LEFEBVRE

Help your customers become more successful at work!

Integrating personalized A.I for calendar events, email and social networking sites in your workspace.

Use case

Optimizing your email management with a Smart Assistant

"Referring to my case of divorce" from Samual Steinbier required information and look unsatisfied.

Do you like to send a email with the latest updates about the case?

Yes | No

Remind to meet with Samual Steinbier tomorrow at 14:00h

Reminder set for 14:00 pm friday, February 24.

Thank you!

"Referring to my case of divorce" from Samual Steinbier attach documentation.

Do you like to archive attachments in the case folder?

Yes | No

You´re a life saver

AI assistant
Active on LEX-ON

Options

Search in Conversation

Manage Messages

Leave feedback

Notifications

Santa Barbara EDC February 3, 2016 6:03 AM
To: Danielle Koornwinder <danik@koogot.com> Hide Details

Referring to my case of divorce

Dear Katy;

I attach the requested documents.
I am very sad because I've been waiting for a long time.
Could you please give me some information about my case?

Best regards,

Samual Steinbier, Santa Barbara EDC
outreach@outreachsystems.com
(805) 555-5900

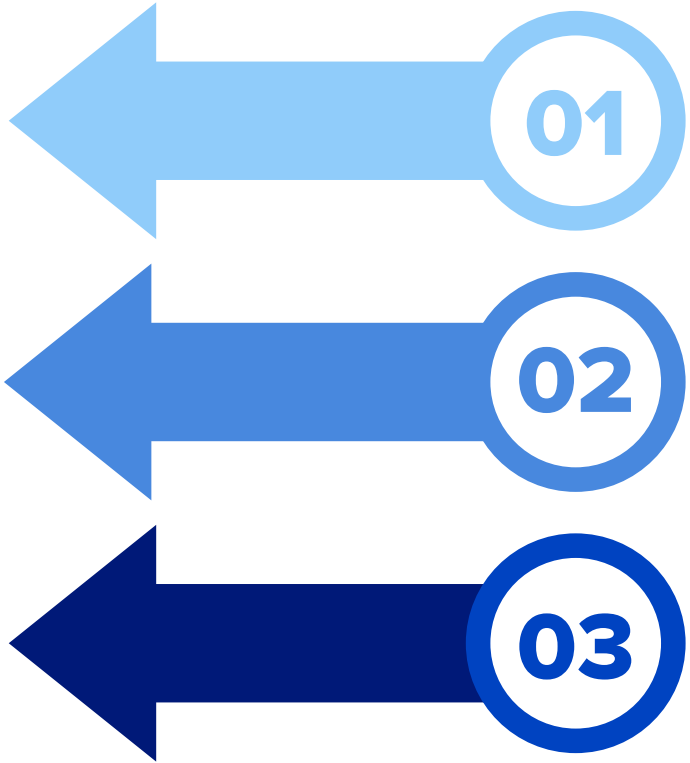
How it works

LEARN improve performance (quality, consistency, and accuracy)

SENSE
Perceive the world by acquiring and processing images, sound and speech.

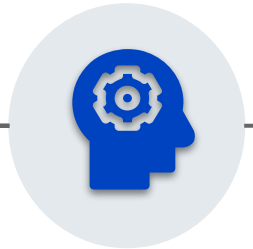
COMPREHENDS
Analyze and understand the information collected by adding meaning and insights.

ACT
Take action in the physical world based on comprehension and understanding.



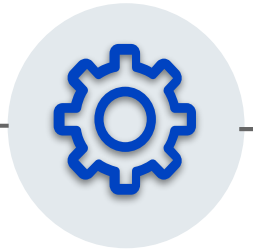
SENSE

Receive events from your channels and transform the data into workable text



COMPREHEND

Understand the content. For example categorize email and extract features



ACT

Based of the compression of the calendar events or emails content, Defined required follow up action:

- Reactive interactions
- System advisor
- Continuous workflow

Chatbot and virtual assistant on your favorite communication tools

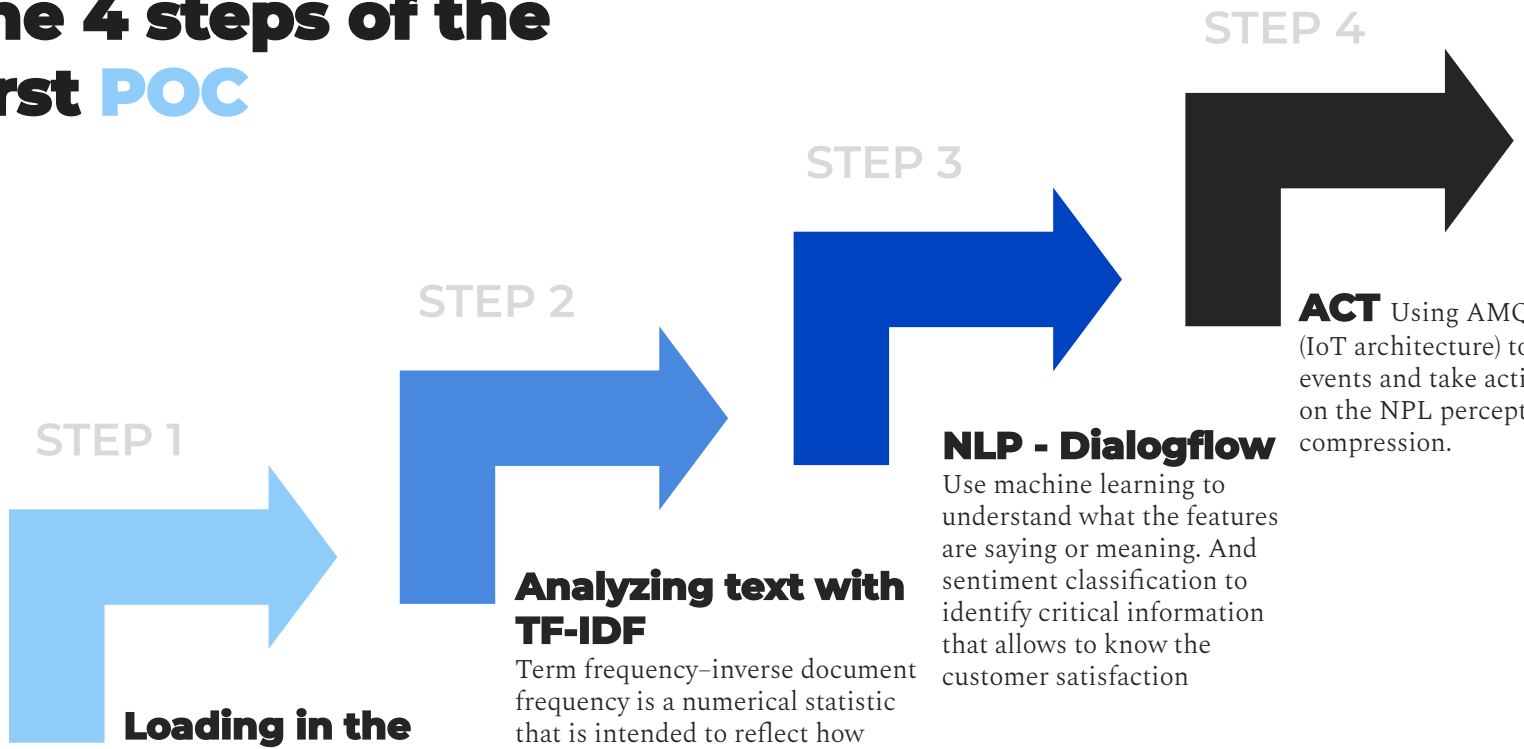
A voice-enabled and cross-device intelligent assistant

Smart solution on-the-go for iOS and Android

LEARN

Leverage Machine Learning to learn and improve the accuracy and correctness of the solution

The 4 steps of the first POC



Loading in the data
Extract data from the mail inbox to a CSV file and export into readable DataFrame

Analyzing text with TF-IDF
Term frequency–inverse document frequency is a numerical statistic that is intended to reflect how important a word is to a document in a collection or corpus. Necessary to get the top terms (features) of the email

NLP - Dialogflow
Use machine learning to understand what the features are saying or meaning. And sentiment classification to identify critical information that allows to know the customer satisfaction

ACT Using AMQP protocol (IoT architecture) to send events and take actions based on the NPL perception or compression.

Thanks!

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