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APPLICATION #
17/216,473RECEIPT DATE / TIME
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7924-32100

Title of Invention

ACCURATE INDIVIDUAL QUEUE LEVEL METRIC FORECASTING FOR VIRTUAL CONTACT
CENTER QUEUES WITH INSUFFICIENT DATA, USING MODELS TRAINED AT HIGHER
GRANULARITY LEVEL

Application Information

APPLICATION TYPE Utility - Nonprovisional Application
under 35 USC 111(a)

PATENT # -

CONFIRMATION # 7071

FILED BY Michelle Moffitt

PATENT CENTER # 66528092

FILING DATE 03/29/2021

CUSTOMER # 136594

FIRST NAMED
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ADDRESS -

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Documents

TOTAL DOCUMENTS: 2

DOCUMENT	PAGES	DESCRIPTION	SIZE (KB)
P72572-US01- CommentsReasonsAllow.pdf	2	Post Allowance Communication - Incoming	80 KB
P72572-US01-IssueFee.pdf	1	Issue Fee Payment (PTO-85B)	132 KB

Digest

DOCUMENT	MESSAGE DIGEST(SHA-512)
P72572-US01- CommentsReasonsAllow.pdf	328FA66A0532F402046019356D384DEE5DDF0C3FCAE948E2B B0E80FF2FFFC54014249963FDA184F5C04BDE78A0473C0F8A

FA928F91176DA0D6378B23080B82FB

P72572-US01-IssueFee.pdf

1DE3F324A9512261CF513C55B0B66EE261070D8B7EC15E408
2A09396AAEA7188BD89BBCCA4131CA966DFCDEA729B73EEE
C22B330FA1803B7770AD1A0EDC72C9D

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If a new application is being filed and the application includes the necessary components for filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.