Stella Lee

UX DESIGNER

Former retail manager turned UX designer passionate about human-centered design

PROJECTS

CUROLOGY

Designed a mobile app for an existing service as a personal project. Conducted user research, creating low-to-high fidelity prototypes, and conducting usability testing.

INKTANK

Designed a mobile app for UX course by conducting user research, creating user personas/journeys, developing task flows, creating low-to-high fidelity prototypes, and conducting user testing and user error analysis.

MEETINGSPACE

Designed a mobile app and website for UI course. Created task flows, wireframes, style guide, and prototypes.

EXPERIENCE

WORLD IA DAY LA 2020 — PASADENA, CA

OCT 2019-FEB 2020

Social Media Coordinator

Managed online presence

ZARA INDITEX — COSTA MESA, CA

JUNE 2015-AUG 2019

MOD (Manager on Duty)

- · Liaise between managers and associates to delegate duties, coordinate breaks, and ensure excellent customer service
- Authorized cash returns & exchanges, and resolved complaints

Store Associate

• Cross-trained to support women's and men's department on both floor and stockroom levels

GRANDMA'S HOUSE OF HOPE - SANTA ANA, CA

JAN 2017-AUG 2017

Business Administration Intern

- Assisted with internal communication and external inquiry follow-up through email, phone calls and general reception
- Transcribed all meeting minutes

CHAPMAN UNIVERSITY — ORANGE, CA

AUG 2016-MAY 2017

Guest Relations Assistant

• Ensured proper inventory management and proper check-out and check-in procedures for all equipment

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SKILLS

User Research Information Architecture Wireframing Prototyping **Usability Testing** Front-End Development

TOOLS

Figma Sketch Adobe XD Balsamiq UsabilityHub Optimal Workshop Zeplin Atom Github

EDUCATION

CAREERFOUNDRY

Front-End Dev MAY 2020

UX Design

FEB 2020

6-month intensive program with 400+ hours of UX Design study and practice.

DESIGNLAB

UI Design

SEPT 2019

Design101

JULY 2019

4-week courses in design **fundamentals**

CHAPMAN UNIVERSITY

B.S. Business Management Psychology minor

DEC 2017

LANGUAGES

Enalish Mandarin Chinese