

Kyle LeBlanc

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Profile

To obtain a role that will allow me to use various visual mediums to solve problems and communicate the brand's vision through simple, clean, professional design methods.

Experience

Freelance Designer, Boston, MA - 2010-Present

- OliToki - Restaurant - Allston, MA
 - Brand Identity, Logo, Web Design, Print Media
- Design Acoustics - Contractor - Portland, ME
 - 30 Year Anniversary Logo, Business Cards
- My Sisters Keeper - Church/Non-Profit - Portland, ME
 - Poster Design, Brochure Design, Print Media
- Various business cards, logo marks, brand identity mock-ups

Mac Engineer III, Wayfair; Boston, MA – 2016-Present

- Manage and administer the JAMF Casper Suite architecture and global infrastructure including distribution points (~1000 devices).
- Provide root cause analysis for recurring issues on the Macintosh platform.
- Create Bash/Python/Apple scripts to increase automation and help ease repetitive tasks related to software updates and general client-side management.
- Implementation of a regular system patch cycle and critical security patch process. Perform OS and Application level patch management based on distributed global time zones.
- Package volume-licensed applications for deployment and repackage non-PKG installers.
- Harden macOS image to comply with sector standards and SOX compliance.

Desktop Engineer, Hill Holliday; Boston, MA – 2014-2016

- Provided Tier II support for end user issues on both Windows and OS X platforms.
- Managed enrollment and deployment of all Mobile iOS devices
- Created a custom in-house application for managing the loaning of devices for the IT department

Education

Wentworth Institute of Technology; Boston, MA – Bachelors of Science in Computer Networking - 2014

Skills

InDesign
Illustrator
Photoshop
Sketch

HTML/CSS/JS
Web/Mobile Design
Print Design
Mac OS X

Wire-Framing
UI/UX Basics
Color Theory
Typography