J.R. Thompson

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Employment History

RIGHTPOINT (rightpoint.com) – CHICAGO, IL – FEB '10 - PRESENT (8 yrs)
National digital agency specializing in public websites & intranets

Managed Services Development Team Lead (Managed Services) JAN '15 - PRESENT
Lead development efforts for 12+ concurrent clients (requirements gathering, code reviews, task estimates, architectural approach, QA), along with serving as escalation point for all Managed Services development engagements. Lead recruiting efforts (job req creation, resume review, phone screens, in-person interviews). Managed developer performance (monthly check-ins, mentorship and coaching, year end performance reviews). Improved practice processes (development standards, scalability improvements, new product offerings). Contributed to business development opportunities (project estimates and pitches, RFP responses). Partnered with clients (platform roadmaps, platform audits, technical debt reports).

- Helped grow the Managed Services national practice from a single developer to 20 full time developers, spread across 4 national offices, and 1 international office.
- Coordinated staffing for managed services to a plus-4% above the practice's utilization target (13% higher than the company utilization average for the year).
- Developed processes for consistent deployment practices, data security, and ticket management for managed services.
- Architected and lead development efforts of an enterprise distributed, iOS native app for a national home inspection company which was featured in a prominent industry periodical.
- Lead the migration of the public websites for two sister companies of a Forbes Global 2000 parent company from an on-prem environment to the Rackspace cloud platform.

Senior Consultant (Managed Services) FEB '10 - JAN '15
Provided support and enhancements for custom line of business applications (ASP.NET & SQL, iOS & REST), custom SharePoint solutions (web parts, event receivers, timer services, etc.), and custom Sitecore solutions (renderings, layouts, indexers, etc.).

- Assisted with the launch of a major redesign for a daily fantasy sports native iOS app to the App Store.
- Overhauled a client's core line of business application to eliminate 5+ years of technical debt and to improve the user experience.

KCTCS (kctcs.edu) – VERSAILLES, KY – OCT '09 - FEB '10 (5 mos)

Web Developer - SharePoint, Sitecore

THOROUGHBRED TIMES – LEXINGTON, KY – AUG '07 - SEPT '09 (2 yrs 2 mos)

Applications Developer - ASP.NET, SQL Server

ARTEMETRIX – LEXINGTON, KY – MAY '07 - JULY '07 (3 mos)

Contract Web Developer - ASP.NET, SQL Server

API/TRANSDIGITAL – LEXINGTON, KY – NOV '03 - APR '07 (3 yrs 6 mos)

Web Developer - ASP.NET, SQL Server, Oracle

Education

UNIVERSITY OF KENTUCKY – LEXINGTON, KY – AUG '99 - MAY '03

- Bachelor of Science: Computer Science
- Bachelor of Science: Physics

Tech Skills

PROFICIENT

Languages

- C#
- Objective-C
- HTML
- JavaScript
- CSS
- SQL
- XML/XSL

Platforms

- ASP.NET
- iOS
- IIS
- SQL Server
- SharePoint
- Sitecore

Tools

- Visual Studio
- Xcode
- Instruments
- TFS
- Git & Github
- Fiddler
- JIRA
- Slack

FAMILIAR

- jQuery
- SharePoint Designer
- Swift
- macOS
- iTunes Connect
- PowerShell
- NuGet
- CocoaPods
- Sitecore Rocks
- Azure (Cloud & App Services, Blob storage)
- Apache
- Grunt
- Bootstrap