

Video Link - [https://www.canva.com/design/DAF4J3FN9qg/T0X0eF0-Gh9EELF8\\_2uFIw/edit](https://www.canva.com/design/DAF4J3FN9qg/T0X0eF0-Gh9EELF8_2uFIw/edit)

### **Reflection**

This is a very meaningful experience for me. In this visitation to UTM Digital, I was able to see all of the digital things in UTM. I visit the Digital Care, which is the team to help solving daily technical problem. The service of Digital Care actually very efficient and fast, I had faced a big problem for my UTM ID last month and I send an email to Digital Care, and there solved my problem in just 20 minutes. This show how good of this team deal with data and technical problem. This encourages me to improve my problem solving skill. Moreover, I visited the UTM data center, which control all of the data in UTM. This give me a strong impression because as a data engineering student, I have to deal with instruments inside the data center. Therefore, I will improve my knowledge on these intruments.