wilson
Learning*

Accountability Builder: *Partners
in Leadership*

Leading at the Speed of Trust,
Franklin Covey

Paternalism, Power Hoarding,
and Individualism: *Racial Equity
Learning Community*

Cultural Sensitivity, Awareness,
and Competency for
Counselors: *Youth Villages*

Building Community Intensity:
Engagement and Building
Customer Service Relationships:
Youth Villages

Promoting Effective SEL in Your
Community: *SEL Alliance for
Massachusetts*

Teaching Social Emotional
Competencies in Mentoring
Programs, *National Mentoring
Resource Center*

ARC Trauma Treatment for
Children & Adolescents
Graduate, *PESI*

TUFTS UNIVERSITY

ASSISTANT TEACHER, ELIOT-PEARSON CHILDREN'S SCHOOL

Medford, MA, Aug 2013 – Jun 2014

- Implemented a play and community-based curriculum for preschool and elementary students
- Taught pre-literacy, math, and social skills, implementing social emotional learning activities and lesson planning
- Applied strategies for student developmental growth

COMMUNITY BASED ACUTE TREATMENT INTERN

The Walker School Affiliate in Needham, MA Spring 2015

- Led group therapy sessions for youth (ages 3-13) under short-term crisis / acute treatment residential care
- Designed social skills curriculum for capstone project targeting needs of children on the therapeutic milieu

GRADUATE TEACHING ASSISTANT

Medford, MA, Fall 2014

- Taught weekly recitations to 45 undergraduates in Child and Human Development
- Collaborated with team to create exams, instructional tools, observation protocols, and teacher evaluations
- Coordinated with academic services for test accommodations

AMERICORPS

CHARTER SCHOOL NETWORKS TEACHER

Providence, RI, Aug 2011 – Jun 2013

- Led individual and group instruction for low income and dual-language learning students in 3 charter schools (K-12)
- Created equity practices and personalized learning plans
- Designed and led afterschool enrichment programming
- Facilitated social justice conversations, community outreach activities, and civic engagement programs

EDUCATION

M.A. CHILD STUDY AND HUMAN DEVELOPMENT / 2015

Tufts University

Clinical Developmental Health & Psychology Concentration

B.A. PSYCHOLOGY / 2011

Providence College

Minors: Writing, Women's Studies