

Assignment 1: Jodel Alert Requirements Document

Software Engineering - Design - 2DV603



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1 Domain Analysis Document

1.1 Introduction, Problem and Background

Words from our customer:

Jodel is a new anonymous social app targeting students and campus life. Some questions and comments posted there are specifically related to things that the Student Union deal with, i.e. questions about accommodation, what rules apply when writing an exam, if you need a student ID to get into the pubs etc.

We'd love to comment on such questions, but they are far between and we haven't got time to monitor the feeds so if possible it would be great to have functionality that could tap into the Jodel API and send e-mail alerts if relevant keywords show up; similar to Google Alerts or Meltwater.

We are supposed to create an application that will listen for keywords entered in posts in the Jodel application, and when keyword found an email will be generated and sent to Linnéstudenterna. They will then know that a post has been made that regards Linnéstudenterna and can act upon. The basic idea is to just get this functionality to work.

A desiderata for our customer is that they should also be able to add/delete and edit keywords as well as recipient email, so that they can tailor the application after their needs.

1.2 General knowledge about the domain

The generald field of business for Linnéstudenterna is to represent students att Linneaus University and to make the time at the university as good as possible. They help with advices, support or if someone have been treated wrongly or unjustly by the university, as well as discounts and contact with commercial and industry life. They are not a technology company but they want to use technology in order to connect more with the students.

1.3 Customers and users

The customers of Linnéstudenterna are the users of Jodel. Our customer/stakeholder is Linnéstudenterna. Our customer has ordered an application to handle relationship with the students asking questions on Jodel.

1.4 Environment

The environment used will be a PC running Windows which the application will be run upon on. This computer must be up and running and online twenty-four seven in order for the application to work properly. A mail-server will run in the background of the application which will send email to the chosen recipients in case of a registered keyword gets posted.

Application will be written and developed in Java. This makes it versatile and can work on all platforms needed.

The application Jodel is already in place and we are going to base our work around the API of that program and create a new application. Nothing else is in place, there is no half-done project that covers this problem, so everything will be created from scratch. If the API is not accessible, we are going to use mitmproxy to listen to the traffic and save data which we can process in order to produce the required email.

1.5 Tasks and procedures currently performed

Today Linnéstudenterna manually checks Jodel from time to time in order to capture some of the questions and answering them, but this is too time consuming and there is no way they can monitor the feed all the time. They currently do not use any technology in aid other than the app itself.

1.6 Competing software

Jodel is kind of alone on the market with its nische, and tapping on to their feed in order to capture keywords is not something that exists right now. Other software that taps into feeds and derives statistics and data are Google Alert and Meltwater.

1.7 Product placement

This application can be used by Linnéstudenterna in order to connect with the students when they have questions. Other aspects that this application can cover can also be in the commercial market.

Companies can tap in and scan the feed and see what is said about that company, and because Jodel is an anonymous application, people tend to say the truth, or completely the opposite. This can build a knowledge about the customers using a specific brand or a chain and companies can act upon that information in marketing campaigns or changing the way they act against customers.

1.8 Stakeholder's vision for the future

Our stakeholder's desiderata is to have a web based interface with functions like managing keywords and emails, and this application can be a start of something bigger in the future with more added functionality. Our customer want to be able to answer to a post directly from the web interface.

2 Scenarios

These scenarios are based on the meeting we had with our customer.

2.1 Scenario 1

A Jodel user will make a post on the Jodel app. Once this post is submitted the Jodel Alert app will recieve an access token to be able to scan the post for any specified keywords from a matching database. If a keyword is found, the Jodel Alert app will send an email to the administrator which contains the keyword used and the content of the post in which it was used. If any errors occur they will be logged and an email will be sent to the list of emails in the database.

2.2 Scenario 2

If the administrator of the Jodel Alert app would like to add/remove keywords, they can access the database manually and perform the changes there. The same goes for adding or removing the list of email addresses that will receive notification when a matching keyword is found.

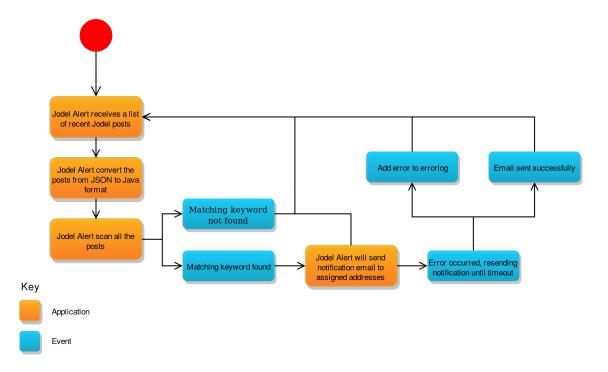


Figure 2.1: Scenario flow

3 Functional requirements

See appendix "Project requirements.xlsx"

4 Non-functional requirements

See appendix "Project requirements.xlsx"

5 Use Cases

The following use cases are derived from the scenario.

5.1 Use Case 1

Use Case 1 - Handling Jodel Post ID req. 1,2,12 Scope

Jodel Alert Application

Primary Actor: Jodel Alert User

Pre condition

- 1. Jodel Alert has been started
- 2. Jodel Alert has received permission for get request

Post condition

Recipient will receive a mail from Jodel Alert

Main success scenario

- 1. Jodel Jodel Alert has been started
- 2. Jodel Alert request recent list of post
- 3. Jodel Alert received recent list of post
- 4. Jodel Alert will process the post
- 5. Jodel Alert will perform a scan on each post
- 6. Jodel Alert will find matching keyword in post from database
- 7. Database will send away an email to the specified email database

Alternative scenario

- 3.a. Jodel Alert does not get permission for recent list of post.
 - 1. Jodel Alert will wait a few moments before attempting to request again
- 6.a. Keywords does not exist in database.
 - 1. No further action will be taken.

Error Scenario

- 7.a. Database will try to send away a email to the specified email database.
 - 1. Database can not send away message due to error
 - 2. Session timed out
 - 3. Generic I/O response will be generated to be send away, logged to error text

5.2 Use Case 2

Use Case 1 - Modifying database keyword/email ID req. 3,4,5,6,7,8,9,14,15 Scope

Jodel Alert Application

Primary Actor: Jodel Alert User

Pre condition

1. Jodel Alert has been started

Post condition

Recipient will receive a mail from Jodel Alert Keyword or mail has been changed **Main success scenario**

- 1. User identifies itself
- 2. Jodel Alert authenticates the identity
- 3. User selects a option from the GUI
- 4. The modification will be saved and stored on the database

Alternative scenario

- 1.a. User identifies itself as a Administrator
 - 3.a User select to remove keyword/email
 - 3.b. User select to add keyword/email
 - 3.c. User select to change keyword/email
- 1.b. User identifies itself as a normal user
 - 3.b. User select add keyword/email
 - 3.c. User select change keyword/email

6 Admin Scenario

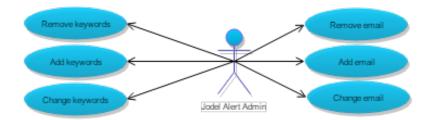


Figure 6.2: Admin Scenario

7 Participating Objects

Domain model containing the participating objects.

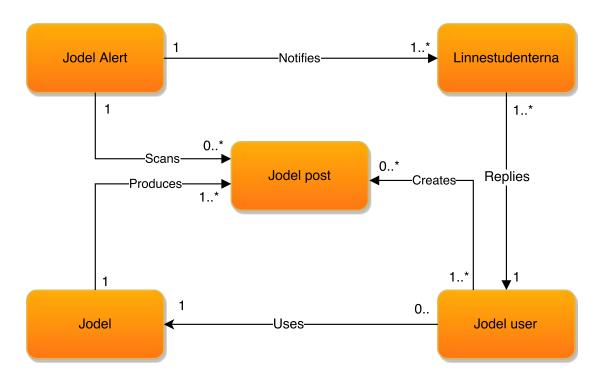


Figure 7.3: Participating objects



Figure 7.4: Jodel logo