| **#** | **Filename and Extension** | **Prompt - English**  **ALL text within this column will be translated.** | **Prompt - Translation**  **ALL text within this column will be recorded.** | **Notes** | **Note** |
| --- | --- | --- | --- | --- | --- |
|  |  | SPANISH |  |  |  |
|  | 0100GreetingSVC.wav | Thank you for calling Shell Vacations Club, we are glad you called | Gracias por llamar a Shell Vacations Club, estamos contentos de que haya llamado. |  |  |
|  | 0100Greeting2.wav | Please have your account number available for faster service. | Para darle un servicio más rápido, por favor tenga a la mano el número de su cuenta. |  |  |
|  | 0100Greeting3.wav | To continue in Spanish, press 9 | Para continuar en español, oprima 9. |  |  |
|  | 0110aReservations.wav | Reservations | Reservaciones |  |  |
|  | 0110bPayments.wav | Payments and statements | Pagos y estados de cuenta |  |  |
|  | 0110cTitle.wav | Title and ownership changes | Cambios de título y propiedad |  |  |
|  | 0110dMoreOptions.wav  0400d.wav | More options | Más opciones |  |  |
|  | 0110MainMenu.wav | Which would you like? You can say... reservations, payments and statements, title & ownership changes, or more options. | ¿Como le podemos ayudar? Puede decir... "Reservaciones", "Pagos y estados de cuenta", "Cambios de título y propiedad" o "Más opciones". |  |  |
|  | 0110MainMenuRetry.wav | For reservations, press 1, payments and statements 2, title and ownership changes 3, or more options 4. To speak to a representative, press 0. | Para reservaciones, oprima 1. Pagos y estados de cuenta, 2. Cambios de título y propiedad, 3. Para más opciones, 4. Para hablar con un representante, oprima 0. |  |  |
|  | 0120aRewards.wav | Wyndham rewards | Recompensas de Wyndham |  |  |
|  | 0120bPoints.wav | Points conversion | Conversión de puntos |  |  |
|  | 0120cInterval.wav | Personal interval choice | Elección del intervalo personal |  |  |
|  | 0120HWSEMenu.wav | You can say... Wyndham rewards, points conversion, personal interval choice, or speak to a representative. | Puede decir... Recompensas de Wyndham, conversión de puntos, elección del intervalo personal o hablar con un representante. |  |  |
|  | 0120HWSEMenuRetry.wav | For Wyndham rewards, press 1. Points conversion, 2. Questions about your personal interval choice, 3. To speak to a representative press 0. | Para las recompensas de Wyndham, oprima 1. Conversión de puntos, 2. Para preguntas sobre su elección de intervalo personal, 3. Para hablar con un representante, oprima 0. |  |  |
|  | 0200AccountNum.wav | To get started, what is your account number? | Para empezar, ¿cuál es su número de cuenta? |  |  |
|  | 0200AccountNumRetry.wav  0220AccountRetry2.wav | Please say or enter your account number. | Diga o marque su número de cuenta. |  |  |
|  | 0210DOB.wav | And the date of birth for the primary owner? | ¿Y la fecha de nacimiento del propietario principal? |  |  |
|  | 0210DOBRetry.wav | Please tell me the primary owner?s date of birth including month, day, and year or enter it using 2 digits for month, 2 digits for day, and 4 digits for year. | Dígame la fecha de nacimiento del propietario principal, en formato de mes, día y año, o puede marcarla usando 2 dígitos para el mes, 2 dígitos para el día y 4 dígitos para el año. |  |  |
|  | 0220AccountRetry.wav | I couldn't find an account matching the information you provided. Let's try one more time. What is your account number? | No pude encontrar una cuenta que coincidiera con la información que proporcionó. Vamos a intentarlo una vez más. ¿Cuál es su número de cuenta? |  |  |
|  | 0220AccountRetry2.wav | Please say or enter your account number. | Diga o marque su número de cuenta. |  |  |
|  | 0300TitleSvcsMenu.wav | You can say ownership changes, check status, make a payment, or help me with something else. Which  would you like? | Puede decir "Cambios de propiedad", "Comprobar el estado", "Hacer un pago" o "Ayuda con otra cosa". ¿Qué   le gustaría? |  |  |
|  | 0300TitleSvcsMenuRetry.wav | To change ownership, press 1. Check the staus of a transfer that is already in progress, 2. Make a payment, 3. Something else 4. To speak to a representative, press 0. | Para cambios de propiedad, oprima 1. Comprobar el estado de una transferencia que ya está en proceso, 2. Hacer un pago, 3. Otra cosa, 4. Para hablar con un representante, oprima 0. |  |  |
|  | 0310StatusSendLetter1.wav | Your request to transfer ownership was processed on | Su solicitud de transferencia de propiedad se procesó el día |  |  |
|  | 0310StatusSendLetter2.wav | Would you like me to send you a copy of the confirmation letter? | ¿Quiere que le envíe una copia de la carta de confirmación? |  |  |
|  | 0310StatusSendLetter3.wav | If you would like to speak with someone, just say representative. | Si quiere hablar con alguien, Por favor decir "Representante". |  |  |
|  | 0315Status1.wav | Your request to transfer ownership has been processed. A confirmation letter is being mailed to the address on file, and should arrive in the next 10 business days. | Se ha procesado su solicitud de transferencia de propiedad. Se va a enviar una carta de confirmación al domicilio que tenemos registrado y debería llegar en los próximos diez días hábiles. |  |  |
|  | 0320a.wav | Add an owner | Añadir a un propietario |  |  |
|  | 0320b.wav | Remove an owner | Eliminar a un propietario |  |  |
|  | 0320c.wav | Change your name | Cambiar su nombre |  |  |
|  | 0320d.wav | Transfer ownership | Transferir la propiedad |  |  |
|  | 032e.wav | Place ownership into your trust or company | Transferir la propiedad a su fideicomiso o empresa |  |  |
|  | 0320ChangeMenu.wav | I can help you add an owner, remove an owner, change your name, transfer ownership to somone else, or place ownership into your trust or company. Which would you like? | Puedo ayudarle a añadir o eliminar a un propietario, cambiar su nombre, transmitir la propiedad a otra persona o transferir la propiedad a su fideicomiso o empresa. ¿Como le podemos ayudar? |  |  |
|  | 0320RepeatOrRep.wav | To hear these options again, say repeat that. If you would like to speak with someone, say representative. | Para escuchar estas opciones de nuevo, diga "Repetir". Si quiere hablar con alguien, diga "Representante". |  |  |
|  | 0325-S-DD-A.wav | Wyndham requires a $100 processing fee per account to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $ 100 por cuenta, así como unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creacion del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico y fecha de nacimiento del nuevo propietario, y una copia de una identificación emitida por el gobierno. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Shell Member Transfers. |  |  |
|  | 0325-S-DD-E.wav | Wyndham requires a new recorded deed from the county where you own the property showing the name change. We recommend that you use a licensed professional to execute the document. In addition, a copy of the court documents such as a marriage certificate or divorce decree to be submitted along with a government issued ID showing your name change. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers or via email to shellmembertransfers@wyn.com. | Wyndham requiere las nuevas escrituras registradas del condado en donde posee el bien inmueble y que muestren el cambio de nombre. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además, se debe presentar una copia de los documentos del tribunal, como el acta de matrimonio o de divorcio, junto con una identificación emitida por el gobierno que muestre su cambio de nombre. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Shell Member Transfers o por correo electrónico a shellmembertransfers@wyn.com. |  |  |
|  | 0325-S-DD-R.wav | Wyndham requires $100 processing fee per account to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $ 100 por cuenta, así como unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Shell Member Transfers. |  |  |
|  | 0325-S-DD-T.wav | Wyndham requires a $100 processing fee per account to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, copy of government issued ID along with a copy of your trust documents or corporate documents and current certificate of good standing. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $ 100 por cuenta, así como unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, del representante de la empresa o del fiduciario, junto con una copia de los documentos del fideicomiso o los documentos corporativos y el certificado vigente de cumplimiento de las obligaciones. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Shell Member Transfers. |  |  |
|  | 0325-S-DD-X.wav | Wyndham requires a $100 processing fee per account to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $ 100 por cuenta, así como unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico y fecha de nacimiento del nuevo propietario, y una copia de una identificación emitida por el gobierno. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Shell Member Transfers. |  |  |
|  | 0325-S-ND-A.wav | Wyndham requires a $75 processing fee per account to update ownership. You can self-service by logging into your online account. You may also send a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. Once the information and fee is received, Wyndham will send transfer paperwork to be signed in front of a notary and returned. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $ 75 por cuenta. Puede usar nuestras opciones de autoservicio si inicia sesión en su cuenta en línea. También puede enviar una solicitud por escrito con el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, de cada uno de los nuevos propietarios. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Shell Member Transfers. Una vez que se reciba la información y la comisión, Wyndham creara documentos de transferencia para que sean firmados ante un notario y devueltos. |  |  |
|  | 0325-S-ND-E.wav | Wyndham requires a copy of the court documents such as a marriage certificate or divorce decree to be submitted along with a government issued ID showing your name change. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers or via email to shellmembertransfers@wyn.com. | Wyndham requiere que se presente una copia de los documentos del tribunal, como un acta de matrimonio o de divorcio, junto con una identificación emitida por el gobierno que muestre su cambio de nombre. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Shell Member Transfers o por correo electrónico a shellmembertransfers@wyn.com. |  |  |
|  | 0325-S-ND-R.wav | Wyndham requires a $75 processing fee per account to update ownership. You can self-service by logging into your online account. You may also send a written request with the name of the owner being removed. Wyndham will send removal paperwork to be signed in front of a notary and returned. In the event of a divorce, Wyndham will not require a fee but will require supporting documentation to be mailed to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $ 75 por cuenta. Puede usar nuestras opciones de autoservicio si inicia sesión en su cuenta en línea. También puede enviar una solicitud por escrito con el nombre del propietario que va a eliminarse. Wyndham enviará los documentos de eliminación para que sean firmados ante un notario y devueltos. En caso de divorcio, Wyndham no exigirá una comisión, pero sí pedirá que se envíe por correo la documentación de comprobante a la 6277 Sea Harbor Drive, Orlando Florida 32821, Attention, Shell Member Transfers. |  |  |
|  | 0325-S-ND-T.wav | Wyndham requires a $75 processing fee per account to update ownership. You can self-service by logging into your online account. You may also send a written request with each of the Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. In addition, please include a copy of your trust documents or corporate documents and current certificate of good standing. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. Once the information and fee is received, Wyndham will send transfer paperwork to be signed in front of a notary and returned. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $ 75 por cuenta. Puede usar nuestras opciones de autoservicio si inicia sesión en su cuenta en línea. También puede enviar una solicitud por escrito con el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, de cada uno de los representantes de la empresa o del fiduciario. Además, por favor incluya una copia de los documentos de su fideicomiso o de los documentos corporativos y el certificado vigente de cumplimiento de las obligaciones. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Shell Member Transfers. Una vez que se reciba la información y la comisión, Wyndham creara documentos de transferencia para que sean firmados ante un notario y devueltos. |  |  |
|  | 0325-S-ND-X.wav | Wyndham requires a $75 processing fee per account to update ownership. You can self-service by logging into your online account. You may also send a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. Once the information and fee is received, Wyndham will send transfer paperwork to be signed in front of a notary and returned. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $ 75 por cuenta. Puede usar nuestras opciones de autoservicio si inicia sesión en su cuenta en línea. También puede enviar una solicitud por escrito con el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, de cada uno de los nuevos propietarios. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Shell Member Transfers. Una vez que se reciba la información y la comisión, Wyndham creara documentos de transferencia para que sean firmados ante un notario y devueltos. |  |  |
|  | 0325-V-DD-A.wav | Wyndham requires a $299 processing fee to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send the new owner's, first and last name, address, phone number, email address, date of birth, along with a copy of their government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $299, así como unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico y fecha de nacimiento del nuevo propietario, junto con una copia de una identificación de esta persona, emitida por el gobierno. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Ownership Change. |  |  |
|  | 0325-V-DD-E.wav | Wyndham requires a $299 processing fee to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $299, así como unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Ownership Change. |  |  |
|  | 0325-V-DD-R.wav | Wyndham requires a $299 processing fee to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $299, así como unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Ownership Change. |  |  |
|  | 0325-V-DD-T.wav | Wyndham requires $299 processing fee and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, copy of government issued ID and a copy of your trust documents or corporate documents and current certificate of good standing. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com. | Wyndham requiere una comisión de procesamiento de $299, así como unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, del representante nuevo de la empresa o del fiduciario, junto con una copia de los documentos del fideicomiso o los documentos corporativos y el certificado vigente de cumplimiento de las obligaciones. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. O por correo electrónico a worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-V-DD-X.wav | Wyndham requires a $299 processing fee to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send the new owner's, first and last name, address, phone number, email address, date of birth, along with a copy of their government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $299, así como unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico y fecha de nacimiento del nuevo propietario, junto con una copia de una identificación de esta persona, emitida por el gobierno. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Ownership Change. |  |  |
|  | 0325-V-DF-A.wav | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. | Wyndham requiere unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico y fecha de nacimiento del nuevo propietario, y una copia de una identificación emitida por el gobierno. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Ownership Change. |  |  |
|  | 0325-V-DF-E.wav | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document . Please send the copy of the new deed to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change or via email to ownershipchange@wyn.com. | Wyndham requiere unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Envíe la copia de la nueva escritura a la siguiente dirección: 6277 Sea Harbor Drive, Orlando Florida 32821, Attention: Ownership Change o por correo electrónico a ownershipchange@wyn.com. |  |  |
|  | 0325-V-DF-R.wav | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document . Please send the copy of the new deed to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change or via email to ownershipchange@wyn.com. | Wyndham requiere unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Envíe la copia de la nueva escritura a la siguiente dirección: 6277 Sea Harbor Drive, Orlando Florida 32821, Attention: Ownership Change o por correo electrónico a ownershipchange@wyn.com. |  |  |
|  | 0325-V-DF-T.wav | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, copy of government issued ID and a copy of your trust documents or corporate documents and current certificate of good standing. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com. | Wyndham requiere unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, del representante nuevo de la empresa o del fiduciario, junto con una copia de los documentos del fideicomiso o los documentos corporativos y el certificado vigente de cumplimiento de las obligaciones. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. O por correo electrónico a worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-V-DF-X.wav | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. | Wyndham requiere unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico y fecha de nacimiento del nuevo propietario, y una copia de una identificación emitida por el gobierno. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Ownership Change. |  |  |
|  | 0325-V-ND-A.wav | Wyndham requires a $299 processing fee to update ownership. In addition, a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando, Florida 32821, attention, Ownership Change. Once the information and fee is received, Wyndham will send transfer or add paperwork to be signed in front of a notary and returned. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $299. Además, se debe presentar una solicitud por escrito con el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, de cada uno de los nuevos propietarios. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Ownership Change. Una vez que se reciba la información y la comisión, Wyndham creara documentos de transferencia o añadidura para que sean firmados ante un notario y devueltos. |  |  |
|  | 0325-V-ND-E.wav | Wyndham requires a $299 processing fee to update ownership, in addition, a written request with the name of the owner being removed must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. Once the information and fee is received, Wyndham will send removal paperwork to be signed in front of a notary and returned. In the event of a divorce, Wyndham will not require a fee but will require supporting documentation to be mailed to the same address. | Wyndham requiere una comisión de procesamiento de $ 299 para actualizar la propiedad. Además, debe presentarse una solicitud por escrito con el nombre del propietario que va a eliminarse. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Ownership Change. Una vez que se reciba la información y la comisión, Wyndham creara documentos de transferencia de eliminación para que sean firmados ante un notario y devueltos. En caso de divorcio, Wyndham no exigirá una comisión, pero sí pedirá que se envíe por correo la documentación de comprobante a la misma dirección. |  |  |
|  | 0325-V-ND-R.wav | Wyndham requires a $299 processing fee to update ownership, in addition, a written request with the name of the owner being removed must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. Once the information and fee is received, Wyndham will send removal paperwork to be signed in front of a notary and returned. In the event of a divorce, Wyndham will not require a fee but will require supporting documentation to be mailed to the same address. | Wyndham requiere una comisión de procesamiento de $ 299 para actualizar la propiedad. Además, debe presentarse una solicitud por escrito con el nombre del propietario que va a eliminarse. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Ownership Change. Una vez que se reciba la información y la comisión, Wyndham creara documentos de transferencia de eliminación para que sean firmados ante un notario y devueltos. En caso de divorcio, Wyndham no exigirá una comisión, pero sí pedirá que se envíe por correo la documentación de comprobante a la misma dirección. |  |  |
|  | 0325-V-ND-T.wav | Wyndham requires a $299 processing fee to update ownership, in addition, a written request with each of the Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. In addition, please send a copy of your trust documents or corporate documents and current certificate of good standing. Once the information and fee is received, Wyndham will send paperwork to reference the trust and company in the account to be signed in front of a notary and returned. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $299. Además, una solicitud por escrito con el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, de cada uno de los representantes de la empresa o del fiduciario. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. Además, por favor envíe una copia de los documentos de su fideicomiso o de los documentos corporativos y el certificado vigente de cumplimiento de las obligaciones. Una vez que se reciba la información y la comisión, Wyndham enviará los documentos que hacen referencia al fideicomiso y a la empresa en la cuenta para que sean firmados ante un notario y devueltos. |  |  |
|  | 0325-V-ND-X.wav | Wyndham requires a $299 processing fee to update ownership. In addition, a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando, Florida 32821, attention, Ownership Change. Once the information and fee is received, Wyndham will send transfer or add paperwork to be signed in front of a notary and returned. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $299. Además, se debe presentar una solicitud por escrito con el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, de cada uno de los nuevos propietarios. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Ownership Change. Una vez que se reciba la información y la comisión, Wyndham creara los documentos de transferencia o añadidura para que sean firmados ante un notario y devueltos. |  |  |
|  | 0325-W-DF-A.wav | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. | Wyndham requiere unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico y fecha de nacimiento del nuevo propietario, y una copia de una identificación emitida por el gobierno. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. |  |  |
|  | 0325-W-DF-E.wav | Wyndham requires a new recorded deed from the county where you own the property showing the name change. We recommend that you use a licensed professional to execute the document. In addition to the deed, a copy of the court documents such as a marriage certificate or divorce decree to be submitted along with a government issued ID showing your name change must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com . | Wyndham requiere las nuevas escrituras registradas del condado en donde posee el bien inmueble y que muestren el cambio de nombre. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las escrituras, se debe presentar una copia de los documentos del tribunal, como el acta de matrimonio o de divorcio, junto con una identificación emitida por el gobierno que muestre su cambio de nombre. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. O por correo electrónico a worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-W-DF-R.wav | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document . Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com. | Wyndham requiere unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. O por correo electrónico a worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-W-DF-T.wav | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, copy of government issued ID and a copy of your trust documents or corporate documents and current certificate of good standing. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com. | Wyndham requiere unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, del representante nuevo de la empresa o del fiduciario, junto con una copia de los documentos del fideicomiso o los documentos corporativos y el certificado vigente de cumplimiento de las obligaciones. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. O por correo electrónico a worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-W-DF-X.wav | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. | Wyndham requiere unas nuevas escrituras registradas del condado donde se posee el bien inmueble. Para la creación del documento, le sugerimos que use los servicios de un profesional autorizado. Además de las nuevas escritura registradas, envíe el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico y fecha de nacimiento del nuevo propietario, y una copia de una identificación emitida por el gobierno. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. |  |  |
|  | 0325-W-ND-A.wav | Wyndham requires a $299 processing fee to update ownership. There is a maximum of two owners per account. In addition to the payment, a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. Once the information and fee is received, Wyndham will send transfer or add paperwork to be signed in front of a notary and returned. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $299. Hay un máximo de dos propietarios por cuenta. Además del pago, se debe presentar una solicitud por escrito con el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, de cada uno de los nuevos propietarios. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. Una vez que se reciba la información y la comisión, Wyndham creara documentos de transferencia o añadidura para que sean firmados ante un notario y devueltos. |  |  |
|  | 0325-W-ND-E.wav | Wyndham requires a copy of the court documents such as a marriage certificate or divorce decree to be submitted along with a government issued ID showing your name change. Please send the information to 6277 Sea Harbor Drive, Orlando, Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com. | Wyndham requiere que se presente una copia de los documentos del tribunal, como un acta de matrimonio o de divorcio, junto con una identificación emitida por el gobierno que muestre su cambio de nombre. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. O por correo electrónico a worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-W-ND-R.wav | Wyndham requires a $299 processing fee to update ownership, in addition, a written request with the name of the owner being removed must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. Once the information and fee is received, Wyndham will send removal paperwork to be signed in front of a notary and returned. In the event of a divorce, Wyndham will not require a fee but will require supporting documentation to be mailed to the same address. | Wyndham requiere una comisión de procesamiento de $ 299 para actualizar la propiedad. Además, debe presentarse una solicitud por escrito con el nombre del propietario que va a eliminarse. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. Una vez que se reciba la información y la comisión, Wyndham creara documentos de eliminación para que sean firmados ante un notario y devueltos. En caso de divorcio, Wyndham no exigirá una comisión, pero sí pedirá que se envíe por correo la documentación de comprobante a la misma dirección. |  |  |
|  | 0325-W-ND-T.wav | Wyndham requires a $299 processing fee to update ownership, in addition, a written request with each of the Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. In addition, please send a copy of your trust documents or corporate documents and current certificate of good standing. Once the information and fee is received, Wyndham will send paperwork to reference the trust and company in the account to be signed in front of a notary and returned. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $299. Ademas, una solicitud por escrito con el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, de cada uno de los representantes de la empresa o del fiduciario. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. Además, por favor envíe una copia de los documentos de su fideicomiso o de los documentos corporativos y el certificado vigente de cumplimiento de las obligaciones. Una vez que se reciba la información y la comisión, Wyndham enviará los documentos que hacen referencia al fideicomiso y a la empresa en la cuenta para que sean firmados ante un notario y devueltos. |  |  |
|  | 0325-W-ND-X.wav | Wyndham requires a $299 processing fee to update ownership. There is a maximum of two owners per account. In addition to the payment, a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. Once the information and fee is received, Wyndham will send transfer or add paperwork to be signed in front of a notary and returned. | Para actualizar la propiedad, Wyndham requiere una comisión de procesamiento de $299. Hay un máximo de dos propietarios por cuenta. Además del pago, se debe presentar una solicitud por escrito con el nombre, apellido, domicilio, número de teléfono, dirección de correo electrónico, fecha de nacimiento y copia de una identificación, emitida por el gobierno, de cada uno de los nuevos propietarios. Envíe la información a la siguiente dirección: 6277 Sea Harbor Drive, Orlando, Florida, 32821, Attention: Worldmark Ownership Change. Una vez que se reciba la información y la comisión, Wyndham creara documentos para la transferencia o añadidura para que sean firmados ante un notario y devueltos. |  |  |
|  | 0330Letter.wav | To hear this information again, say repeat that. If you would like me to send you a letter with instructions to start the process, say information letter. | Para volver a escuchar esta información, diga "**Repetir". Si desea recibir** una carta con instrucciones para iniciar el proceso, diga "Carta de información". |  |  |
|  | 0330Representative.wav | If you would like to speak to a representative, say representative. | Si quiere hablar con un representante, diga "Representante". |  |  |
|  | 0400a.wav | Make a payment | Hacer un pago |  |  |
|  | 0400b.wav | Account status | Estado de la cuenta |  |  |
|  | 0400c.wav | Documents | Documentos |  |  |
|  | 0400d.wav | More options | Más opciones |  |  |
|  | 0400FinSvcs.wav | You can say make a payment, check account status, request a document, or more options. Which would you like? | Puede decir "Hacer un pago", "Comprobar el estado de la cuenta", "Solicitar un documento" o "Más opciones". ¿Como le podemos ayudar? |  |  |
|  | 0400FinSvcsMenuRetry.wav | To make a payment, press 1. Check account status, 2. Request a document, 3. More options, 4. To speak to a representative, press 0. | Para hacer un pago, oprima 1. Comprobar el estado de la cuenta, 2. Solicitar un documento, 3. Más opciones, 4 Para hablar con un representante, oprima 0. |  |  |
|  | 0405a.wav | Perks by Club Wyndham | Perks by Club Wyndham |  |  |
|  | 0405b.wav | Payment mailing address | Dirección postal para envió de pagos |  |  |
|  | 0405c.wav | Wire Transfer | Transferencia bancaria |  |  |
|  | 405d.wav | Down payment questions | Preguntas sobre el pago inicial |  |  |
|  | 0405PaymentsSomethingElseMenu.wav | You can say Perks by Club Wyndham, mailing address, wire transfer information, down payment questions, or speak to a representative. Which would you like? | Puede decir "Perks by Club Wyndham", "Dirección postal", "Información para transferencias bancarias", "Preguntas sobre el pago inicial" o "Hablar con un representante". ¿Como le podemos ayudar? |  |  |
|  | 0405PaymentsSomethingElseMenuRetry.wav | For Perks by Club Wyndham, press 1, payment mailing address, 2, wire transfer information, 3, down payment questions, 4. To speak to a representative, press 0. | Para Perks by Club Wyndham, oprima 1. Dirección postal para pagos, 2. Información para transferencias bancarias, 3. Preguntas sobre el pago inicial, 4. Para hablar con un representante, oprima 0. |  |  |
|  | 0415aMailingAddress.wav | Please make check payable to: | Por favor, haga el cheque a nombre de: |  |  |
|  | 415bMailingAddress.wav | and allow 7-14 business days for processing. For Loan Payments, include your account number in the memo section. Indicate that it is a principal pre-payment, if it is not a normal payment. Mail checks to : | y permita de 7 a 14 días hábiles para procesamiento. Para pagos de préstamos, incluya el número de su contrato en la sección de notas o "memo". Indique que esto es un  pago anticipado del capital, si no es un pago normal. Envíe los cheques a: | Changed to permite and changed to contracto |  |
|  | 0415a.wav | 6277 Sea Harbor Drive, Orlando Florida, 32821 | 6277 Sea Harbor Drive, Orlando Florida, 32821 |  |  |
|  | 0415b.wav | P O Box 98940, Las Vegas Nevada, 89193-8940 | P O Box 98940, Las Vegas Nevada, 89193-8940 |  |  |
|  | 0415c.wav | P O Box 93843, Las Vegas Nevada 89193-3943 | P O Box 93843, Las Vegas Nevada 89193-3943 |  |  |
|  | 0416WireTransfer.wav | Payments are only accepted in USD. Payments made in CAD must be made using a check or credit card. Payment must include $25.00 wire transfer fee. Wire transfer to: | Solo se aceptan pagos en dólares estadounidenses. Los pagos en dólares canadienses deben hacerse con un cheque o una tarjeta de crédito. El pago debe incluir una comisión de $ 25 por transferencia bancaria. Transferencia bancaria a: |  |  |
|  | 0416a.wav | Beneficiary Bank: JP Morgan Chase Bank Beneficiary Name: SVC-West, LP Beneficiary Account: 689212223 Routing Number: 021000021 Swift Code: CHASCATT Address: 5401 N Pima Rd Suite 150, Scottsdale, AZ 85250 | Banco del beneficiario: JP Morgan Chase Bank Nombre del beneficiario: SVC-West, LP Cuenta del beneficiario: 689212223 Número de ruta: 021000021 Código Swift: CHASCATT Domicilio: 5401 N Pima Rd Suite 150, Scottsdale, AZ 85250 |  |  |
|  | 0416b.wav | Beneficiary Bank: Bank of America Beneficiary Name: Wyndham Vacation Resorts Beneficiary Account: 3756402506 Routing Number: 026-009-593 | Banco del beneficiario: Bank of America Nombre del beneficiario: Wyndham Vacation Resorts Cuenta del beneficiario: 3756402506 Número de ruta: 026-009-593 |  |  |
|  | 0416c.wav | Beneficiary Bank: Bank of America  Beneficiary Name: Wyndham Resort Development Corporation Beneficiary Account: 3756245132 Routing Number: 026-009-593 | Banco del beneficiario: Bank of America  Nombre del beneficiario: Wyndham Resort Development Corporation Cuenta del beneficiario: 3756245132 Número de ruta: 026-009-593 |  |  |
|  | 0430aAutopay.wav | We invite you to enroll in our Auto Pay program, it's a great way to avoid payment oversights and certain processing fees. To enroll, please hold while we transfer you, then follow the prompts to enroll and make a payment. | Lo invitamos a inscribirse en nuestro programa de pago automático, que es una excelente forma de evitar descuidos en los pagos y ciertas comisiones por procesamiento. Para inscribirse, por favor espere mientras transferimos su llamada; después, siga las indicaciones para inscribirse y hacer un pago. |  |  |
|  | 0430bAutopay.wav | We invite you to enroll in our Auto Pay program, it's a great way to avoid payment oversights and certain processing fees. After hearing your balance, please say 'yes' to the payment option in order to proceed to the auto pay enrollment. | Lo invitamos a inscribirse en nuestro programa de pago automático, que es una excelente forma de evitar descuidos en los pagos y ciertas comisiones por procesamiento. Después de escuchar su saldo, diga "Sí" a la opción de pago para continuar con la inscripción al servicio de pago automático. |  |  |
|  | 0450AmountDue.wav | Your current amount due is | La cantidad actual a pagar es de |  |  |
|  | 0450AssessmentBalance.wav | and an assessment balance of | y un saldo por evaluación de |  |  |
|  | 0450Contract.wav | for contract number | para el número de contrato |  |  |
|  | 0450LoanPayment.wav | which includes a loan payment of | lo que incluye el pago de un préstamo de |  |  |
|  | 0450MakePaymentRetry.wav | Would you like to make a payment today? Press 1 for yes or 2 for no. To speak to a representative, press 0 | ¿Le gustaría hacer un pago hoy? Para "sí", oprima 1. Para "no", oprima 2. Para hablar con un representante, oprima 0. |  |  |
|  | 0450PaymentToday.wav | Would you like to make a payment today? | ¿Le gustaría hacer un pago hoy? |  |  |
|  | 0460AccountCurrent.wav | Your account is current, and no payment is due at this time. Your last payment of | Su cuenta está al día y no se debe hacer ningún pago en este  momento. Su último pago de |  |  |
|  | 0460ReceivedOn.wav | was received on | se recibió el día |  |  |
|  | 0465And.wav | and | y/e/con | If next word in Spanish starts with "hi" or "i", then "and" is translated as "e". For all other words, use "y". However, for "dollars AND cents", "and" is always "con". |  |
|  | 0465PressOne.wav | to your billing address. If you would like to request a duplicate copy, press 1 now... | a su domicilio de facturación. Si quiere solicitar una copia, oprima 1 ahora... | Sounds like something is missing here – what is going to the billing address? |  |
|  | 0465TaxStatements.wav | Tax statements are mailed by January 31st | Las declaraciones fiscales se envían por correo a más tardar el 31 de enero |  |  |
|  | 0470SelectDoc.wav | Which document would you like? You can say pay-off quote, statements, cancellation letter or tax documents. | ¿Qué documento quiere? Puede decir "Cotización de liquidación", "Estados de cuenta", "Carta de cancelación" o "Documentos fiscales". |  |  |
|  | 0470SelectDocRetry.wav | For a pay-off quote, press 1. Statements, 2. Cancellation letter, 3. Tax doucments 4. TO speak to a representative, press 0. | Para una cotización de liquidación, oprima 1. Estados de cuenta, 2. Carta de cancelación, 3. Documentos fiscales, 4. Para hablar con un representante, oprima 0. |  |  |
|  | 0475SendCancellationLetter.wav | Would you like me to send you a copy of your cancellation letter to the address on file? | ¿Quiere que le envíe una copia de su carta de cancelación al domicilio que tenemos registrado? |  |  |
|  | 0475SendCancellationLetterRetry.wav | Would you like me to send you a copy of your cancellation letter to the address on file? If you would like to speak with someone, just say representative. | ¿Quiere que le envíe una copia de su carta de cancelación al domicilio que tenemos registrado? Si quiere hablar con alguien, solo diga "Representante". |  |  |
|  | 0480SelectStatement.wav | I can send you a copy of your most recent annual statement, or a copy of your most recent monthly statement. Which one would you like, annual or monthly? | Puedo enviarle una copia de su estado de cuenta anual o mensual más reciente. ¿Cual tipo de extracto le gustaría, anual o mensual? |  |  |
|  | 0480SelectStatementRetry.wav | To receive a copy of your most recent monthly statement, press 1. For you most recent annual statement, 2. To speak to a representative, press 0. | Para obtener una copia de su estado de cuenta mensual más reciente, oprima 1. Para su estado de cuenta anual más reciente, 2. Para hablar con un representante, oprima 0. |  |  |
|  | 0485CurrentPayoff.wav | Your current payoff amount is | La cantidad de liquidación actual es de |  |  |
|  | 0485SendLetter.wav | Would you like me to send you a payoff letter with this information? | ¿Quiere que le envíe una carta de liquidación con esta información? |  |  |
|  | 0490TaxDoc.wav | Would you like me to send a copy of your most recent 1098 tax document to the address on file? | ¿Quiere que le envíe una copia de su último formulario fiscal 1098 al domicilio que tenemos registrado? |  |  |
|  | 0500PastDue.wav | You have a past due balance of | Tiene un saldo Deudor de... |  |  |
|  | 0500PayToday.wav | Would you like to make that payment in full today? | ¿Le gustaría hacer ese pago en su totalidad hoy? |  |  |
|  | 0900Xfer.wav | Please hold while I connect you to a customer service representative. | Por favor, espere mientras transfiero su llamada a un representante de servicio al cliente. |  |  |
|  | 0910Goodbye.wav | Thank you for calling Wyndham. Goodbye. | Gracias por llamar a Wyndham. Hasta luego. |  |  |
|  | 0920WrapMenu.wav | I've processed your request. Is there anything else I can help you with today? You can say main menu or simply hang up. | He procesado su solicitud. ¿Hay algo más con lo que necesite ayuda hoy? Puede decir "Menú principal" o solo cuelgue. |  |  |
|  | 0920WrapMenuRetry.wav  0930WrapMenu2.wav | Is there anything else I can help you with today? You can say main menu or simply hang up. | ¿Hay algo más con lo que necesite ayuda hoy? Puede decir "Menú principal" o solo cuelgue. |  |  |
|  | 0930WrapMenu2.wav | Is there anything else I can help you with today? You can say main menu or simply hang up. | ¿Hay algo más con lo que necesite ayuda hoy? Puede decir "Menú principal" o solo cuelgue. |  |  |
|  | gl\_isthatright.wav | is that right? | ¿Es correcto? |  |  |
|  | gl\_sorry.wav | Sorry. | Lo siento. |  |  |
|  | gl\_sorrytrouble.wav | Sorry, I'm having trouble. | Lo siento, tengo problemas. |  |  |
|  | gl\_thatwas.wav | That was | Eso fue |  |  |
|  | techDiff.wav | I'm having trouble. | Lo siento, tengo problemas. |  |  |
|  | 0100GreetingWVR.wav |  | Gracias por llamar a Wyndham Vacation Resorts, estamos contentos de que haya llamado. |  |  |
|  | 0100GreetingWBW.wav |  | Gracias por llamar a Worldmark by Wyndham, estamos contentos de que haya llamado. |  |  |
|  |  | ENGLISH |  |  |  |
|  | 0100GreetingSVC.wav |  | Thank you for calling Shell Vacations Club, we are glad you called. |  |  |
|  | 0100Greeting2.wav |  | Please have your account number available for faster service. |  |  |
|  | 0100Greeting3.wav |  | To continue in Spanish, press 9 |  |  |
|  | 0110aReservations.wav |  | Reservations |  |  |
|  | 0110bPayments.wav |  | Payments and statements |  |  |
|  | 0110cTitle.wav |  | Title and ownership changes |  |  |
|  | 0110dMoreOptions.wav  0400d.wav |  | More options | Multiple Filenames |  |
|  | 0110MainMenu.wav |  | Which would you like? You can say... reservations, payments and statements, title & ownership changes, or more options. |  |  |
|  | 0110MainMenuRetry.wav |  | For reservations, press 1, payments and statements 2, title and ownership changes 3, or more options 4. To speak to a representative, press 0. |  |  |
|  | 0120aRewards.wav |  | Wyndham rewards |  |  |
|  | 0120bPoints.wav |  | Points conversion |  |  |
|  | 0120cInterval.wav |  | Personal interval choice |  |  |
|  | 0120HWSEMenu.wav |  | You can say... Wyndham rewards, points conversion, personal interval choice, or speak to a representative. |  |  |
|  | 0120HWSEMenuRetry.wav |  | For Wyndham rewards, press 1. Points conversion, 2. Questions about your personal interval choice, 3. To speak to a representative press 0. |  |  |
|  | 0200AccountNum.wav |  | To get started, what is your account number? |  |  |
|  | 0200AccountNumRetry.wav |  | Please say or enter your account number. |  |  |
|  | 0210DOB.wav |  | And the date of birth for the primary owner? |  |  |
|  | 0210DOBRetry.wav |  | Please tell me the primary owner?s date of birth including month, day, and year or enter it using 2 digits for month, 2 digits for day, and 4 digits for year. |  |  |
|  | 0220AccountRetry.wav |  | I couldn't find an account matching the information you provided. Let's try one more time. What is your account number? |  |  |
|  | 0220AccountRetry2.wav |  | Please say or enter your account number. |  |  |
|  | 0300TitleSvcsMenu.wav |  | You can say ownership changes, check status, make a payment, or help me with something else. Which  would you like? |  |  |
|  | 0300TitleSvcsMenuRetry.wav |  | To change ownership, press 1. Check the staus of a transfer that is already in progress, 2. Make a payment, 3. Something else 4. To speak to a representative, press 0. |  |  |
|  | 0310StatusSendLetter1.wav |  | Your request to transfer ownership was processed on |  |  |
|  | 0310StatusSendLetter2.wav |  | Would you like me to send you a copy of the confirmation letter? |  |  |
|  | 0310StatusSendLetter3.wav |  | If you would like to speak with someone, just say representative. |  |  |
|  | 0315Status1.wav |  | Your request to transfer ownership has been processed. A confirmation letter is being mailed to the address on file, and should arrive in the next 10 business days. |  |  |
|  | 0320a.wav |  | Add an owner |  |  |
|  | 0320b.wav |  | Remove an owner |  |  |
|  | 0320c.wav |  | Change your name |  |  |
|  | 0320d.wav |  | Transfer ownership |  |  |
|  | 032e.wav |  | Place ownership into your trust or company |  |  |
|  | 0320ChangeMenu.wav |  | I can help you add an owner, remove an owner, change your name, transfer ownership to somone else, or place ownership into your trust or company. Which would you like? |  |  |
|  | 0320RepeatOrRep.wav |  | To hear these options again, say repeat that. If you would like to speak with someone, say representative. |  |  |
|  | 0325-S-DD-A.wav |  | Wyndham requires a $100 processing fee per account to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. |  |  |
|  | 0325-S-DD-E.wav |  | Wyndham requires a new recorded deed from the county where you own the property showing the name change. We recommend that you use a licensed professional to execute the document. In addition, a copy of the court documents such as a marriage certificate or divorce decree to be submitted along with a government issued ID showing your name change. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers or via email to shellmembertransfers@wyn.com. |  |  |
|  | 0325-S-DD-R.wav |  | Wyndham requires $100 processing fee per account to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. |  |  |
|  | 0325-S-DD-T.wav |  | Wyndham requires a $100 processing fee per account to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, copy of government issued ID along with a copy of your trust documents or corporate documents and current certificate of good standing. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. |  |  |
|  | 0325-S-DD-X.wav |  | Wyndham requires a $100 processing fee per account to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. |  |  |
|  | 0325-S-ND-A.wav |  | Wyndham requires a $75 processing fee per account to update ownership. You can self-service by logging into your online account. You may also send a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. Once the information and fee is received, Wyndham will send transfer paperwork to be signed in front of a notary and returned. |  |  |
|  | 0325-S-ND-E.wav |  | Wyndham requires a copy of the court documents such as a marriage certificate or divorce decree to be submitted along with a government issued ID showing your name change. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers or via email to shellmembertransfers@wyn.com. |  |  |
|  | 0325-S-ND-R.wav |  | Wyndham requires a $75 processing fee per account to update ownership. You can self-service by logging into your online account. You may also send a written request with the name of the owner being removed. Wyndham will send removal paperwork to be signed in front of a notary and returned. In the event of a divorce, Wyndham will not require a fee but will require supporting documentation to be mailed to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. |  |  |
|  | 0325-S-ND-T.wav |  | Wyndham requires a $75 processing fee per account to update ownership. You can self-service by logging into your online account. You may also send a written request with each of the Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. In addition, please include a copy of your trust documents or corporate documents and current certificate of good standing. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. Once the information and fee is received, Wyndham will send transfer paperwork to be signed in front of a notary and returned. |  |  |
|  | 0325-S-ND-X.wav |  | Wyndham requires a $75 processing fee per account to update ownership. You can self-service by logging into your online account. You may also send a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Shell Member Transfers. Once the information and fee is received, Wyndham will send transfer paperwork to be signed in front of a notary and returned. |  |  |
|  | 0325-V-DD-A.wav |  | Wyndham requires a $299 processing fee to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send the new owner's, first and last name, address, phone number, email address, date of birth, along with a copy of their government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. |  |  |
|  | 0325-V-DD-E.wav |  | Wyndham requires a $299 processing fee to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. |  |  |
|  | 0325-V-DD-R.wav |  | Wyndham requires a $299 processing fee to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. |  |  |
|  | 0325-V-DD-T.wav |  | Wyndham requires $299 processing fee and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, copy of government issued ID and a copy of your trust documents or corporate documents and current certificate of good standing. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-V-DD-X.wav |  | Wyndham requires a $299 processing fee to update ownership and a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send the new owner's, first and last name, address, phone number, email address, date of birth, along with a copy of their government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. |  |  |
|  | 0325-V-DF-A.wav |  | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. |  |  |
|  | 0325-V-DF-E.wav |  | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document . Please send the copy of the new deed to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change or via email to ownershipchange@wyn.com. |  |  |
|  | 0325-V-DF-R.wav |  | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document . Please send the copy of the new deed to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change or via email to ownershipchange@wyn.com. |  |  |
|  | 0325-V-DF-T.wav |  | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, copy of government issued ID and a copy of your trust documents or corporate documents and current certificate of good standing. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-V-DF-X.wav |  | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. |  |  |
|  | 0325-V-ND-A.wav |  | Wyndham requires a $299 processing fee to update ownership. In addition, a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando, Florida 32821, attention, Ownership Change. Once the information and fee is received, Wyndham will send transfer or add paperwork to be signed in front of a notary and returned. |  |  |
|  | 0325-V-ND-E.wav |  | Wyndham requires a $299 processing fee to update ownership, in addition, a written request with the name of the owner being removed must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. Once the information and fee is received, Wyndham will send removal paperwork to be signed in front of a notary and returned. In the event of a divorce, Wyndham will not require a fee but will require supporting documentation to be mailed to the same address. |  |  |
|  | 0325-V-ND-R.wav |  | Wyndham requires a $299 processing fee to update ownership, in addition, a written request with the name of the owner being removed must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Ownership Change. Once the information and fee is received, Wyndham will send removal paperwork to be signed in front of a notary and returned. In the event of a divorce, Wyndham will not require a fee but will require supporting documentation to be mailed to the same address. |  |  |
|  | 0325-V-ND-T.wav |  | Wyndham requires a $299 processing fee to update ownership, in addition, a written request with each of the Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. In addition, please send a copy of your trust documents or corporate documents and current certificate of good standing. Once the information and fee is received, Wyndham will send paperwork to reference the trust and company in the account to be signed in front of a notary and returned. |  |  |
|  | 0325-V-ND-X.wav |  | Wyndham requires a $299 processing fee to update ownership. In addition, a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando, Florida 32821, attention, Ownership Change. Once the information and fee is received, Wyndham will send transfer or add paperwork to be signed in front of a notary and returned. |  |  |
|  | 0325-W-DF-A.wav |  | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. |  |  |
|  | 0325-W-DF-E.wav |  | Wyndham requires a new recorded deed from the county where you own the property showing the name change. We recommend that you use a licensed professional to execute the document. In addition to the deed, a copy of the court documents such as a marriage certificate or divorce decree to be submitted along with a government issued ID showing your name change must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com . |  |  |
|  | 0325-W-DF-R.wav |  | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document . Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-W-DF-T.wav |  | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, copy of government issued ID and a copy of your trust documents or corporate documents and current certificate of good standing. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-W-DF-X.wav |  | Wyndham requires a new recorded deed from the county where you own the property. We recommend that you use a licensed professional to execute the document. In addition to the new recorded deed, please send with the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. |  |  |
|  | 0325-W-ND-A.wav |  | Wyndham requires a $299 processing fee to update ownership. There is a maximum of two owners per account. In addition to the payment, a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. Once the information and fee is received, Wyndham will send transfer or add paperwork to be signed in front of a notary and returned. |  |  |
|  | 0325-W-ND-E.wav |  | Wyndham requires a copy of the court documents such as a marriage certificate or divorce decree to be submitted along with a government issued ID showing your name change. Please send the information to 6277 Sea Harbor Drive, Orlando, Florida 32821, attention, Worldmark Ownership Change or via email to worldmarkownershipchange@wyn.com. |  |  |
|  | 0325-W-ND-R.wav |  | Wyndham requires a $299 processing fee to update ownership, in addition, a written request with the name of the owner being removed must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. Once the information and fee is received, Wyndham will send removal paperwork to be signed in front of a notary and returned. In the event of a divorce, Wyndham will not require a fee but will require supporting documentation to be mailed to the same address. |  |  |
|  | 0325-W-ND-T.wav |  | Wyndham requires a $299 processing fee to update ownership, in addition, a written request with each of the Trustee’s or company representative, first and last name, address, phone number, email address, date of birth, and copy of government issued ID. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. In addition, please send a copy of your trust documents or corporate documents and current certificate of good standing. Once the information and fee is received, Wyndham will send paperwork to reference the trust and company in the account to be signed in front of a notary and returned. |  |  |
|  | 0325-W-ND-X.wav |  | Wyndham requires a $299 processing fee to update ownership. There is a maximum of two owners per account. In addition to the payment, a written request with each of the new owner's, first and last name, address, phone number, email address, date of birth, and copy of government issued ID must be submitted. Please send the information to 6277 Sea Harbor Drive, Orlando Florida 32821, attention, Worldmark Ownership Change. Once the information and fee is received, Wyndham will send transfer or add paperwork to be signed in front of a notary and returned. |  |  |
|  | 0330Letter.wav |  | To hear this information again, say repeat that. If you would like me to send you a letter with instructions to start the process, say information letter. |  |  |
|  | 0330Representative.wav |  | If you would like to speak to a representative, say representative. |  |  |
|  | 0400a.wav |  | Make a payment |  |  |
|  | 0400b.wav |  | Account status |  |  |
|  | 0400c.wav |  | Documents |  |  |
|  | 0400d.wav |  | More options |  |  |
|  | 0400FinSvcs.wav |  | You can say make a payment, check account status, request a document, or more options. Which would you like? |  |  |
|  | 0400FinSvcsMenuRetry.wav |  | To make a payment, press 1. Check account status, 2. Request a document, 3. More options, 4. To speak to a representative, press 0. |  |  |
|  | 0405a.wav |  | Perks by Club Wyndham |  |  |
|  | 0405b.wav |  | Payment mailing address |  |  |
|  | 0405c.wav |  | Wire Transfer |  |  |
|  | 405d.wav |  | Down payment questions |  |  |
|  | 0405PaymentsSomethingElseMenu.wav |  | You can say Perks by Club Wyndham, mailing address, wire transfer information, down payment questions, or speak to a representative. Which would you like? |  |  |
|  | 0405PaymentsSomethingElseMenuRetry.wav |  | For Perks by Club Wyndham, press 1, payment mailing address, 2, wire transfer information, 3, down payment questions, 4. To speak to a representative, press 0. |  |  |
|  | 0415aMailingAddress.wav |  | Please make check payable to: |  |  |
|  | 415bMailingAddress.wav |  | and allow 7-14 business days for processing. For Loan Payments, include your account number in the memo section. Indicate that it is a principal pre-payment, if it is not a normal payment. Mail checks to : |  |  |
|  | 0415a.wav |  | 6277 Sea Harbor Drive, Orlando Florida, 32821 |  |  |
|  | 0415b.wav |  | P O Box 98940, Las Vegas Nevada, 89193-8940 |  |  |
|  | 0415c.wav |  | P O Box 93843, Las Vegas Nevada 89193-3943 |  |  |
|  | 0416WireTransfer.wav |  | Payments are only accepted in USD. Payments made in CAD must be made using a check or credit card. Payment must include $25.00 wire transfer fee. Wire transfer to: |  |  |
|  | 0416a.wav |  | Beneficiary Bank: JP Morgan Chase Bank Beneficiary Name: SVC-West, LP Beneficiary Account: 689212223 Routing Number: 021000021 Swift Code: CHASCATT Address: 5401 N Pima Rd Suite 150, Scottsdale, AZ 85250 |  |  |
|  | 0416b.wav |  | Beneficiary Bank: Bank of America Beneficiary Name: Wyndham Vacation Resorts Beneficiary Account: 3756402506 Routing Number: 026-009-593 |  |  |
|  | 0416c.wav |  | Beneficiary Bank: Bank of America  Beneficiary Name: Wyndham Resort Development Corporation Beneficiary Account: 3756245132 Routing Number: 026-009-593 |  |  |
|  | 0430aAutopay.wav |  | We invite you to enroll in our Auto Pay program, it's a great way to avoid payment oversights and certain processing fees. To enroll, please hold while we transfer you, then follow the prompts to enroll and make a payment. |  |  |
|  | 0430bAutopay.wav |  | We invite you to enroll in our Auto Pay program, it's a great way to avoid payment oversights and certain processing fees. After hearing your balance, please say 'yes' to the payment option in order to proceed to the auto pay enrollment. |  |  |
|  | 0450AmountDue.wav |  | Your current amount due is |  |  |
|  | 0450AssessmentBalance.wav |  | and an assessment balance of |  |  |
|  | 0450Contract.wav |  | for contract number |  |  |
|  | 0450LoanPayment.wav |  | which includes a loan payment of |  |  |
|  | 0450MakePaymentRetry.wav |  | Would you like to make a payment today? Press 1 for yes or 2 for no. To speak to a representative, press 0 |  |  |
|  | 0450PaymentToday.wav |  | Would you like to make a payment today? |  |  |
|  | 0460AccountCurrent.wav |  | Your account is current, and no payment is due at this time. Your last payment of |  |  |
|  | 0460ReceivedOn.wav |  | was received on |  |  |
|  | 0465And.wav |  | and |  |  |
|  | 0465PressOne.wav |  | to your billing address. If you would like to request a duplicate copy, press 1 now... |  |  |
|  | 0465TaxStatements.wav |  | Tax statements are mailed by January 31st |  |  |
|  | 0470SelectDoc.wav |  | Which document would you like? You can say pay-off quote, statements, cancellation letter or tax documents. |  |  |
|  | 0470SelectDocRetry.wav |  | For a pay-off quote, press 1. Statements, 2. Cancellation letter, 3. Tax doucments 4. TO speak to a representative, press 0. |  |  |
|  | 0475SendCancellationLetter.wav |  | Would you like me to send you a copy of your cancellation letter to the address on file? |  |  |
|  | 0475SendCancellationLetterRetry.wav |  | Would you like me to send you a copy of your cancellation letter to the address on file? If you would like to speak with someone, just say representative. |  |  |
|  | 0480SelectStatement.wav |  | I can send you a copy of your most recent annual statement, or a copy of your most recent monthly statement. Which one would you like, annual or monthly? |  |  |
|  | 0480SelectStatementRetry.wav |  | To receive a copy of your most recent monthly statement, press 1. For you most recent annual statement, 2. To speak to a representative, press 0. |  |  |
|  | 0485CurrentPayoff.wav |  | Your current payoff amount is |  |  |
|  | 0485SendLetter.wav |  | Would you like me to send you a payoff letter with this information? |  |  |
|  | 0490TaxDoc.wav |  | Would you like me to send a copy of your most recent 1098 tax document to the address on file? |  |  |
|  | 0500PastDue.wav |  | You have a past due balance of |  |  |
|  | 0500PayToday.wav |  | Would you like to make that payment in full today? |  |  |
|  | 0900Xfer.wav |  | Please hold while I connect you to a customer service representative. |  |  |
|  | 0910Goodbye.wav |  | Thank you for calling Wyndham. Goodbye. |  |  |
|  | 0920WrapMenu.wav |  | I've processed your request. Is there anything else I can help you with today? You can say main menu or simply hang up. |  |  |
|  | 0920WrapMenuRetry.wav  0930WrapMenu2.wav |  | Is there anything else I can help you with today? You can say main menu or simply hang up. |  |  |
|  | 0930WrapMenu2.wav |  | Is there anything else I can help you with today? You can say main menu or simply hang up. |  |  |
|  | gl\_isthatright.wav |  | is that right? |  |  |
|  | gl\_sorry.wav |  | Sorry. |  |  |
|  | gl\_sorrytrouble.wav |  | Sorry, I'm having trouble. |  |  |
|  | gl\_thatwas.wav |  | That was |  |  |
|  | techDiff.wav |  | I'm having trouble. |  |  |
|  | 0100GreetingWVR.wav |  | Thank you for calling Wyndham Vacation Resorts, we are glad you called. |  |  |
|  | 0100GreetingWBW.wav |  | Thank you for calling Worldmark by Wyndham, we are glad you called. |  |  |