

# USER STORY



## FEEDBACK

AS A

User

User

User

User

I NEED TO

Be able to give general feedback to the  
Parking Lot Administrator

Inform that there is someone parked at my  
spot

Provide the license plate of the person parking  
at my spot

Report other issues related to the app

SO THAT I CAN

Say what is good and what needs to improve  
related to the service

Receive support from the administrator

Receive support from the administrator

Receive support from the administrator