

Leah Beckler

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Objective

Customer service professional seeking an opportunity to work in the tech field and in an environment that allows growth and the opportunity to learn new skills.

Key Qualifications

- Nine years of experience in customer service.
- Knowledgeable with most frequently used computer programs.
- Base knowledge of computer coding and web development.

Work Experience

Server, Home Grown Ga

September 2015 - Present

- Worked in a high volume fast paced environment.
- Showed proficient communication with guests and management.
- Able to remain calm, polite, and articulate while under pressure.
- Focused on being efficient and detailed while working quickly.

Bar Tender, Paper Plane

September 2013 - August 2015

- Advanced quickly to top performing employee.
- Focused on salesmanship, high level of service, and education of guests.
- Able to recall intricate details of food items and drinks.
- Attended supplemental education classes outside of work to expand knowledge of spirits and beverages.

Sales Associate, Top Dogs Pet Boutique

June 2010 - January 2013

- Top performer in several sales competitions.
- Assisted and resolved customer complaints.
- Maintained and monitored inventory.
- Key holder.
- Cashier.
- Attended educational classes on sales and pet nutrition.

Education

Kennesaw State University

June 2009 - August 2012

- Maintained 3.68 GPA
- Concentration in Economics.

References

Available upon request.