

# J.R. Thompson

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## Employment History

### **RIGHTPOINT ([rightpoint.com](http://rightpoint.com)) – CHICAGO, IL – FEB '10 - PRESENT (6 yrs 6 mos)**

*National digital agency specializing in public websites & intranets*

#### **Managed Application Services Team Lead (Managed Services) JAN '15 - PRESENT**

Lead development efforts for 12+ concurrent, active clients (requirements gathering, staffing, code review, task estimates, architectural approach, QA). Assisted with recruiting efforts (reviewed resumes, technical phone screens, in-person interviews). Managed developer performance (quarterly feedback check-ins, mentorship sessions, year end performance reviews). Improved practice processes (development standards, new processes to improve scalability, new product offerings). Contributed to business development opportunities (project scope and estimates, pitch SME). Partnered with clients (platform roadmaps, platform audits, technical debt reports, train-the-trainer sessions).

- Helped grow the Managed Services national practice from a single developer to 7 full time developers.
- Coordinated staffing for managed services to a plus-4% above the practice's utilization target (13% higher than the company utilization average for the year).
- Developed processes for consistent deployment practices, data security, and ticket management for managed services.
- Architected and lead development efforts of an enterprise distributed, iOS native app for a national home inspection company which was featured in a prominent industry periodical.
- Lead the migration of the public websites for two sister companies of a Forbes Global 2000 parent company from an on-prem environment to the Rackspace cloud platform.

#### **Senior Consultant (Managed Services) FEB '10 - JAN '15**

Provided support and enhancements for custom line of business applications (ASP.NET & SQL, iOS & REST), custom SharePoint solutions (web parts, event receivers, timer services, etc.), and custom Sitecore solutions (renderings, layouts, indexers, etc.).

- Assisted with the launch of a major redesign for a daily fantasy sports native iOS app to the App Store.
- Overhauled a client's core line of business application to eliminate 5+ years of technical debt and to improve the user experience.

### **KCTCS ([kctcs.edu](http://kctcs.edu)) – VERSAILLES, KY – OCT '09 - FEB '10 (5 mos)**

*Web Developer - SharePoint, Sitecore*

### **THOROUGHbred TIMES – LEXINGTON, KY – AUG '07 - SEPT '09 (2 yrs 2 mos)**

*Applications Developer - ASP.NET, SQL Server*

### **ARTEMETRIX – LEXINGTON, KY – MAY '07 - JULY '07 (3 mos)**

*Contract Web Developer - ASP.NET, SQL Server*

### **API/TRANSDIGITAL – LEXINGTON, KY – NOV '03 - APR '07 (3 yrs 6 mos)**

*Web Developer - ASP.NET, SQL Server, Oracle*

## Education

### **UNIVERSITY OF KENTUCKY – LEXINGTON, KY – AUG '99 - MAY '03**

- Bachelor of Science: Computer Science
- Bachelor of Science: Physics

## Tech Skills

### **PROFICIENT**

#### Languages

- C#
- Objective-C
- HTML
- JavaScript
- CSS
- SQL
- XML/XSL

#### Platforms

- ASP.NET
- iOS
- IIS
- SQL Server
- SharePoint
- Sitecore

#### Tools

- Visual Studio
- Xcode
- Instruments
- TFS
- Git & Github
- Fiddler
- JIRA
- Slack

### **FAMILIAR**

- jQuery
- SharePoint Designer
- Swift
- macOS
- iTunes Connect
- PowerShell
- NuGet
- CocoaPods
- Sitecore Rocks
- Azure (Cloud & App Services, Blob storage)
- Apache
- Grunt
- Bootstrap