



0320ChangeMenu.wav

I can help you add an owner, remove an owner, change your name, transfer ownership to someone else, or place ownership into your trust or company. Which would you like? <pause> To hear these options again, say repeat that. If you would like to speak with someone, say representative.

0320

add

remove

name

transfer

trust

rep

repeat

Set changeType = addOwner

Set changeType = removeOwner

Set changeType = editOwner

Set changeType = transferOwner

Set changeType = trustOwner

Set xferGroup = chgOwnership

XFER

0325

**Dynamic prompt state based on three variables:**

brandCode (S - Shell, W - WbW, V - WVR)

propertyType (ND - Non Deeded, DD - Deeded, DF - Deeded Fixed Week)

changeType (A - Add owner, R - Remove owner, E - Name change, X - Transfer ownership, T - Trust or company)

*Filenames for wav files are built based on the variable mapping above: 0325-brandCode-propertyType-changeType.*

*For example, **Shell - Deeded - Remove Owner** is built as: **0325-S-DD-R.wav***

**0325-S-DD-R.wav** Wyndham requires \$100 processing fee per account to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers.

The full list of phrases is on tab [TitleServices\\_d](#)

0330

0330Letter.wav

To hear this information again, say repeat that. If you would like me to send you a letter with instructions to start the process, say information letter.

letter

**callActivityService**  
w/ associated callActivityCode

representative

repeat

OFS04

**OFS04\_CreateCallActivity**  
Create Request For  
Instructional Letter

success

else

WRAP  
MENU

techDiff.wav

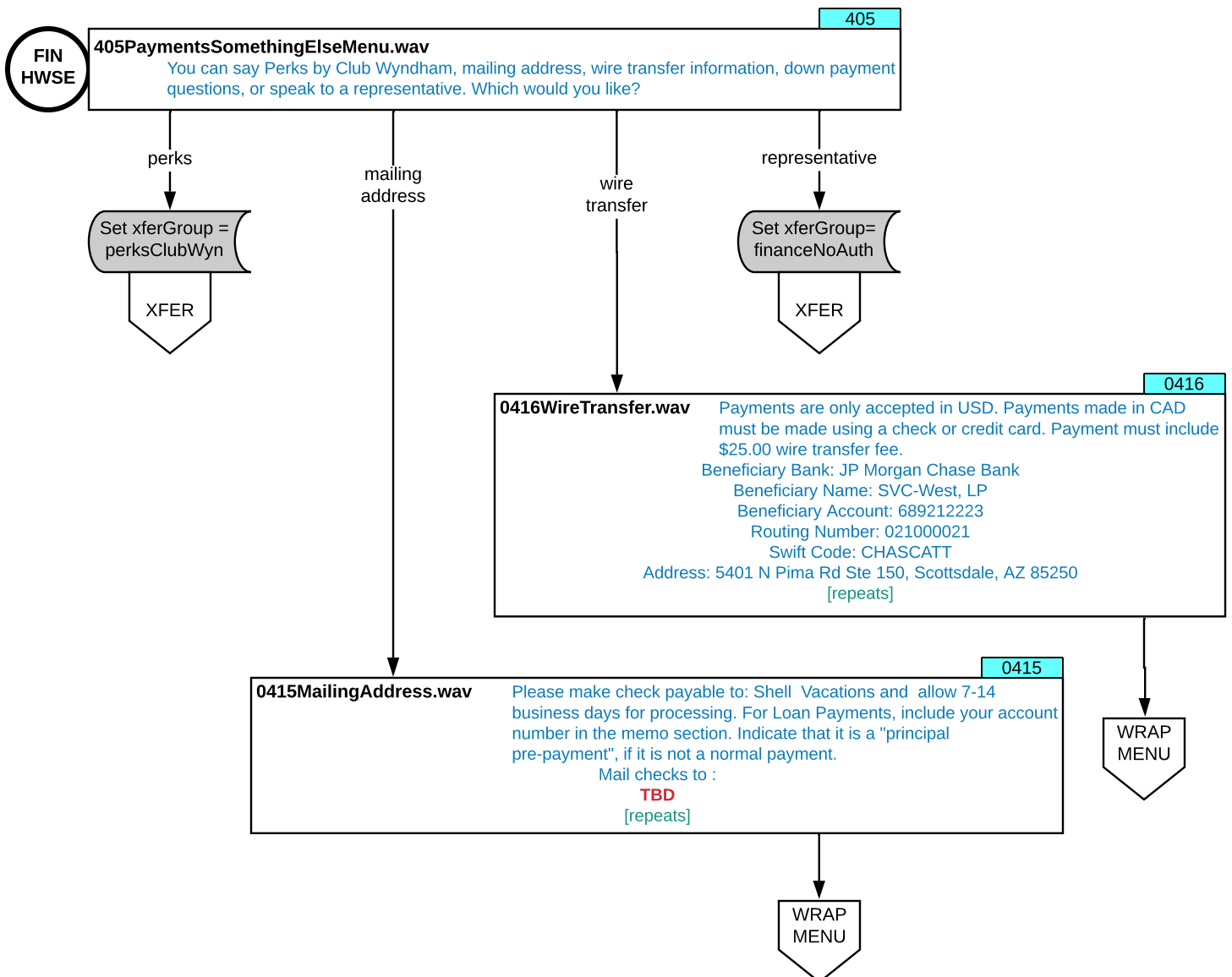
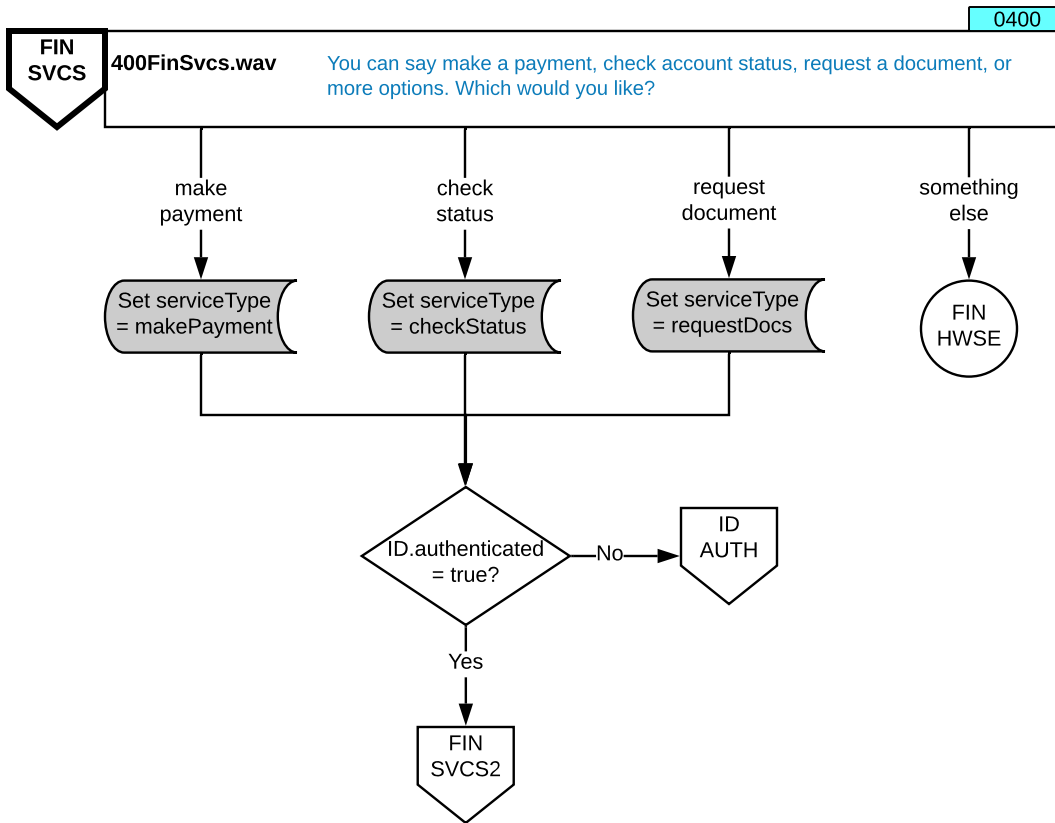
I'm having trouble.

Set xferGroup = chgOwnership

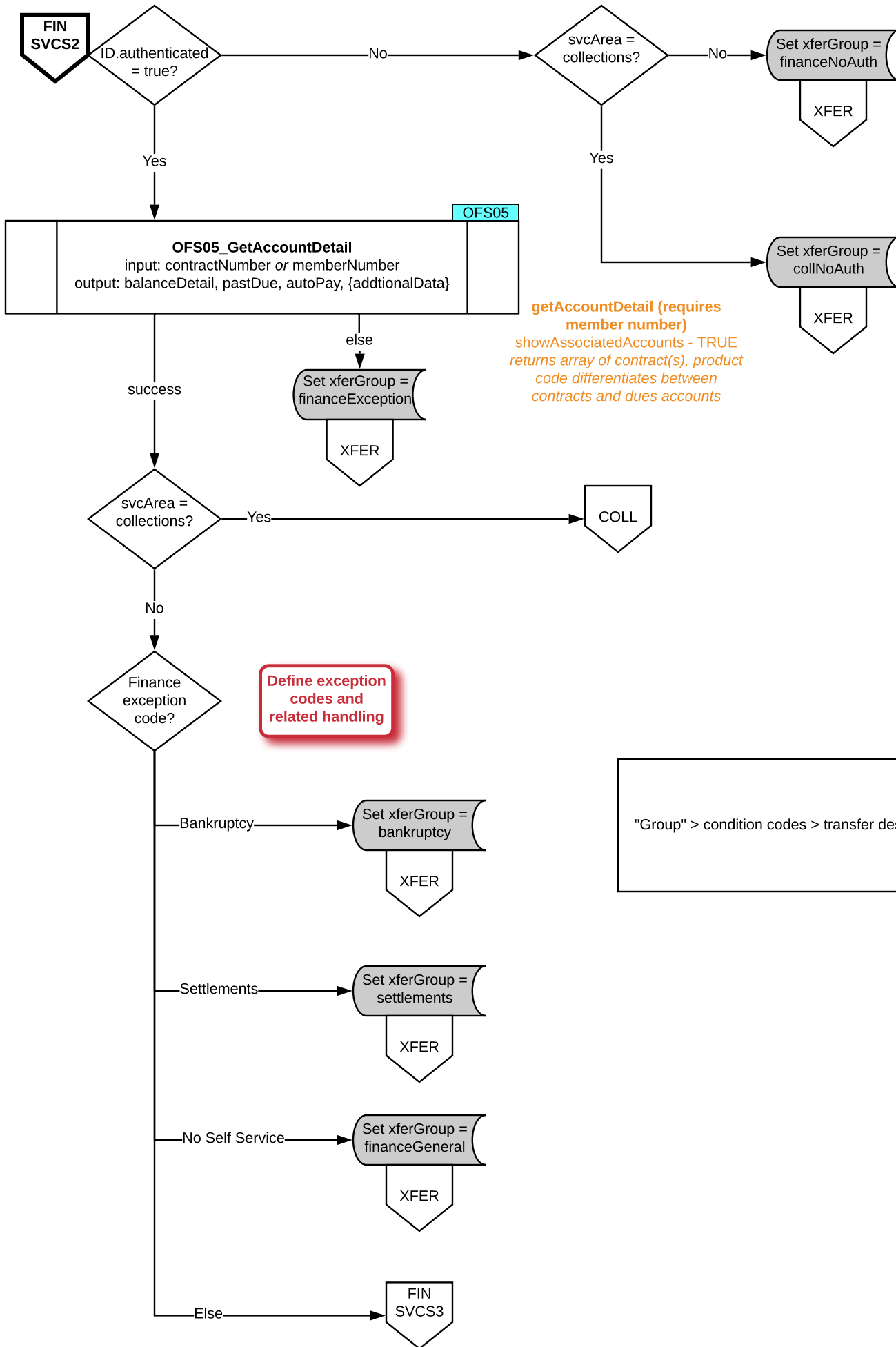
XFER











"Group" > condition codes > transfer destination



