



0320ChangeMenu.wav

I can help you add an owner, remove an owner, change your name, transfer ownership to someone else, or place ownership into your trust or company. Which would you like? <pause> To hear these options again, say repeat that. If you would like to speak with someone, say representative.

0320

add

remove

name

transfer

trust

rep

repeat

Set changeType
= addOwner

Set changeType
= removeOwner

Set changeType
= editOwner

Set changeType
= transferOwner

Set changeType
= trustOwner

Set xferGroup =
chgOwnership

XFER

0325

Dynamic prompt state based on three variables:

brandCode (S - Shell, W - WbW, V - WVR)

propertyType (ND - Non Deeded, DD - Deeded, DF - Deeded Fixed Week)

changeType (A - Add owner, R - Remove owner, E - Name change, X - Transfer ownership, T - Trust or company)

Filenames for wav files are built based on the variable mapping above: 0325-brandCode-propertyType-changeType.

*For example, **Shell - Deeded - Remove Owner** is built as: **0325-S-DD-R.wav***

0325-S-DD-R.wav Wyndham requires \$100 processing fee per account to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers.

The full list of phrases is on tab [TitleServices_d](#)

0330

0330Letter.wav

To hear this information again, say repeat that. If you would like me to send you a letter with instructions to start the process, say information letter.

letter

callActivityService
w/ associated callActivityCode

representative

repeat

OFS04

OFS04_CreateCallActivity
Create Request For
Instructional Letter

success

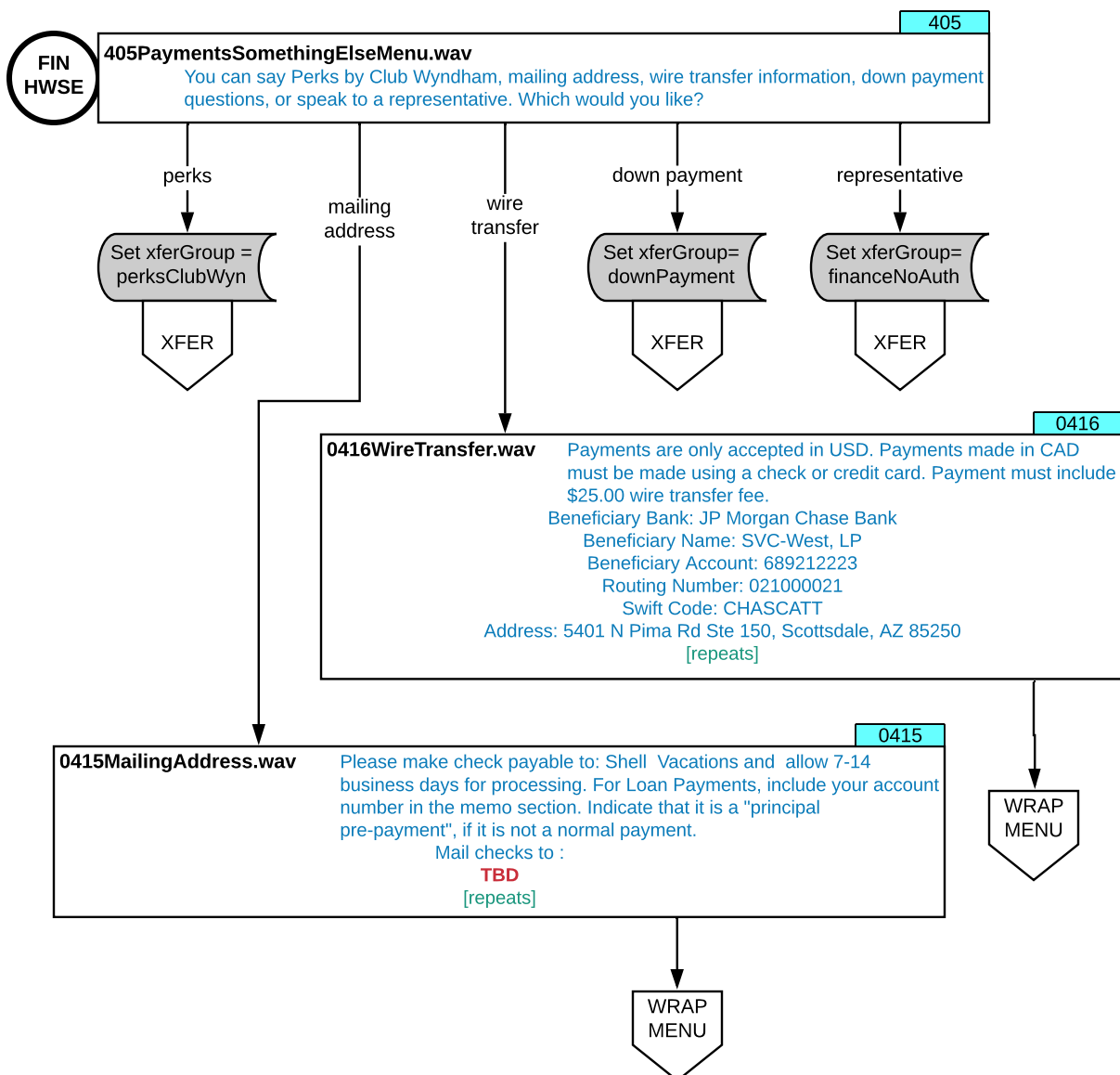
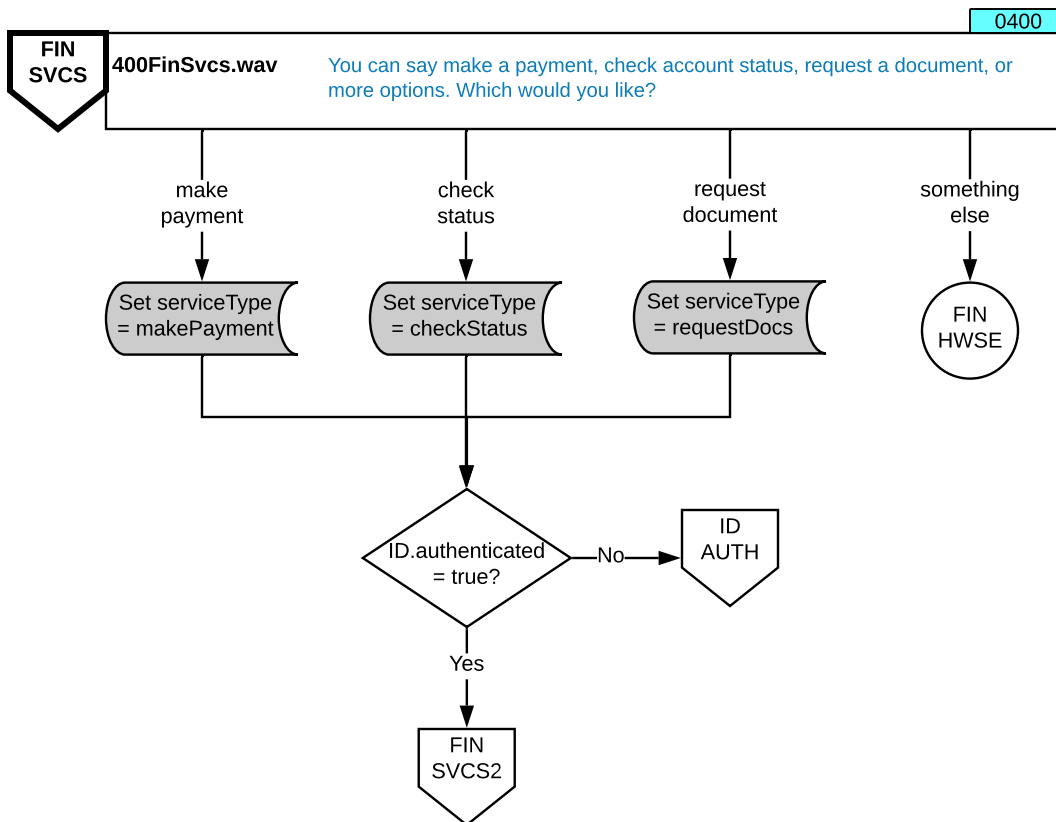
else

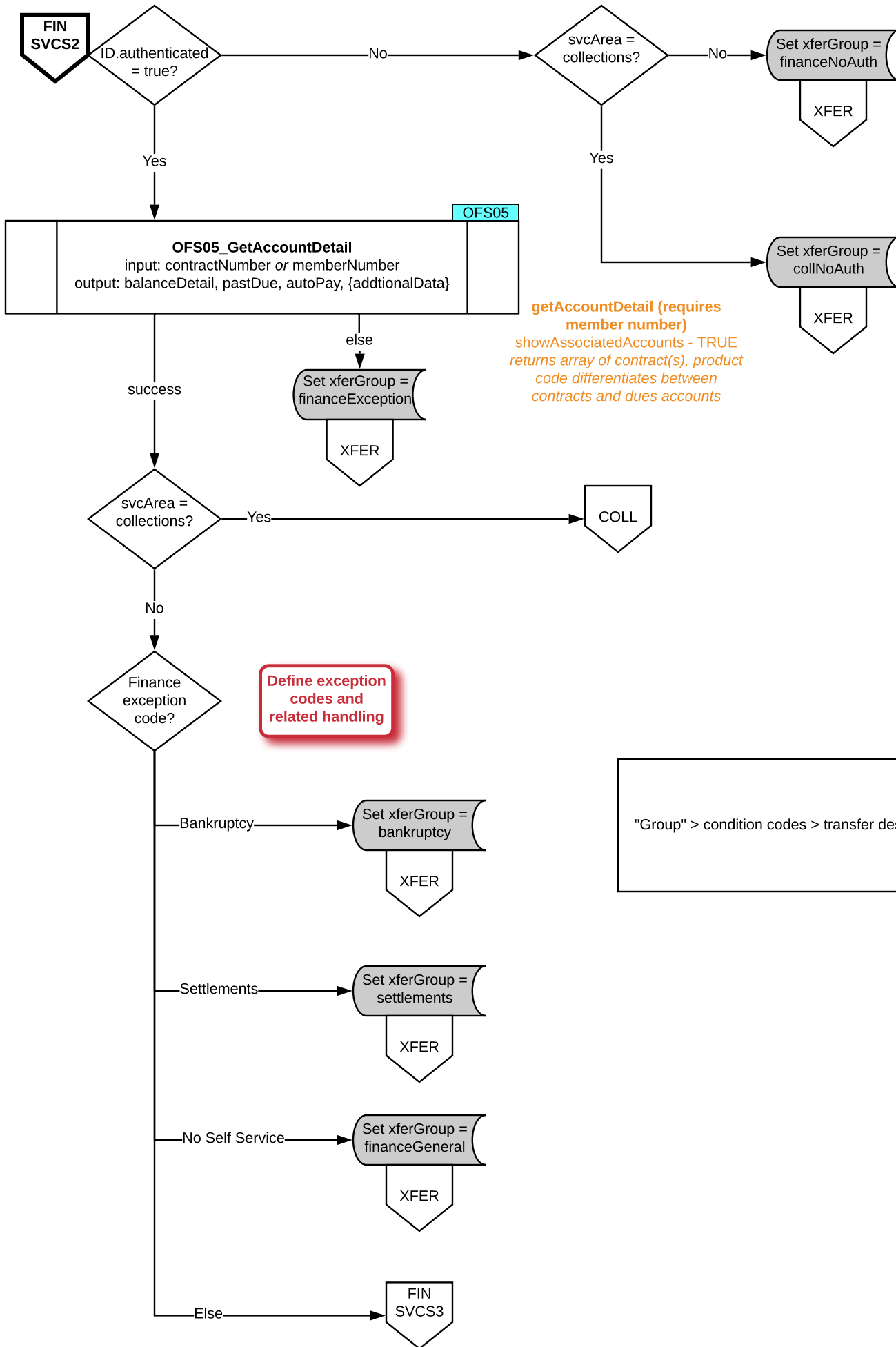
WRAP
MENU

techDiff.wav I'm having trouble.

Set xferGroup =
chgOwnership

XFER





"Group" > condition codes > transfer destination

