

## **Leetansha**

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### **Objective**

Trained Customer Service professional with a talent for identifying customer needs and presenting appropriate company product and service offerings that best fit customer's needs. Various Customer Service Professional experience such as Cashier, Administrative assistant and operations management.

### **Experience**

**Cashier** Tim Horton's (Canada)

September 2022 – Present

- Manage sales, inventory, and finance of the store on the Clearview software tool.
- Monitor food preparation method to ensure food prepared and presented in an acceptable manner.
- Resolved customers' issues related to service provided.
- Evaluate weekly sales report and generate different promotion to increase sales according to the procedures.
- Solving the cash register problems with Quick Service/POS software.

### **Education**

**Seneca College, Toronto, ON**

August 2022 - Present

Computer programming (CPP)

- Knowledge of Programming languages such as JAVA, PHP, Web Scripting, Cross Platforms.
- Managing database of the IOS and Android application.
- Designed and developed UI for IOS and Android Application.
- PHP and practice CSS knowledge in depth.

### **Skills**

- Making sure that no unauthorised personnel enter the restricted area without giving any photo ID.
- Have strong organizational and multitasking skills, with an ability to work in face-paced environment.
- Ability to work under pressure and respond the stressful situations with a positive attitude.
- Strong ability to understand the situation of another person and communicate accordingly.

### **Certificates**

- First aid and CPR training.
- Smart Serve License