

Lee Smouha

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Education

2018 – Present: Ben Gurion University of the Negev - Information Systems Management
2 semesters left till graduation.

Relevant Knowledge

• SQL • C# • Java • Python • Power BI • Office Applications

Work Experience

2017– "Ness Technologies": Help Desk Representative, Ness's division in "Assuta" Hospital.

- Providing technical support to hundreds of medical staff via TeamViewer in the Windows and Office environment.
- Managing users and the hospital's domain using Active Directory.

Military Service

- **2015-2016 –Computing Officer, Home-Front Command Brigade, IDF**
 - Providing technical support and computer lab services to the hundreds of users under the brigade's command.
 - Commanding a team of 7 soldiers who are responsible for maintaining the brigade's network.
 - Planning future technological and customer-service improvements with the brigade commander.
- **2013-2014 - Network Administrator in the Northern Command**
 - Participated in Operation Strong Edge.
 - Specialised in classified army programs that were used in the field.

Curricular Activities & Volunteering

- **2019 – Today: Volunteering with a Holocaust Survivor**
 - Helping with day to day tasks and keeping company.
- **2019 – 2020: Participated in the "WE" Program:**
 - The program brings together ambitious, outstanding female students who aspire to become entrepreneurs in the high-tech and social spheres, in order to motivate them toward career advancement.

Languages: Hebrew- Native Speaker; English – Native Speaker; Spanish – High Proficiency.