

""Twitter handle (and profile name): ombudsatbrown (@ombudsatbrown)

Twitter description:

Description of the organization from a third party source: "My role is to help people navigate interpersonal situations and systems. As I interact with many people across the university, I gather information about what is working and what is not in the organization. I spend a great deal of time listening. This in and of itself is an essential part of my role because there are few spaces for people to be heard. It affords people dignity and respect, and the support to sort out what is important to them and to take action or not. The same is true for the organization; I provide a unique form of feedback and the organization can use that information to act in ways that meet both the mission and values of the University. Ruthy's undergraduate degree is from Smith College. She has a law degree from the University of Connecticut School of Law and a Certificate in Non Profit Management from Case Western Reserve University. She is specifically trained in facilitation, divorce mediation, civil rights mediation, USDA mediation, public participation (IAP2) and as an ombuds (IAO)."

Scraped text from their home page of their website: Titles: Ombuds | Brown University

Headings: University Ombuds; Site Navigation; University Ombuds; University Ombuds; Our Invitation to You; Introduction to the Ombuds Office; Our Services; Guiding Principles; Make an Appointment; Standards of Practice and Code of Ethics; Follow US; Quick Navigation; Footer Navigation; Mobile Site Navigation; Mobile Site Navigation; University Ombuds

Paragraphs: We are here to partner with you as you face any kind of conflict or concern that arises from or affects your work, life, or study at Brown.; We are here to partner with you as you face any kind of conflict or concern that arises from or affects your work, life, or study at Brown.; To make an appointment to discuss an issue, or to request a facilitation, mediation, or training, please call 401-863-6145 or email ombuds@brown.edu. If you wish to remain anonymous, please leave your phone number and a time during which we can reach you.; You are invited to reach out to us at any time to discuss any conflicts, concerns, issues, or questions, impacting your work, life, or study at Brown. We provide a safe, off-the-record, and confidential place where Brown University community members - faculty, staff, graduate students, medical students, and postdoctoral scholars - can voluntarily seek free support in constructively managing their concerns or conflicts.; Our role is to help empower you to figure out how you wish to move forward in your situation; you can rest assured that you will not be pushed to do any particular action, unless you choose to do that action, and you can meet with us without the fear of retaliation or loss of privacy. This is in part why the Ombuds Office, as a confidential, neutral, informal, and independent resource, is often seen

as a good, safe, and logical first place to go when figuring out what to do next when faced with conflicts or concerns. It is also a place to go when you are not sure where to go to address a matter or obtain more information about a situation.; If you are unsure whether or not to reach out, please consider this guideline: If you have an issue that is interrupting your ability to work or study effectively, it may be time to contact us for some assistance.; Whether your issue feels small, medium, or big, or the conflict is new, ongoing, or deeply entrenched, or your questions concern policies and practices, interpersonal disputes, difficult decisions, ethics, bias/discrimination, or anything else, you are always welcome to contact us.; We are here to help you figure out your path forward, and we look forward to partnering with you.; We are ready and available to provide a short presentation introducing us and our off-the-record and confidential services to you and your team/department. During this especially challenging time when there are additional opportunities for conflict, it may be particularly helpful to learn more about the wide array of conflict management services that are offered. Please reach out at any time to schedule a 5 - 20 minute presentation.; The Ombuds Office follows the Standards of Practice and Code of Ethics of the International Ombuds Association, which serve as the foundation for the office's Guiding Principles. The Brown University Ombuds Office is a voluntary program established on these Guiding Principles. No one is required to use the office, but if they do, they will be understood to have agreed to abide by these principles and the University Ombuds Office Charter, and not call the University Ombuds or anyone from the Office to testify or produce documents relating to confidential communications in any legal, administrative, or other proceeding. The University has also agreed not to call the University Ombuds or anyone from the Office to testify or produce documents relating to confidential communications in any such proceedings. Additionally, the Ombuds Office is not authorized to accept notice or formal complaints on behalf of the University.; The campaign for building on distinction; (C) Brown University

Scraped text from their about page of their website: Titles: NA

Headings: NA

Paragraphs: NA

Scraped text from their mission page of their website: Titles: NA

Headings: NA

Paragraphs: NA

Scraped text from their history page of their website: Titles: NA

Headings: NA

Paragraphs: NA

Summaries of Links: Based solely on the provided information, it can be inferred that this organization is likely an ombuds office associated with Brown University. The presence of

web links and references to the university's website, such as ["/about-us/guiding-principles"](#) and ["ombuds.brown.edu,"](#) suggests a connection to the institution. Additionally, the mention of services like confidential consultation, informal mediation, and training aligns with the typical functions of an ombuds office, which is an independent and impartial resource for resolving conflicts and concerns within an organization. The inclusion of links to external resources, such as the International Ombudsman Association's Standards of Practice and Code of Ethics, further supports the notion that this organization adheres to professional standards and ethical guidelines. While the specific nature of the organization's work cannot be fully determined from the provided information, it appears to be focused on providing support and guidance to members of the Brown University community."""