# Le Bao Nhi Hoang

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#### **SUMMARY**

ICT student with strong interpersonal skills seeks work placement position. Developed numerous programs in college using Java and SQL, also have customer-facing experience from working in PC WORLD. Focused and goal orientated with a clear vision of future objectives. I am looking for an entry-level position with a view to progressing within the organisation.

#### **IT SKILLS**

- Can write SQL queries to intermediate level using Oracle.
- Can design and create Database schemas
- Capable of designing and developing websites using CSS, HTML and JavaScript
- Competent user of Windows and Linux Operating System in system administration
- Design build and troubleshoot a network using routers and switches
- Configure a router using Cisco IOS command set
- Administer an Oracle 11G database server using Enterprise Manager and related SQL commands

#### **EDUCATION & QUALIFICATIONS**

2014 –2017 BSc Information Technology Management, Institute of Technology Tallaght, Dublin 24

Year 1	Grade	Year 2	Grade	Year 3	Grade
Web & User Experience	B+	IT Scripting & Automation	B-	Networking	В
Computer Architecture	В	Web Design & Development	С	Web Design & Development 2	B-
Business & Information Systems	B-	Discrete Mathematics 2	А	Advanced Database	C+
Software Development 1 (Java)	B-	Database Design &Programming	C+	Operating Systems	В
Discrete Maths	B-	Networking 1	B+	Cloud service and Distribution computing	C+
Software Development 2	В	Software Quality Assurance& Testing	B+	Innovation & Enterprise	В
Learning to Learn at 3 <sup>rd</sup> Level	B+	Computer service Management	B-	Experiential Learning on Erasmus Programme	PASS
Statistics	B+	Financial Management	C+	_	
Social Media Communications	C+	Networking 2	C+		
Database Fundamentals	B+	Management Science	B+		
Object Oriented Systems Analysis	B-	Database Administration	B-		
Operating Systems Fundamentals	В	Information Security	С		

## WORK EXPERIENCE

June 15th 2015 - June 19th 2015 PC World

## Main Responsibilities

<u>Floor work</u>: Solo duties including opening the store in the morning; ticketing products; helping customers with their needs; Stacking products on shelves and setting up laptops;

February 25<sup>th</sup> 2013 – March 01<sup>st</sup> 2013 Nursery Nurse, Montessori Nurse Assistance, Stepping Stone Crèche Main Responsibilities

Duties include making sure the babies and toddlers' needs were met; feeding toddlers; putting them to sleep;

#### SIGNIFICANT PROJECTS UNDERTAKEN

## Designed and built a video review website

#### Description

A solo project involving the design and building of an interactive website, where users can sign up for newsletters and also search for reviews in the search bar. Features implemented included user account sign up for newsletter and storage management of these accounts.

## Technologies & Tools used:

Visual studio code, JavaScript, JQuery and HTTP

# **VLAN** and Trunking

### Description

A solo project involving configuring a switch, assigning IP addresses to the Switch Virtual Interface, configuring VLANs, assigning VLANs to interfaces, configuring trunking and performing basic switch security.

### Technologies & Tools used:

Packet Tracker, VLAN commands, Switch port commands, basic switch commands, Straight-Through cables, 2960 switches, Generic PCs

# **Application for Unknown Mac-Addresses**

### Description

A solo project involving SNMP, configuring the switch, writing up a JavaScript that will be able to find any unknown mac-addresses on the switch, configuring the phpMyAdmin database to store the known mac-addresses and writing an html file to display the unknown mac-addresses found on the switch

#### **Technologies & Tools used:**

PHP framework, WAMP server, JavaScript, HTML, Notepad ++

## **INTERESTS & ACHIEVEMENTS**

#### Languages:

• English (Native language). Vietnamese (Fluent). Irish (Basic). French (Basic)

#### Involvements:

• Member of Youth Horizons (Musical Facility) 2006-2009; member of the choir of Youth Horizon

#### Sport

• Member of ITT Dublin Archery Club.

## Other:

- Piano & composing musical pieces.
  - o I have taken three exams in the Royal Irish Academy of Music and obtained honours in both.
- Travelling Summer 2013: Travelled to Vietnam in order to improve language and cultural awareness
- ERASMUS Programme.
  - I have taken part in the ERASMUS programme during Year 3 semester 6 2017, studying in France.

#### **REFERENCES**

Available on request