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# MARGARET AMISSAH-MENSAH

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Mount Pleasant, MI 48858 ♦ (989) 898-1928 ♦ mhamissah20@gmail.com

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## PROFESSIONAL SUMMARY

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Dedicated and motivated graduate Statistics student with proven ability to drive process efficiency and data integrity. About 2 years of experience leading teams in data mining and data warehousing solutions. Exceptional skill in SQL-based environments.

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## EDUCATION

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**Master of Science:** Applied Statistics and Analytics, 08/2021

**Central Michigan University** - Mount Pleasant, MI

- Elected to Secretary for Statistics and Data Science Club in 2019
- GPA: 4.0

**Bachelor of Science:** Actuarial Science, 06/2017

**Kwame Nkrumah University of Science and Technology** - Kumasi, Ghana

- Graduated with 3.37 GPA

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## WORK HISTORY

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**Reporting and Analytics Analyst Intern**, 05/2021 to Current

**T-Mobile USA** – Mount Pleasant, MI (Employees not Working in one Location)

- Working closely with partners to analyze and understand relevant data features and critical metrics.
- Gathering and detailing Business requirements.
- Partnering with customers and stakeholders on the development and production of requested data and standard reports.
- Ensuring delivery meets agreed upon requirements.
- Delivering functional scope analysis and detailed solution design of the processes and reporting systems.
- Gathering data inputs from multiple sources and running routine data queries from reporting tools, ensuring integrity of data and reporting.
- Building and maintaining operational requirements and standards documentation.
- Assisting with analysis, design, and testing of various enhancements and changes to data/reports.

**Graduate Teaching Assistant**, 08/2019 to 05/2021

**Central Michigan University** – Mount Pleasant, MI

- Conducted research in Data Mining with team of five (5) graduates and faculty.
- Oversaw classes of up to 35 students in Introduction to Statistics.
- Mentored students through office hours and one-on-one communication.
- Prepared lessons according to course outline to convey all required material and deepen student understanding of subject matter.

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## SKILLS

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### Software

- Microsoft Office, Microsoft Excel
- Tableau
- SQL
- Oracle
- Power BI
- Alteryx
- Python
- SAS
- R
- SPSS
- EViews
- VBA
- Salesforce

- Matlab
- Minitab
- Github
- JMP

### General

- Teambuilding
- Verbal and written communication
- Critical thinking
- Analytical
- Enterprise application integration
- Data validation
- Data Analysis
- Strong interpersonal skills
- Statistical Analysis

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## CERTIFICATIONS

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- SAS Certified Predictive Modeler Using SAS Enterprise Miner 14
- SAS Certified Specialist: Base Programming Using SAS 9.4

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## PROJECTS

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- Predicting Clients' and Prospects' Subscription of a Bank Term Deposit: The Case Study of a Portuguese Bank – 09/2019
- Investigating Interest Rate Changes and its Relation to the Sustainability of a Financial Institution: The Case Study of GCB Bank Limited – 05/2017

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## AWARDS

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- Outstanding Graduate Tutor Award – CMU STAD Department, 2021