Instructions for accessing ICMLTown

1. By entering this virtual space you are agreeing to the ICML Code of Conduct! Please respect others, and report violations of the code. Please review the COC here: https://icml.cc/public/CodeOfConduct
2. ICMLTown is only available to registered attendees of ICML2020
3. goto: https://gather.town/HQNOdujZVX3EYh8Z/ICMLTown
4. **enter the email you used to register for ICML**
5. **Open the email** from gather-town and **visit that link** sent to you. **Close that** tab/window
6. **Open a new** tab/window and goto: https://gather.town/HQNOdujZVX3EYh8Z/ICMLTown

Troubleshooting

1. If you try to enter an email different from the one you used to register for ICML2020, then it will not work properly. This is expected. Use the email address you used to register for ICML2020
2. ICMLtown requires Chrome or Firefox

I'm registered for ICML, but I can't access ICML town

It is possible that you are registered for ICML2020, and use the same email to access ICMLTown and can still not get in. This is because we are using an **allowlist** to keep the session restricted and safe. We sync the **allowlist** nightly. Please try again the following morning. If that does not work reach out on the **#helpdesk-gathertown** channel on Rocket.chat for help.

if you are having issues getting into the space not related to allowlist, or run into other bugs, feel free to email support@gather.town with a description of your issue. Screenshots will help us resolve your issue as quickly as possible!