Section IX – Bottom Line

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The NX information flow model is built to eliminate uncertainty, enforce compliance, and restore confidence in equipment accountability at the Pittsburgh VA. It is not a software project or a filing exercise — it is a structural system that ties every physical action to an information record.

# Key Takeaways

* PADMD (Planning, Acquisition, Deployment, Maintenance, Disposition) is the backbone. Every action produces a data record tied to compliance.
* Material Handling is integrated at custody points, ensuring custody changes are logged.
* IMS maintain data integrity and execute inventories with zero exceptions.
* Custodial Officers initiate all changes via controlled intake — no silent moves.
* Shops provide Bills of Health for reusable or excess equipment; NX does not chase compliance inputs.
* Dashboards are proof-of-concept windows. The real control is the enforced data flow.

# What This Means for Pittsburgh VA

OIG and QCR findings are resolved by design, not by patchwork. Leadership retains visibility through dashboards and reports, while NX retains control of the process. Compliance is not a burden added on top of operations — it is the natural output of how we operate.

# Closing Statement

We control the information → We control the inventory → We satisfy compliance. That is the standard, and it is now the operating model for NX in Pittsburgh.