

## Luxury Retailer 2024

Tasked with propelling this retailer into a future where luxury heritage converges seamlessly with cutting-edge technology, we successfully completed a comprehensive assessment with a focus on a new organisational approach, technology replacement, product led digital vision and strong foundational pillars in service management and platform engineering.

This all-encompassing assessment was met with unanimous approval from the executive team, solidifying our role as the trusted partner leading their digital transformation. We created a bespoke package for the organisation, meeting requirements and augmenting resources over several years to achieve the goals initially outlined in our assessment.

