

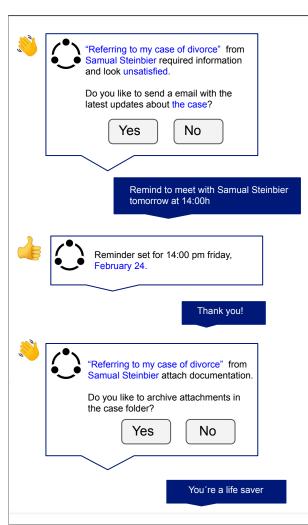
Help your customers become more successful at work!

Integrating personalized A.I for calendar events, email and social networking sites in your workspace.



Use case

Optimizing your email management with a Smart Assistant





Options



Search in

Conversation

Manage Messages

Leave feedback



Notifications

Santa Barbara EDC

February 3, 2016 6:03 AM Hide Details

To: Danielle Koornwinder <danik@koogot.com>

Referring to my case of divorce

Dear Katy;

I attach the requested documents.

I am very sad because I've been waiting for a long time.

Could you please give me some information about my case?

Best regards,

Samual Steinbier, Santa Barbara EDC outreach@outreachsystems.com (805) 555-5900

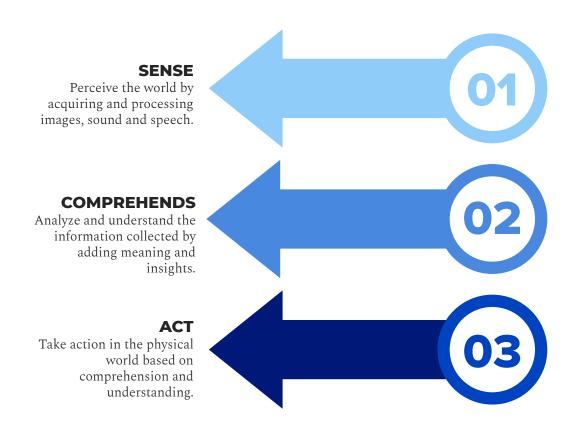






How it works

LEARN improve performance (quality, consistency, and accuracy)



SENSE

Receive events from your channels and transform the data into workable text





ACT

Based of the compression of the calendar events or emails content, Defined required follow up action:

- Reactive interactions
- System advisor
- Continuous workflow



Chatbot and virtual assistant on your favorite communication tools



A voice-enabled and cross-device intelligent assistant



COMPREHEND

Understand the content. For example categorize email and extract features



LEARN

Leverage Machine Learning to learn and improve the accuracy and correctness of the solution





The 4 steps of the STEP 4 first POC STEP 3 STEP 2 **ACT** Using AMQP protocol (IoT architecture) to send events and take actions based on the NPL perception or STEP 1 **NLP - Dialogflow** compression. Use machine learning to understand what the features are saying or meaning. And sentiment classification to **Analyzing text with** identify critical information TF-IDF that allows to know the Term frequency-inverse document customer satisfaction frequency is a numerical statistic Loading in the that is intended to reflect how

important a word is to a document

in a collection or corpus. Necessary

to get the top terms (features) of the

email

data

Extract data from the mail

into readable DataFrame

inbox to a CSV file and export



