# KYLE LEBLANC

User Experience Designer

# Portfolio kyleblanc.com



#### WORK EXPERIENCE

Self-Employed Freelance Designer

Sept. 2010 - Present

Worked with various local businesses around New Englad to create engaging experiences for their users. This included responsive website design and development, brand identities, logo design, and various print deliverables.

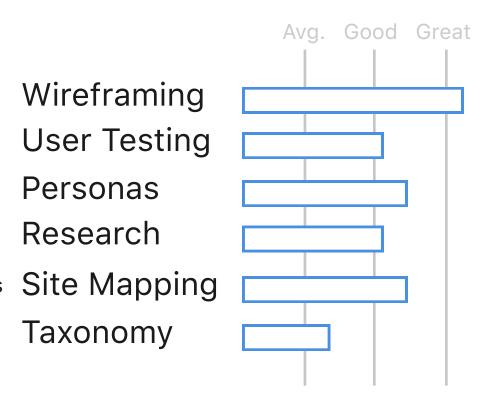
\_\_\_ Wayfair

Aug. 2016 - Present

# Mac Engineer I

- Maintain JAMF/JSS front-end and back-end environments which manages all Wayfair owned OS X equipment (~500 devices)
- Managing, monitoring and troubleshooting daily batch and backup processes
- Create Bash scripts to increase automation and help ease repetitive tasks related to software updates and general client-side management
- Packaged valume-licensed applications for deployment and re-packaged non-PKG installers
- Provide Tier III support for employees for all Mac-related concerns

## PROFESSIONAL SKILLS



# PROFESSIONAL TOOLS

Aug. 2014 - Aug. 2016 - Provided Tier II support for end-user issues on both Windows and OS X
- Managed the enrollment and deployment of all mobile iOS devices
- Created a custom in-house application for managing the loaaning of devices for the IT department

### **EDUCATION**

Bachelor of Sci. Computer Networknig & Information Systems
2010 - 2014 Wentworth Institute of Technology - Boston, MA

Sketch
HTML/CSS
Photoshop
InDesign
InVision
Illustrator
Pen & Paper

