Leah Velleman, Ph.D.

Technical writer, editor, mentor, and toolsmith since 2007

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Experience

MathWorks

Senior Technical Content Editor
Technical Content Editor

2018-Present

2015-2018

Led development of a custom spell-check dictionary with a team of 20 contributors, cutting false positives by 30% for writers companywide.

Made a data-driven case for phasing out a tool that proved irrelevant to reader experience and burdensome to writers, saving over \$60,000 a year in license fees.

Edit complex, high-profile documentation and UX text for structure, clarity, and voice.

Advocate organizationwide for communication best practices and readers' needs.

Contribute to documentation planning and content strategy.

Coach writers in triaging and incorporating feedback from internal stakeholders and our user community.

Maintain and promote style guides for information types of all sizes – from book chapters to alt text and error messages.

Develop reports, compliance checks, and other tools to help our writers, inform our content strategy, and keep our site building smoothly.

Mentor junior editors and promote a culture of ongoing learning.

University of Texas at Austin

Technical Writer and Editor

2009-2015

Sped production by centralizing our bibliographic database.

Led the transition to formal version control.

Wrote tutorials, API reference, and UX and help messages.

Produced background content that contextualized features and workflows and summarized relevant scientific concepts.

Skills

Writing

API, process, & concept doc Science writing Content strategy Writing for translation

Editing

Developmental & line editing Style guide development Terminology management Microcopy

Mentorship

Long-term writer development Technical mentorship for "nontechnical" roles Editorial project leadership

Tooling

Automation of quality checks Lexical resource development Metadata and annotation

Technologies

Code and collaboration

Python XQuery
MATLAB Schematron
Git Perforce

Markup and site generation

DocBook XML HTML/CSS LETEX & BibTEX Jekyll Markdown Flask

Doc tools

oXygen Acrolinx administration Copyedited, typeset, and produced journal articles.

Wrote style and process guides for contributors.

Teaching assistant

2007-2008, 2014

Mentored Linguistics students who were first-time programmers to perform at the same level as their CS counterparts in an intro computational linguistics class. Built confidence, fought impostor syndrome and stereotype threat.

Taught writing, logic, computational linguistics, and philosophy at the college level.

Education

Ph.D., Linguistics

2014

University of Texas at Austin

B.A., Philosophy

2005

University of Pittsburgh