# Lauren Dunn

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My goal is to create a web presence for my clients focused on storytelling, accessibility and usability. I strive to keep the end-user's experience a priority. Contact me today so we can tell your story together.

SKILLS: Technical:

HTML5 Adobe Creative Suite CSS3 Microsoft Office Suite **jQuery** Sublime Text 2 Balsamiq responsive design

vesion control (Git) cross-browser compatibility Visual:

photo editing illustration poster design wireframes mockups

# WORK EXPERIENCE

# Freelance Web Designer

2015-Present

- Consult with small business owners to outline customized website goals and functionality.
- Develop site layout and concept from sketches and mockups to completed (hand-coded) live site.
- Change design elements through multiple iterations based on client feedback.
- Maintain website by updating content, implementing new technology and monitoring performance.

## Bartender, Legal Sea Foods

Boston, MA

2011-Present

- Act as the first point of contact for resolving patrons' complaints in a high-volume customer service environment.
- Responsible for training new employees.
- Appointed to progressively responsible positions over course of employment.

# **Book Scanning Associate, Internet Archive**

Boston, MA

2012-2014

- Digitized images from books and documents and edited digital files for public viewing online.
- Asserted metadata for digitized media to enable SEO.

#### Circulation Clerk, Blackstone Memorial Library Branford, CT

2010-2011

- Responsible for customer service relations with patrons and assisted in collection maintenance.
- Responded to in-person and telephone inquiries and requests regarding library's services and collection holdings and directed inquiries to proper departments.

#### **EDUCATION**

**Continuing Education and Professional Coursework** 2014-Present Massachusetts College of Art and Design Boston, MA School of the Museum of Fine Arts Boston, MA

Coursework in design process, prototyping, data visualization, visual design fundamentals and web design and development

### **B.A. Cultural Anthropology**

2011

Bard College

Annandale-on-Hudson, NY

Coursework in ethnography, community research, methodology and ethics of fieldwork