45 Moreland St. Somerville, MA 02145 website: ledunn.github.io linkedin.com/laurenelizabeth.dunn 203.804.9229 (cell)

laurenelizabeth.dunn@gmail.com

My goal is to create a web presence for my clients focused on storytelling, accessibility and **usability**. I strive to keep the end-user's experience a priority. Contact me today so we can tell your story together.

SKILLS: Technical:

HTML5 Adobe Creative Suite CSS3 Microsoft Office Suite **jQuery** version control (Git) d3.js Balsamia

Sublime Text 2

cross-browser compatibility

responsive design

Visual: photo editing illustration poster design wireframes mockups

RELEVANT EXPERIENCE AND EDUCATION

Freelance Web Designer (Self-employed)

2015-Present

- Consult with clients to outline customized website goals and functionality.
- Develop site layout and concept from sketches and mockups to completed (hand-coded) live site.
- Change design elements through multiple iterations based on client feedback.
- Maintain website by updating content, implementing new technology and monitoring performance.

Book Scanning Associate, Internet Archive Boston, MA 2012-2014

- Digitized images from books and documents and edited digital files for public viewing online.
- Asserted metadata for digitized media to enable SEO.

Circulation Clerk, Blackstone Memorial Library Branford, CT 2010-2011

- Responsible for helping patrons locate items and assisted in collection maintenance.
- Responded to in-person and telephone inquiries and requests regarding library's services and collection holdings and directed inquiries to proper departments.

Continuing Education and Professional Coursework 2014-Present

Massachusetts College of Art and Design Boston, MA School of the Museum of Fine Arts Boston, MA

Coursework in design process, prototyping, data visualization, visual design fundamentals and web design and development

Bard College Annandale-on-Hudson, NY

B.A. Cultural Anthropology, 2011

Coursework in ethnography, community research, methodology and ethics of fieldwork

ADDITIONAL WORK EXPERIENCE

Bartender, Legal Sea Foods

Boston, MA 2011-Present

- Act as the first point of contact for resolving patrons' complaints in a high-volume customer service environment.
- Responsible for training new employees.
- Appointed to progressively responsible positions over course of employment.