📡 Telecom KPI Dashboard

📡 Network Performance	😊 Customer Experience	💰 Revenue & Monetization	📶 Usage & Adoption	🛠️ Operational Efficiency

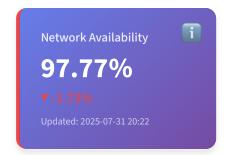## 📡 Network Performance & Reliability
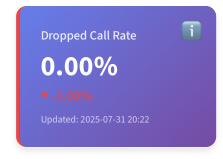
Select Time Period

QTD ⌄

Network Availability
97.77%
▼ -1.73%
Updated: 2025-07-31 20:22

Latency
43.1 ms
▼ -6.51 ms
Updated: 2025-07-31 20:22

Bandwidth Utilization
60.30%
▼ -4.70%
Updated: 2025-07-31 20:22

Dropped Call Rate
0.00%
▼ -1.00%
Updated: 2025-07-31 20:22

Packet Loss Rate
0.00%
▼ -0.10%
Updated: 2025-07-31 20:22

MTTR
1.9 hours
▼ -0.6 hours
Updated: 2025-07-31 20:22
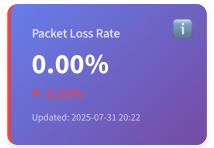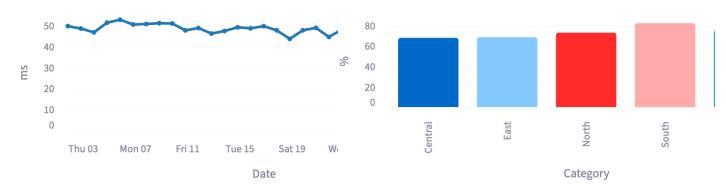
📈 Network Performance Trends

Network Latency Trend (30 days)

Bandwidth Utilization by Region

Network Availability Trend

Packet Loss Rate Trend

📘 Detailed KPI Information

📊 Network Availability	⌄

📊 Dropped Call Rate (DCR)	⌄
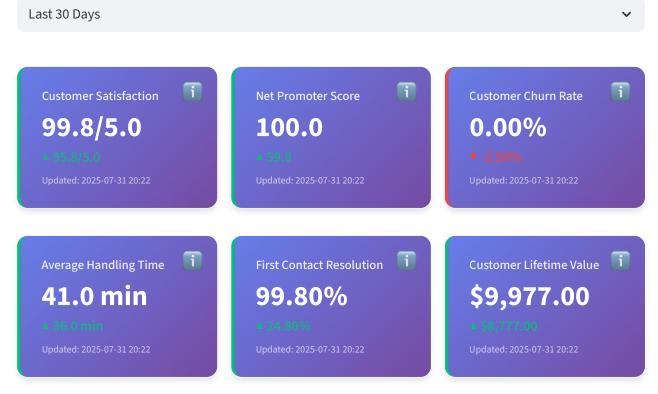
😊 Customer Experience & Retention

Select Time Period

Last 30 Days	⌄

Customer Satisfaction ℹ️
99.8/5.0
▲ 95.8/5.0
Updated: 2025-07-31 20:22

Net Promoter Score ℹ️
100.0
▲ 59.8
Updated: 2025-07-31 20:22

Customer Churn Rate ℹ️
0.00%
▼ -2.50%
Updated: 2025-07-31 20:22

Average Handling Time ℹ️
41.0 min
▲ 36.0 min
Updated: 2025-07-31 20:22

First Contact Resolution ℹ️
99.80%
▲ 24.80%
Updated: 2025-07-31 20:22

Customer Lifetime Value ℹ️
$9,977.00
▲ $8,777.00
Updated: 2025-07-31 20:22

📈 Customer Experience Trends

📘 Detailed KPI Information

📊 Customer Satisfaction (CSAT)	⌄

📊 Net Promoter Score (NPS)	⌄

💰 Revenue & Monetization

Select Time Period

Last 30 Days	⌄

ARPU ℹ️
$69.88
▲ $29.88
Updated: 2025-07-31 20:22

EBITDA Margin ℹ️
65.80%
▲ 40.80%
Updated: 2025-07-31 20:22

Customer Acquisition Cost ℹ️
$40.00
▼ $-90.10
Updated: 2025-07-31 20:22

Customer Lifetime Value ℹ️
$9,977.00

Revenue Growth ℹ️
58.10%

Profit Margin ℹ️
54.90%

▲ $8,177.00
Updated: 2025-07-31 20:22

▲ 48.10%
Updated: 2025-07-31 20:22

▲ 37.90%
Updated: 2025-07-31 20:22

📈 Revenue Trends

📘 Detailed KPI Information

📊 Average Revenue Per User (ARPU) ⌄

📊 Customer Lifetime Value (CLV) ⌄

📶 Usage & Service Adoption

Select Time Period

Last 30 Days ⌄

Data Usage per Subscriber ℹ️

5G Adoption Rate ℹ️

Feature Adoption Rate ℹ️

55.8GB

▲ 47.8GB

Updated: 2025-07-31 20:22

54.90%

▲ 14.90%

Updated: 2025-07-31 20:22

59.40%

▲ 29.40%

Updated: 2025-07-31 20:22

Service Penetration ℹ️

59.90%

▼ -15.10%

Updated: 2025-07-31 20:22

App Usage Rate ℹ️

48.10%

▼ -11.90%

Updated: 2025-07-31 20:22

Premium Service Adoption ℹ️

64.90%

▲ 39.90%

Updated: 2025-07-31 20:22

📈 Usage Trends

📘 Detailed KPI Information

📊 Data Usage per Subscriber ⌄

📊 5G Adoption Rate ⌄

🛠️ Operational Efficiency

Select Time Period

Last 30 Days ⌄

Service Response Time ℹ️
2.2 hours
▼ -0.3 hours
Updated: 2025-07-31 20:22

Regulatory Compliance Rate ℹ️
94.80%
▼ -3.20%
Updated: 2025-07-31 20:22

Capex to Revenue Ratio ℹ️
46.70%
▲ 26.70%
Updated: 2025-07-31 20:22

Network Efficiency Score ℹ️
89.8
▲ 4.8
Updated: 2025-07-31 20:22

Support Ticket Resolution ℹ️
94.80%
▲ 2.80%
Updated: 2025-07-31 20:22

System Uptime ℹ️
98.78%
▼ -1.12%
Updated: 2025-07-31 20:22

📈 Operational Trends

📘 Detailed KPI Information

📊 Service Response Time   ⌄

📊 Regulatory Compliance Rate   ⌄