





Problem 4. A post office has 2 clerks. Afre enters the post office whole 2 other castomers, Bob and Claire, are being served by the 2 derks. She is next in line. Assume that the time a clerk spende spends serving a customer has the Expo(x) distribution. what is the probability that Alice is the last of the 3 costomers to be done serving? Alice begins to be served when either Bob or Claire leaves. By memoryless property, the additional time needed to serve which ever of Bob or Elaire is still there is Expo(x) and the time it takes to serve Alice is also Expo(X), So by symmetry, the probability is I that Alice is the last to be done serving