# MARIA MONICA

# Summary

Excellent teamwork skills and the ability to thrive in fast-paced environments.

Enthusiastic and driven systems engineer with a proven track record of understanding and translating technical requirements to improve Customer satisfaction.

Collaborative software Engineer with 5+ years of experience leading the design, testing and integration of different systems.

### **Skills**

- MFT Secure Transport ST 5.4.0
- Java Script
- Python Basics
- Shell Scripting
- Django Framework
- Splunk

- SOA and OSB
- BPEL
- Messaging Queues(JMS,MQs)
- Tkinter in Python
- SQL
- UI Path

## **Experience**

#### Software Support Engineer

Walmart Global Tech Solutions - Chennai, Tamil Nadu

UI Path minor enhancements and support various bots

#### **Software Engineer**

Sep 2019 to Apr 2021

Ford Motor Company Private Ltd, Sholinganallur - Chennai, Tamil Nadu

- Took Production Support role for Manufacturing IT.
- Basic knowledge in MS SQL
- Knowledge in Windows Scripting and Websphere Application Server
- Learnt the process for High and Critical tickets

#### **Systems Engineer**

Mar 2016 to Sep 2019

#### Tata Consultancy Services, Ramanujan IT City – Chennai, Tamil Nadu

- Assisted remote employees and made recommendations on how to handle problems.
- Developed accounts and applications for File transfers using Axway ST 5.4.0
- · Worked in requirement gathering from Business for creating accounts
- Knowledge on internet protocols like FTP, SFTP, HTTP, Folder Monitor in Axway MFT
- Performed Encryption and Decryption on the files using Axway MFT
- Knowledge in public key, private key
- Fixed the issues on File Transfers in Axway MFT
- Handled the Edge and ST servers of Axway deployed in AWS
- Created small scripts using Unix
- Created Dashboards and alerts for failed file transfers in Axway MFT using Splunk
- · Worked in Licensing and Certificate upgrade in Axway MFT
- Handled the Incidents, Change Requests and Problem Managements using Servicenow
- Created APIs using Rest Architecture(GET,POST,PUT Methods) as part of upskilling
- Worked in Production Support for SOA Architecture
- Knowledge in XQuery,XML,XSD,WSDL
- Developed and enhanced web services in OSB.
- Knowledge in JMS Queues and IBM MQs
- Worked with FTP Adapter, File Adapter

Apr 2021 to Current

#### **Own Projects**

- Personal Portfolio <a href="https://github.com/learnrpa2020/My\_Portfolio">https://github.com/learnrpa2020/My\_Portfolio</a>
- Front End Basics https://github.com/learnrpa2020/Front\_end\_basics
- Python Basics https://github.com/learnrpa2020/Python\_Basics\_1

# **Education and Training**

#### **B.E Electrical and Electronics Engineering**

2015

K.L.N. College of Information Technology - Pottapalayam, TN

### Additional Information

- Willing to learn new technologies
- Got Customer appreciation for excellence in MFT ST
- · Took part in Organization's upskilling program
- · Learning Python and Django framework

# **Personal Information**

Name: Maria Monica A

Father's Name: Arockia Selva L

DOB: 30-10-1993 Gender: Female Marital Status: Single

Languages Known: Tamil, English
Soft Skills: Communication, Leadership

**Linked In:** <a href="https://www.linkedin.com/in/maria-monica-16663a159/">https://www.linkedin.com/in/maria-monica-16663a159/</a> **Website:** <a href="https://lovelearningmonica.pythonanywhere.com/my\_portfolio/">https://lovelearningmonica.pythonanywhere.com/my\_portfolio/</a>

## **Declaration**

I do hereby declare that all the information given above is true to the best of my knowledge.

Date: SIGNATURE (MARIA MONICA A)

Place: CHENNAI