



Seat Fillers Safety Policy

Last Updated: May 1, 2015

The safety of our Registered Users is very important to us. There are steps that everyone can follow to ensure their safety while using Seat Fillers App and Services. Please take a few minutes to read these tips.

1. Keep Your Financial Information Private

Ignore any request to wire or send money – even if the person claims to be in an emergency – and report it to us immediately. Never give out financial information such as you social security number, credit card number or bank information to any Registered User while using the App or the Services.

2. Keep Your Personal Information Private

Ignore any request to wire or send money – even if the person claims to be in an emergency – and report it to us immediately. Never give out financial information such as you social security number, credit card number or bank information to any Registered User while using the App or the Services.

Note: Seat Fillers will never send you an email asking for your username, password, or financial information. Any such communication should be reported to Seat Fillers immediately.

3. Spam/Scammers: There are red flags that may indicate you're dealing with a scammer. Be aware of anyone who:

- Sends you messages containing links to third-party websites
- Quickly asks to talk or chat on an outside medium other than Seat Fillers
- Asks you for money or financial information through Seat Fillers
- Vanishes mysteriously then reappears under a different name
- Asks for your address under the guise of sending gifts
- Refuses to meet face-to-face to complete the transaction

4. Who should I notify about fraud or scam attempts?

United States

- Internet Fraud Complaint Center:
<http://www.ic3.gov/default.aspx>
- FTC Video—How to report scams to the FTC:
<https://www.ftc.gov/news-events/audio-video/video/how-file-complaint-federal-trade-commission>
- FTC complaint form:
<https://www.ftccomplaintassistant.gov/#crnt&panel1-1>
- SIIA Software and Content Piracy reporting:
<http://www.sii.net/piracy/report/report.asp>



Canada

- Canadian Anti-Fraud Centre:
<http://www.antifraudcentre-centreantifraude.ca/index.html>
- Royal Canadian Mounted Police (RCMP):
<http://www.rcmp-grc.gc.ca/scams-fraudes/rep-sig-eng.htm>

If you are defrauded by someone you met in person, contact your local police department.

5. Report suspicious users and please report anyone who violates our Terms of Use. Examples of Terms of Use violations include:

- Asking you to provide financial information through Seat Fillers
- Anyone who appears to be under the age of 18
- Users sending harassing or offensive messages
- Users behaving inappropriately after meeting in person
- Fraudulent profiles and tickets
- Spam or solicitation, such as attempts to sell products or services other than tickets

6. Get to know the other person before meeting them offline

Always take precautions and follow these guidelines to help you stay safe.

Discuss ticket details in a chat before disclosing personal information or meeting in person. We don't conduct criminal background checks on our Sellers, so it's up to you to do your own research and remain cautious.

7. Always meet in public

Buyers: Meet in a populated, public place – never in a private or remote location, and never at your place of residence. Do not give out your home or business address in online chats with Sellers.

Sellers: Meet in a populated, public place – never in a private or remote location, and never at your place of residence. Do not give out your home or business address in online chats with Buyers. Know the law/regulations prior to selling tickets in a public place. Seat Fillers is not responsible or liable for any violations to the law/regulations as indicated in the Seller Policies and Rules.

8. Inform a friend or family member of your plans

Inform a friend or family member who you are meeting, where you are going, and when you have completed your interaction/transaction. Always carry your cell phone with you.

Following these guidelines will help keep you and Seat Fillers safe and enjoyable, so that you can find "Tickets whenever, wherever..."

We'd like to hear from you. If you have any questions or comments, please contact us at:
customerservice@seatfillersapp.com.