



# Krishna Leela Kuraganti

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I'm an IT professional with over 8 years of experience across a range of roles, including application development, support, automation, and deployments — both manual and through Azure DevOps pipelines. My background spans development, testing, ERP systems, infrastructure tools, and improving team workflows, collaboration and streamline day-to-day work.

I'm now looking for an opportunity where I can keep growing—deepening my technical skills, building domain knowledge, and staying current with emerging trends, especially the growing influence of AI in the industry.

## Programming Tech

C# Blazor .NET

Web API Azure

ASP.NET MVC

SQL Server Oracle DB

Sybase

## Tools & ERPs

SCOM Postman

Dollar Universe

Azure DevOps Postman

HP Server Ticketing Tool

Navision Proceedo Incent

Power BI Maximo

Adra Balancer

Matcher

## Operating Systems

Windows Linux

Unix Open VMS

## Version Control Systems

TFS

GIT

## Scripting Language

PowerShell

VB Script

## Languages

English Swedish (Learning)

## Professional Experience

### Tele2 AB (Oct 2022 - Current)

*Junior Systems Manager (Oct 2022 – Current)*

*Stockholm, Sweden*

### Infosys Limited (Aug 2014 – June 2020)

*Technology Analyst (Sep 2018 – June 2020)*

*Hyderabad, India*

*Senior Systems Engineer (Sep 2016 – Aug 2018)*

*Hyderabad, India*

*Systems Engineer (Feb 2015 – Aug 2016)*

*Hyderabad, India*

*Systems Engineer Trainee (Aug 2014 – Jan 2015)*

*Mysuru, India*

## Education

Bachelor of Technology in Electronics and Communication, Aditya Engineering College 2014, Andhra Pradesh, India.

## Professional Summary

### Tele2 Experience

- Developed and automated user reconciliation reports using Excel Macros to streamline periodic data validation and reduce manual effort.
- Developed SQL Server Agent jobs to automate user closures during month-end and send success/failure notifications.
- Handled user management in Navision ERP, including automating user creation/deletion tasks.
- Resolved ERP and Proceedo-related user issues and supported accounting during MEC tasks.
- Investigated and solved issues in Incent, Oracle DB, and SQL DB (Power BI-related).
- Created and maintained a SharePoint website for the Financial Systems team. Included contact details, recurring issue documentation, and resolution references for apps like Navision, Proceedo, Incent, Power BI, Maximo, Adra Balancer, and Matcher.
- Gained hands-on experience with Informatica workflows—troubleshooting failed jobs.

- Responsible for creating and testing commissioning rules in Xactly (3rd-party commission calculation).
- Ensured system uptime post Windows/SQL patching and coordinated with teams for issue resolution.
- Managed BEREC telecom reporting using Snowflake DB.
- Performed user creation, deletion, reconciliation, and manual deployments across lower environments.
- Assisted in resolving integration issues between Navision, Proceedo, and Visma.
- Performed manual validation, correction, and upload of integration files to ensure seamless data flow across interconnected systems.
- Supported Power BI users with connectivity and data-related issues.
- Coordinated Navision Production environments: Rep DB, Power BI Server, Excel/Spreadsheets (via Power BI jobs).
- Led coordination and contributed to the implementation of database and Windows Server 2022 upgrade projects, ensuring minimal downtime and successful migration.
- Manually managed the creation and removal of RMI activities within JIRA, ensuring accurate tracking and seamless workflow integration.
- Developed and deployed Power BI code enhancements aligned with business requirements to improve data visualization and reporting accuracy.

## Infosys Experience

- Completed training in Java, RDBMS, Operating Systems, HTML/CSS, and advanced training in Linux OS.
- Monitored SQL Server health, services, and scheduled job executions using SCOM to ensure high availability and prompt issue resolution.
- Managed password changes and monitored SQL jobs for servers and databases.
- Handled manual deployments on Open VMs and Sybase DB.
- Performed daily operational health assessments of applications and infrastructure, contributing to high system uptime and service continuity.
- Conducted root cause analysis and resolved recurring issues. Resolved issues in critical flows including FIONA and Billing.
- Performed manual testing in UAT in collaboration with handlers, before production deployment.
- Monitored and managed Unix batch processes using Dollar Universe, ensuring timely execution and resolution of job failures.
- Performed bulk data cleanup operations to enhance data integrity and reduce recurring incident volume across production systems.
- Traveled to various development centers in India to train and mentor teams on the clients applications.

## Personal Project

In my free time, I work on developing a personal website using Blazor WebAssembly, showcasing both my professional background and personal interests. The site is hosted on Microsoft Azure (link available at the top) and highlights my personal project—a custom-built Web API designed to analyze the Indian stock market