



KYLE LEBLANC

DESIGNER

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WORK EXPERIENCE

Present
2016

MAC ENGINEER I

Wayfair

📍 Boston, MA

- Manage enterprise size infrastructure of Mac OS X machines
- Create documentation for new features that I create
- Create scripts to manage 500+ Apple devices simultaneously

2014 - 2016

DESKTOP ENGINEER

Hill Holliday

📍 Boston, MA

- Resolved issues according to SLA and to user satisfaction
- Managed mobile Apple devices and implemented loaning workflow
- Created documentation for future employees and users

2012 - 2013

JR. SYSTEM ADMINISTRATOR

MIT Lincoln Laboratory

📍 Lexington, MA

- Assisted users with various computer issues in Windows and Linux
- Helped implement new hire training documentation
- Setup and maintained Linux workstations



EDUCATION

2010 - 2014

COMPUTER NETWORKING & INFO. SYSTEMS

Wentworth Institute of Technology

📍 Boston, MA

2006 - 2010

COMPUTER INFORMATION SYSTEMS

Old Colony Regional Vocational Technical High School

📍 Rochester, MA

- Obtained regional level award in Skills USA for Web Design and Development