Tourgether

Supervisor	Lê Mộng Thúy	
Batch	T1.2024.E1	
Group	1	
Serial No	Student Name	Enrollment Number
1	Nguyen Minh Nhan	Student1571988
2	Le Nguyen Gia Huy	Student1571995
3	Tran Trung Anh	Student1571996
4	Dang Quoc Khanh	Student1572003

Month 4 Year 2025

Content

Prepared by: All Members	Approved by: Lê Mộng Thúy
Project Group No: 1	Version: 1.0
Design plan: TourGether	Document Name: Review 1 +2+3
Effective Date: 19/4/2025	Vesion: 01

Review 1

ACKNOWLEDGE

We would like to take this opportunity to express our deep gratitude to all individuals and organizations who have supported and accompanied our team during the implementation of this project.

First of all, we would like to express our sincere gratitude to our supervisor, who has devotedly guided us, given us valuable suggestions and encouraged us to overcome not only the technical challenges but also the psychological pressures during the research and implementation process. Thanks to her support and encouragement, our team was able to successfully complete the project.

Next, we would like to express our sincere gratitude to the consulting team at the enterprise, who provided us with the opportunity to apply theoretical knowledge into practice. The experiences gained from this project will certainly be of great help to our future careers.
In addition, we would also like to thank the staff and collaborators at the project implementation unit, who have created favorable working conditions, shared experiences and supported us in every step of the implementation.

Finally, we cannot fail to mention the team members and companions, who are always ready to help, contribute ideas and overcome difficulties together during the implementation process. The enthusiasm and spirit of cooperation of everyone are important factors helping the project achieve the expected results.
Sincerely thank you all!

INTRODUCTION

We are living in an era where technology empowers people to plan their travel experiences more conveniently than ever. From spontaneous weekend getaways to meticulously planned holidays, travelers today expect flexibility, speed, and personalization — all at their fingertips.

Tourgether is a travel company that bridges the gap between traditional tour planning and modern travel demands by offering a smart, user-friendly platform. We specialize in organizing and selling both **predesigned tour packages** and **customizable private tours** based on each customer's preferences.

Tourgether is ideal for individuals, groups, or families who are looking for ready-made tour options or want to create a personalized travel itinerary. Whether you are short on time, new to travel planning, or simply want expert help to craft the perfect experience, Tourgether is designed for you.

Tourgether customers can:

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Project Group No: 1	Version: 1.0
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- Quickly search for tours by destination, travel style, or preferred time.
- Explore detailed information about each tour, including itineraries, included services, and real customer reviews.
- Easily book tours online through a secure and convenient payment system.
- Track booking history, manage upcoming trips, and receive updates related to their travel plans.
- Customize tours to their liking, selecting departure and return dates, destinations, transportation, accommodations, and activities—all within their budget.

PROBLEM DEFINITION

- After analyzing the project requirements of **Tourgether**, in order to best meet customer needs, we have concluded that to achieve optimal results, the system should address the following issues:

FROM THE VIEWPOINT OF VISITORS

- The homepage will display featured tours, a suitable brand logo, and ensure that the logo appears consistently on all pages of the website.
- The navigation header and footer will include all the main functions of the website.
- Visitors can view tour details, add tours to their cart, place bookings, and complete online payments.
- Visitors are able to search for and filter available tours based on various criteria such as price, location, duration, and type of experience.
- Users can submit requests to design custom tours based on their personal preferences.

FROM THE VIEWPOINT OF THE ADMINISTRATOR

- Secure login access is provided for administrators and staff, ensuring role-based permissions and controlled access to the Tourgether system.
- Comprehensive tour management, allowing administrators to create, view, update, delete, and efficiently manage both pre-designed tour packages and customized bookings.
- Staff administration and role assignment, enabling the registration of new employees, assigning specific responsibilities, and maintaining an organized workforce for optimal system operations.

CUSTOMER'S REQUIREMENTS SPECIFICATIONS (CRS)

CLIENT: Tourgether

BUSINESS/PROJECT OBJECTIVE:

The project is an online platform that enables customers to easily search for, book, and customize their travel itineraries. This system not only offers convenience but also enhances travel experiences through personalization, optimizing the booking process, and efficiently managing trips.

INPUT TO THE SYSTEM:

From the Administrator (Admin)

The administrator must provide and manage the following data to operate the system:

- Tour information: Includes destination, itinerary, pricing, included services, and images.
- Custom tour packages: Configure the system to allow customers to create their own travel itineraries.
- Payment method setup: Define safe and reliable online payment options.
- Support policies and contact information: Provide necessary details for customer inquiries and assistance requests.
- Service catalog: Includes transportation options, hotels, tour guides, and additional activities.
- Staff management: Register and assign roles to support team members.

From the Customer

Customers need to input the following information when using the system:

- Track itinerary, departure time, destination details, and accommodations.
- Preferred itinerary: If opting for a customized tour, customers must specify departure date, return date, destinations, and budget.
- Transportation options: Choose between flights, buses, or other available travel methods.
- Tour activities: Select sightseeing, entertainment, and exploration experiences based on personal interests.
- Payment processing: Provide necessary details to complete the tour booking.

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OUTPUT TO THE SYSTEM:

For the Administrator

The administrator will be able to:

- Log into the system to manage all website content.
- Manage tour listings, including adding, editing, deleting, and updating tour details.
- Track bookings, confirm reservations, update statuses, and handle customer requests.
- Assign roles to staff, ensuring clear responsibilities within the system.

From the Customer

Customers will be able to:

- Search for tours based on destination, travel style, departure date, or budget.
- View detailed information about available trips, including itineraries, pricing, included services, and customer reviews.
- Choose from pre-designed tours or customize a travel plan based on personal preferences, including transportation, accommodations, and activities.
- Make secure online payments conveniently.
- Track booking history and manage upcoming trips.
- Submit feedback and request support for their travel experience.

SCOPE OF WORK

Features to be Implemented

LOGIN & Role Management

The system provides a login page for both administrators and staff members.
- Administrators have full control over the platform, while staff members have specific permissions based on their roles.
- Each staff account is assigned a clearly defined role to ensure effective system management.

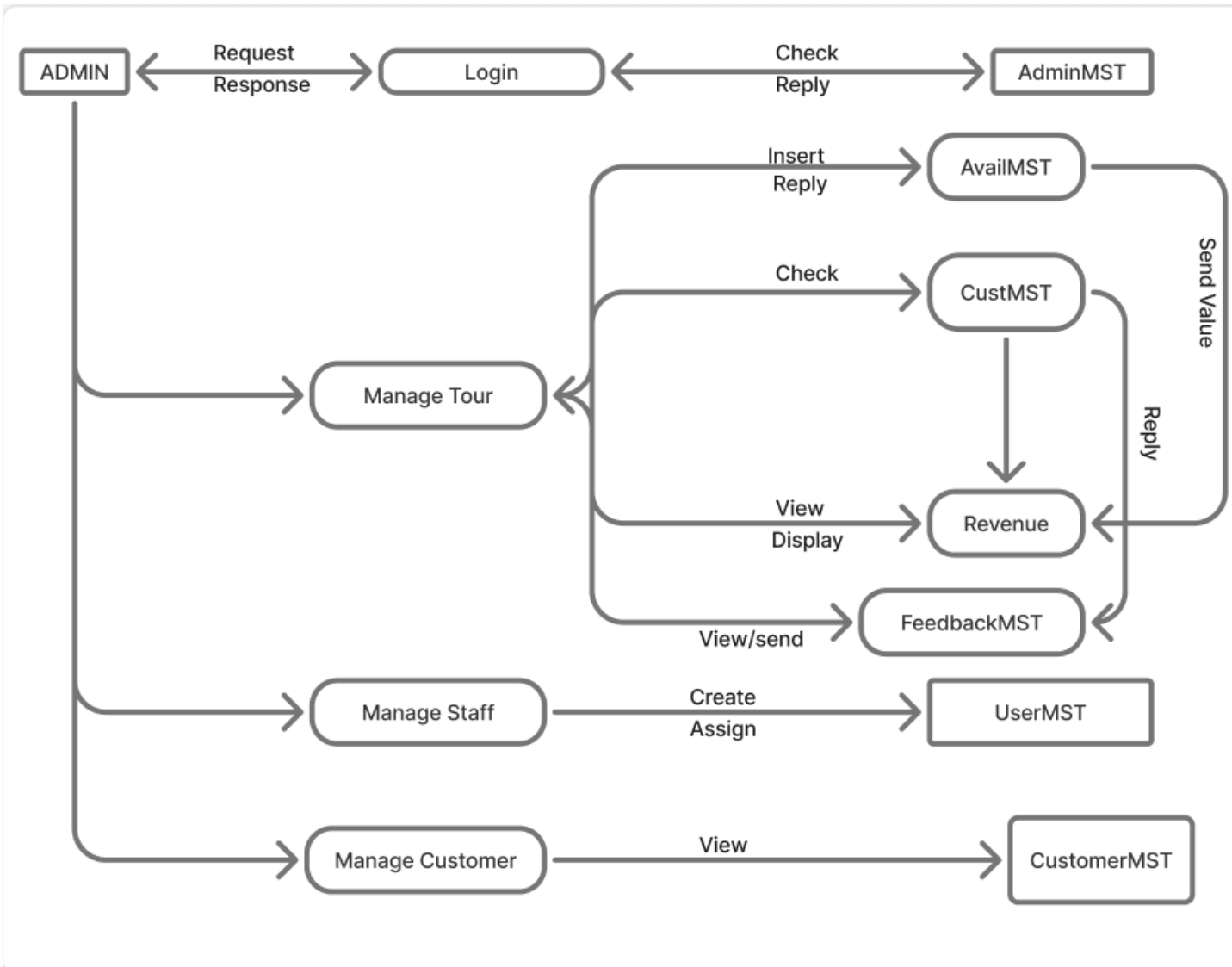| Prepared by: All Members	Approved by: Lê Mộng Thúy
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Tour Booking

- Pre-designed tours: Customers can search for tours based on destination, type, pricing, and travel dates.
- Custom tours: Customers can design their itinerary by selecting destinations, transportation, accommodations, and activities.
- Payment processing: Customers can save tour selections before completing the payment online.
- Booking confirmation: The system automatically updates order statuses and sends confirmation emails to customers.

Product & Booking Management

- Administrators can add, edit, or delete tour packages within the system.
- They can track booking statuses, confirm reservations, or cancel orders if necessary.

Reports & Analytics

- The system generates reports on tour bookings, cancellation rates, and emerging travel trends.
- Administrators can use this data to improve services and adjust business strategies.

HARDWARE/ SOFTWARE REQUIREMENTS:

HARDWARE

Web Server

Processor	Intel Core I7 or higher.
Memory	32 GB RAM or greater.
Modem/ADSL	Internet access is required.

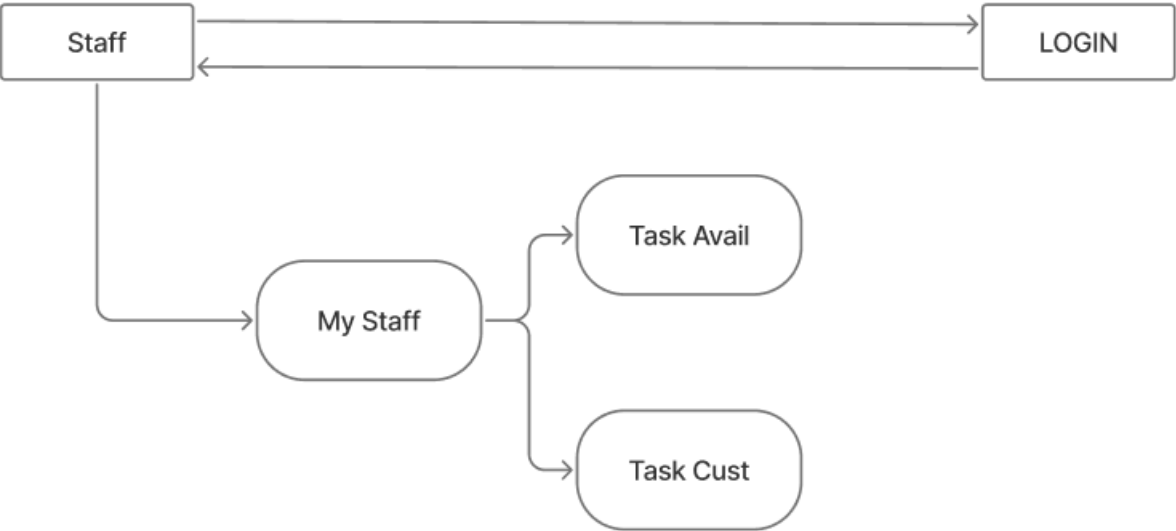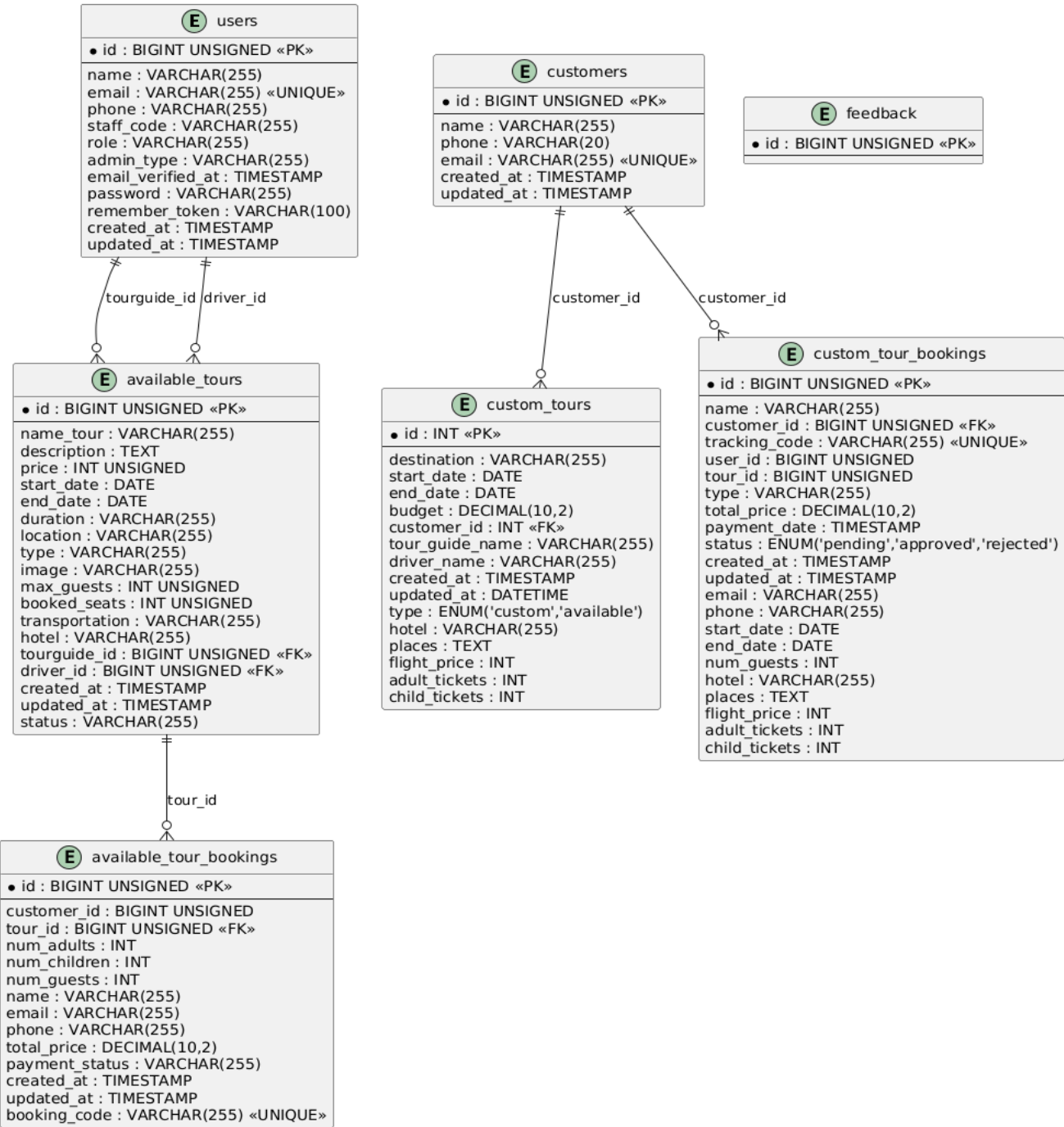| Prepared by: All Members	Approved by: Lê Mộng Thúy
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Client

Processor	Intel Core I5 or higher.
Memory	8 GB RAM or greater.
Monitor	Super VGA (1024x768) or higher resolution.
Modem/ADSL	Internet access is required.

SOFTWARE

Web Server

Operation System	Window 7 or later.
Browser	Google Chrome version 35.
Database	MySQL.
	Internet Information Service
Software	PHP - Laravel framework

Client

Operation System	Window 7 or higher.
Browser	Google Chrome version 35.

DEVELOPMENT SOFTWARE

- Microsoft Windows 10.
- MySQL.

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- Visual Studio Code.
- Google Chrome.
- XAMPP.

TECHNOLOGY

- PHP - Laravel framework.
- JQuery.
- Javascript.
- HTML/CSS/Bootstrap.

TASK SHEET REVIEW 1

Project: Liquor Stores		Project Name	Activity Plan Prepared By	Date of Preparation of Activity Plan:			
Sr./No.	Task			Actual Start Date	Actual Days	Team member name	Status
1	Acknowledgment	Tourgether	Nhân	19-Apr-25	1	Khánh	Completed
2	Introduction			19-Apr-25	1	Khánh	Completed
3	Problem Definition			19-Apr-25	1	Huy/T.Anh	Completed
4	Customer Requirement Specification (CRS)			19-Apr-25	1	Huy/T.Anh	Completed
5	Scope of work			19-Apr-25	1	Huy/T.Anh	Completed

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6	**HARDWARE/ SOFTWARE REQUIREMENTS**			19-Apr-25	1	Huy/T.Anh	Completed
7	**TaskSheet**			19-Apr-25	1	T.Anh	Completed
Date 22-Apr-25							

Signature of Instructor:	**Signature of Team Leader:**
Ms.Le Mong Thuy	**Nguyen Minh Nhan**

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REVIEW 2

1. DATA FLOW DIAGRAM (DFD)

LEVEL 0
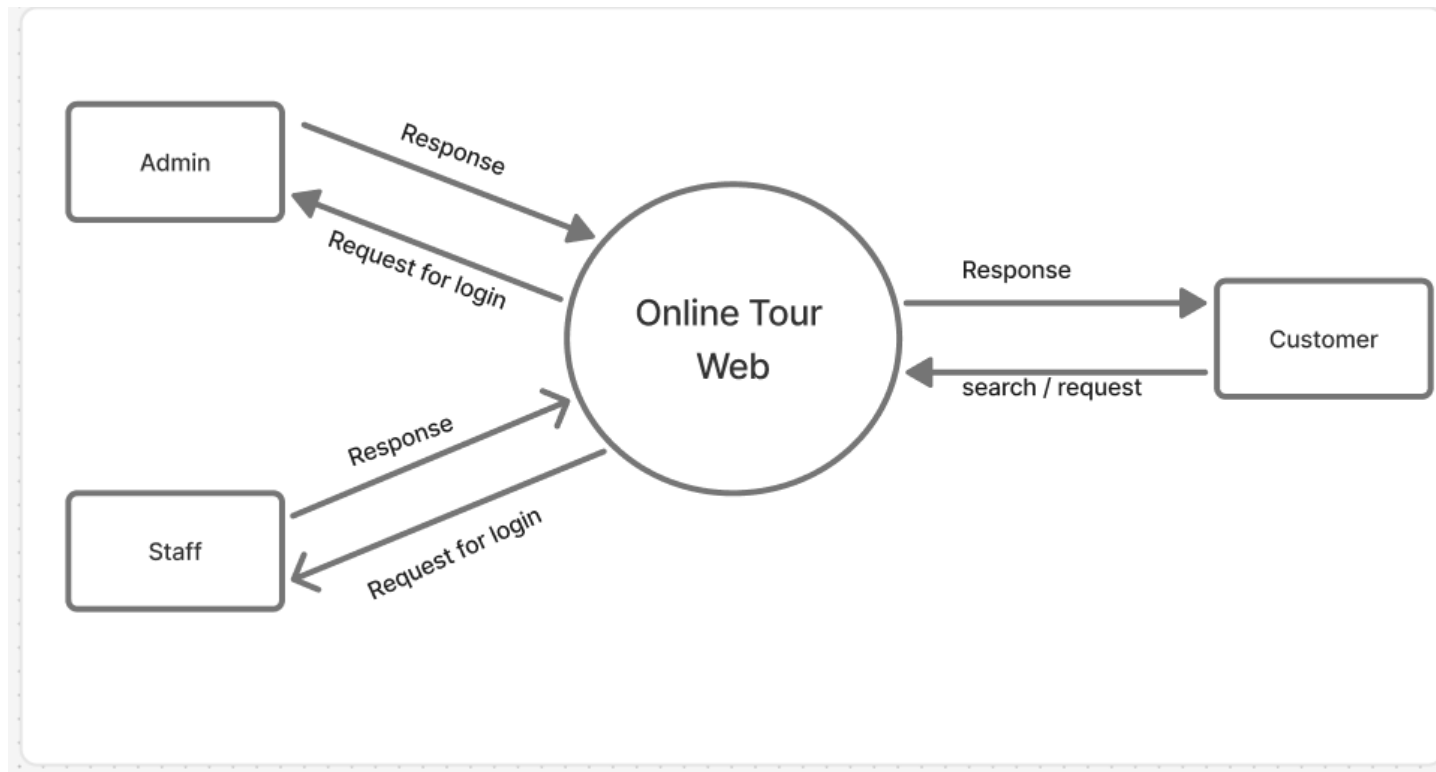
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Effective Date: 19/4/2025	Vesion: 01

ADMINS LEVEL 1

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Design plan: TourGether	Document Name: Review 1 +2+3
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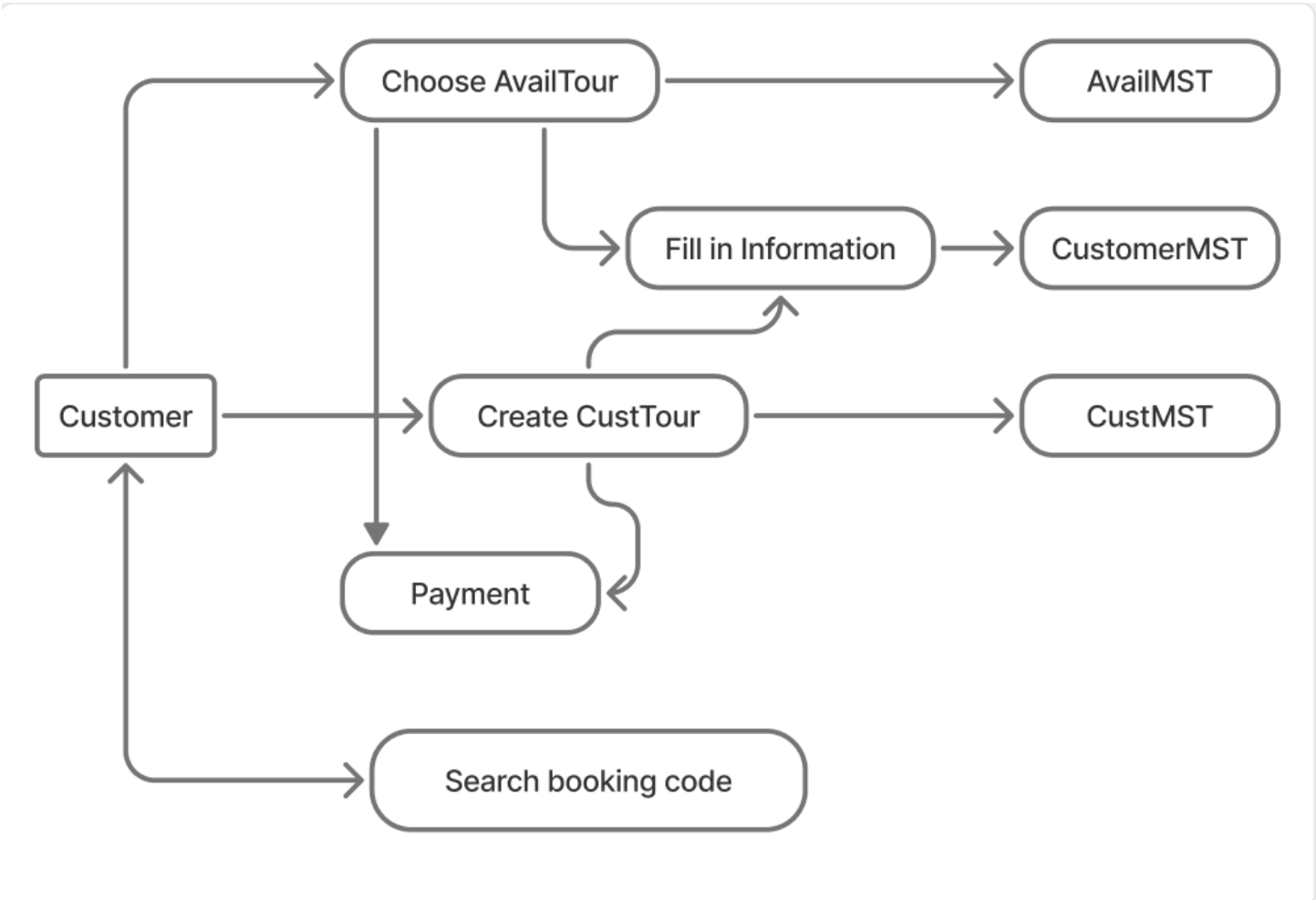
USER LEVEL 1

STAFF LEVEL 1

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2. ENTITY RELATIONSHIP DIAGRAM (ERD)

LOGICAL ERD

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3. TABLE DESIGN

TABLE STRUCTURE FOR TABLE AVAILABLE TOURS

#	Tên	Kiểu
1	id 🔑	bigint(20)
2	name_tour	varchar(255)
3	description	text
4	price	int(10)
5	start_date	date
6	end_date	date
7	duration	varchar(255)
8	location	varchar(255)
9	type	varchar(255)
10	image	varchar(255)
11	max_guests	int(10)
12	booked_seats	int(10)
13	transportation	varchar(255)
14	hotel	varchar(255)
15	tourguide_id 🔑	bigint(20)
16	driver_id 🔑	bigint(20)
17	created_at	timestamp
18	updated_at	timestamp
19	status	varchar(255)

AVAILABLE_TOUR

TABLE STRUCTURE FOR TABLE AVAILABLE TOUR BOOKINGS

#	Tên	Kiểu
1	id 🔑	bigint(20)
2	customer_id	bigint(20)
3	tour_id 🔑	bigint(20)
4	num_adults	int(11)
5	num_children	int(11)
6	num_guests	int(11)
7	name	varchar(255)
8	email	varchar(255)
9	phone	varchar(255)
10	total_price	decimal(10,2)
11	payment_status	varchar(255)
12	created_at	timestamp
13	updated_at	timestamp
14	booking_code 🔑	varchar(255)

AVAIL_BOOKING

TABLE STRUCTURE FOR TABLE CUSTOM TOURS

#	Tên	Kiểu
1	id 🔑	int(11)
2	destination	varchar(255)
3	start_date	date
4	end_date	date
5	budget	decimal(10,2)
6	customer_id 🔑	int(11)
7	tour_guide_id	bigint(20)
8	driver_id	bigint(20)
9	created_at	timestamp
10	updated_at	datetime
11	type	enum('custom', 'available')
12	hotel	varchar(255)
13	places	text
14	flight_price	int(11)
15	adult_tickets	int(11)
16	child_tickets	int(11)

CUSTOM_TOUR

TABLE STRUCTURE FOR TABLE CUSTOM TOUR BOOKINGS

#	Tên	Kiểu
1	id 🔑	bigint(20)
2	name	varchar(255)
3	customer_id 🔑	bigint(20)
4	tracking_code 🔑	varchar(255)
5	user_id	bigint(20)
6	tour_id	bigint(20)
7	type	varchar(255)
8	total_price	decimal(10,2)
9	payment_date	timestamp
10	status	enum('pending', 'approved', 'rejected')
11	created_at	timestamp
12	updated_at	timestamp
13	email	varchar(255)
14	phone	varchar(255)
15	start_date	date
16	end_date	date
17	num_guests	int(11)
18	hotel	varchar(255)
19	places	text
20	flight_price	int(11)
21	adult_tickets	int(11)
22	child_tickets	int(11)

CUST_BOOKING

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TABLE STRUCTURE FOR TABLE CUSTOMER

#	Tên	Kiểu
1	id 🔑	bigint(11)
2	name	varchar(255)
3	phone	varchar(20)
4	email 🔑	varchar(255)
5	created_at	timestamp
6	updated_at	timestamp

CUSTOMER

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TABLE STRUCTURE FOR TABLE USER

#	Tên	Kiểu
1	id 🔑	bigint(20)
2	name	varchar(255)
3	email 🔑	varchar(255)
4	phone	varchar(255)
5	staff_code	varchar(255)
6	role	varchar(255)
7	admin_type	varchar(255)
8	email_verified_at	timestamp
9	password	varchar(255)
10	remember_token	varchar(100)
11	created_at	timestamp
12	updated_at	timestamp

USER

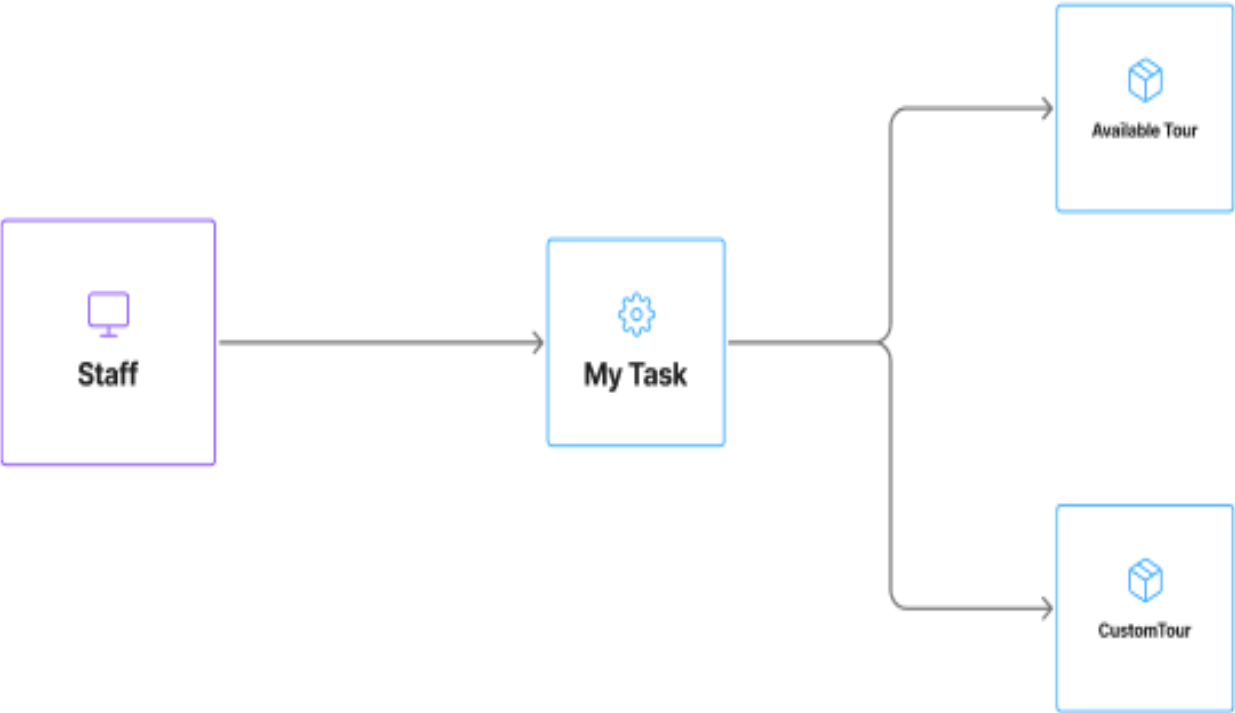| Prepared by: All Members	Approved by: Lê Mộng Thúy
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TABLE STRUCTURE FOR TABLE FEEDBACK

#	Tên	Kiểu
1	id 🔑	bigint(20)
2	name	varchar(255)
3	email	varchar(255)
4	booking_code	varchar(255)
5	tracking_code	varchar(255)
6	tour_id 🔑	bigint(20)
7	rating	int(11)
8	admin_reply	text
9	replied_at	timestamp
10	message	text
11	created_at	timestamp
12	updated_at	timestamp

FEEDBACK

TASK SHEET REVIEW 2

| Sr./No.	Task	Project Name	Activity Plan Prepared By	Date of Preparation of Activity Plan:			
				Actual Start Date	Actual Days	Team member name	Status
1	Data Flow Diagram (DFD)	Tourgether	Nhân	4 May-25	1	Khánh	Completed
2	Entity Relationship Diagram (ERD)			4 May-25	1	Huy	Completed
3	Table Design			4 May-25	1	T.Anh	Completed
4	Task Sheet			4-May-25	1	T.Anh	Completed

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HOME SITE MAP

1. SITE MAP

HOME SITE MAP
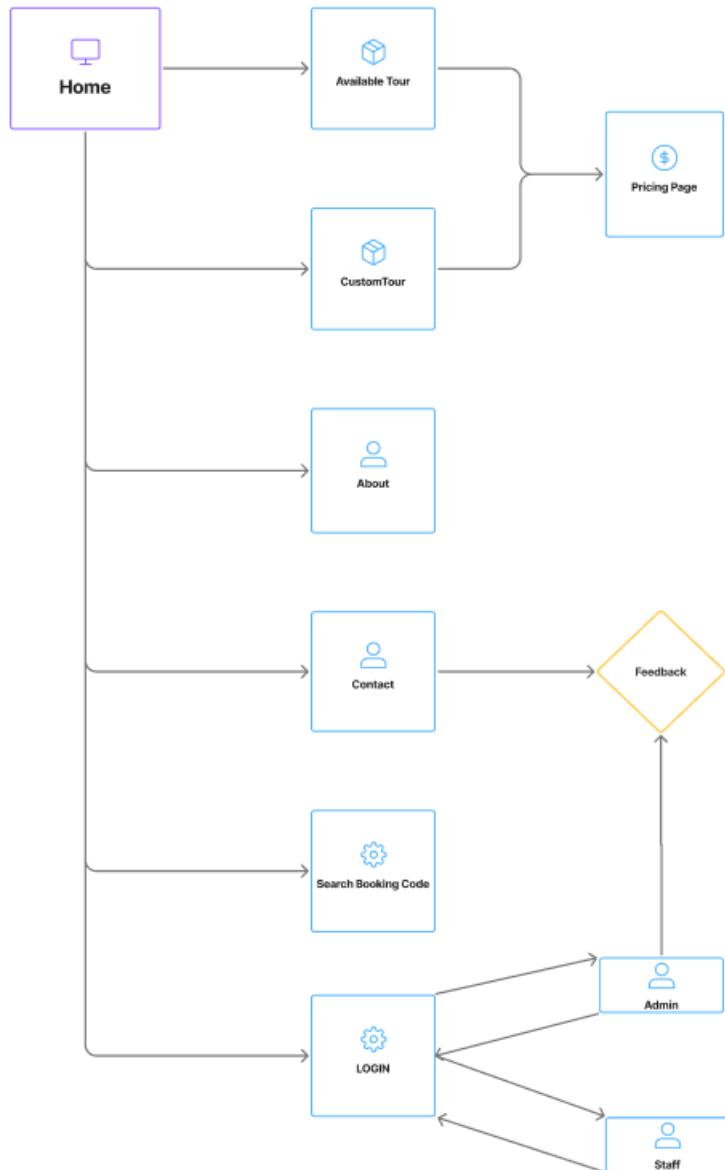
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ADMIN SITE MAP
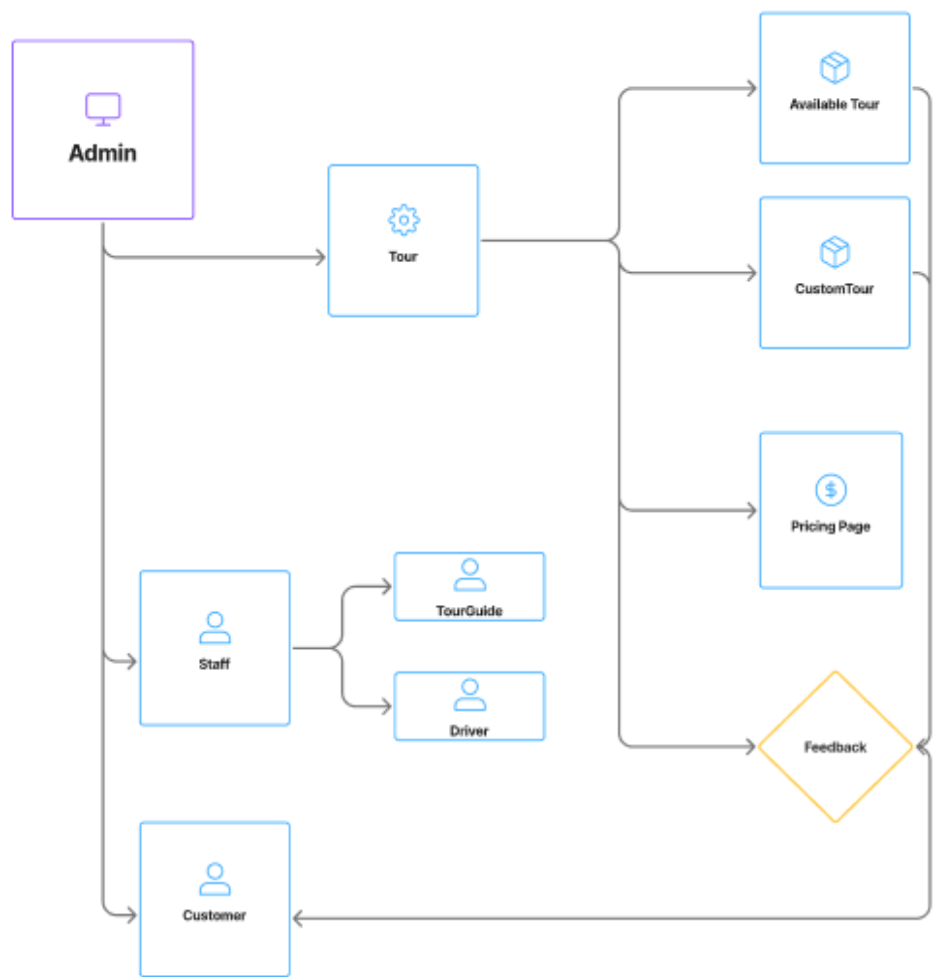
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STAFF SITE MAP

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1. TOURGETHER WIREFRAME

HOMEPAGE
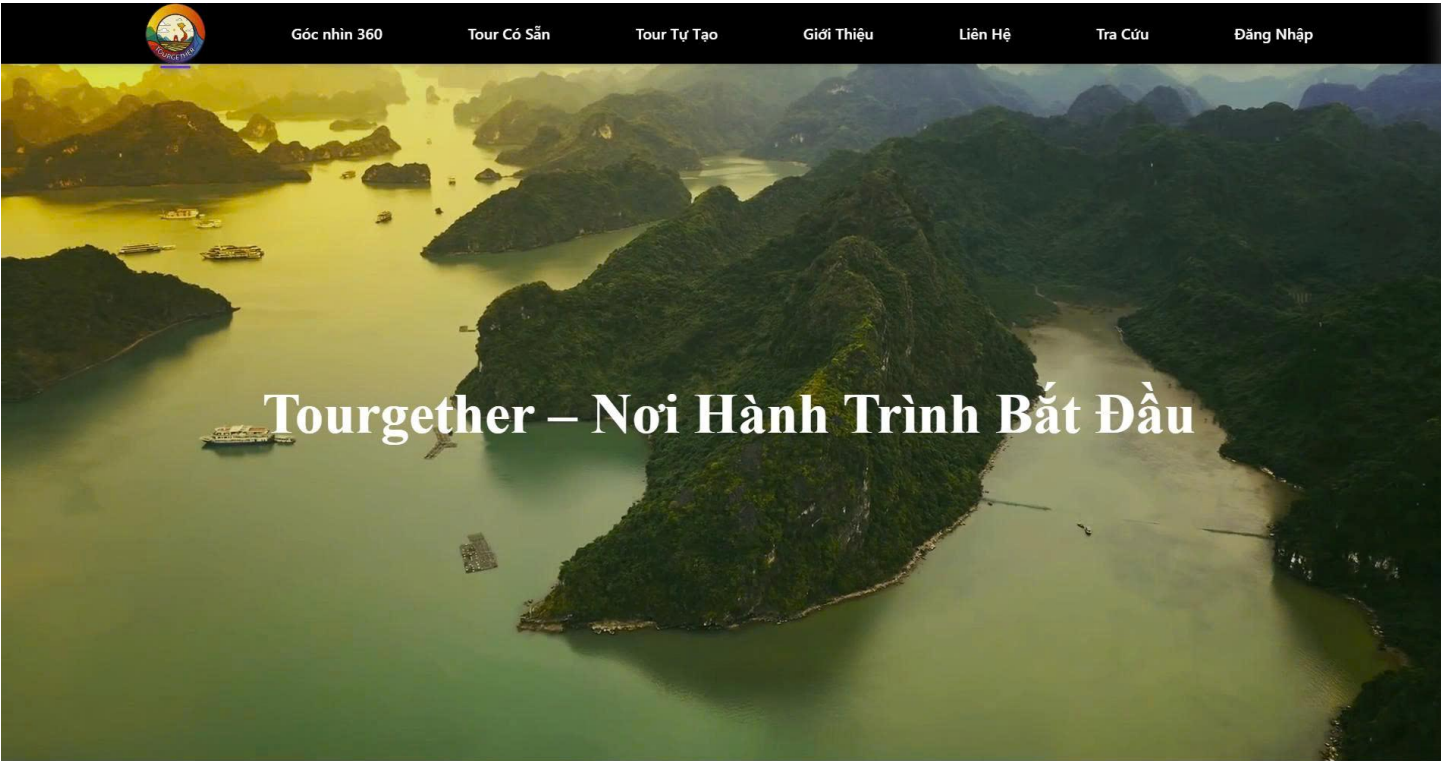
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ADMIN

| Tour Có Sẵn | Tour Tự Tạo | Giới Thiệu | Liên Hệ | Tra Cứu Tours | Quản lý Tours | Quản Lý Nhân Viên | Quản Lý Khách Hàng | Đăng Xuất |

Quản Lí Tour Có Sẵn   Quản Lí Tour Tự Tạo   Quản Lí Doanh Thu   Quản Lí Phản Hồi Khách Hàng

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391A Đường Nam Kỳ Khởi Nghĩa, Phường Võ Thị Sáu,
Quận 3, TP. HCM
0946467455

Pháp lý
ID GPKD: 0300465937
Cấp ngày 05/05/2025
Sở KH&ĐT TP. HCM
GP lữ hành Quốc tế: 79-234/2022/TCDL-GP LHQT
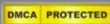
Kết nối

CHỨNG NHẬN

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AVAILABLE TOUR MANAGEMENT

| | Tour Có Sẵn | Tour Tự Tạo | Giới Thiệu | Liên Hệ | Tra Cứu Tours | Quản Lý Tours | Quản Lý Nhân Viên | Quản Lý Khách Hàng | Đăng Xuất |

Quản Lí Tour Có Sẵn | Quản Lí Tour Tự Tạo | Quản Lí Doanh Thu | Quản Lí Phản Hồi Khách Hàng

Thêm mới Tour

Tên Tour | Ngày đi | Ngày về | Giá tối đa

Tìm kiếm | **Xóa**

ID	TÊN TOUR	GIÁ	NGÀY ĐI	NGÀY VỀ	KHÁCH TỐI ĐA	ĐÃ ĐẶT	PHƯƠNG TIỆN	KHÁCH SẠN	TOURGUIDE	DRIVER	HÀNH ĐỘNG	TRẠNG THÁI
37	Tp.HCM - Hà Nội	4.930.000	01/06/2025	03/06/2025	40	3	Máy bay	Lotte Hotel	Tourguide 01	Driver 01	DSKH SỬA XÓA	Chưa bắt đầu
38	Tp.HCM - Đà Nẵng	5.490.000	03/06/2025	05/06/2025	40	0	Máy bay	Danang Golden Bay	Tourguide 02	Driver 02	DSKH SỬA XÓA	Chưa bắt đầu
39	Tp.HCM - Nha Trang	4.190.000	03/06/2025	06/06/2025	40	0	Xe buýt	InterContinental Nha Trang	Tourguide 03	Driver 03	DSKH SỬA XÓA	Chưa bắt đầu
40	Tp.HCM - Huế	4.590.000	06/06/2025	08/06/2025	40	0	Máy bay	Indochine Palace	Tourguide 04	Driver 04	DSKH SỬA XÓA	Chưa bắt đầu
41	Tp.HCM - Sapa	13.490.000	09/06/2025	12/06/2025	40	0	Máy bay	Sapa Jade Hill	Tourguide 05	Driver 05	DSKH SỬA XÓA	Chưa bắt đầu
42	Tp.HCM - Phú Quốc	6.790.000	11/06/2025	14/06/2025	40	0	Máy bay	Vinpearl Resort	Tourguide 06	Driver 06	DSKH SỬA XÓA	Chưa bắt đầu

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CUSTOMTOUR TOUR MANAGEMENT

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Quản Lí Tour Có Sẵn   Quản Lí Tour Tự Tạo   Quản Lí Doanh Thu   Quản Lí Phản Hồi Khách Hàng

Quản lý Tour Khách Tự Tạo

ID	Tên Khách	Email	Điện thoại	Điểm đến	Ngày đi	Ngày về	Vé máy bay	Ngân sách	Mã Tạo Tour	Tour Guide	Driver	Hành động	Trạng thái
75	Tran Trung Anh	trunganh@gmail.com	0363124587	Hà Nội	2025-06-01	2025-06-04	2500000	95,400,000 VND	CUS2505290001	Tourguide 02 / Tourguide 02	Driver 02 / Driver 02	Sửa | Xóa	Approved

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STAFF MANAGEMENT

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CUSTOMER MANAGEMENT

Danh sách khách hàng

| Tìm theo tên hoặc số điện thoại | Tìm kiếm | Xóa |

Tên	Email	Số điện thoại	Loại tour	Mã đặt tour	Tên tour
Tran Trung Anh	trunganh@gmail.com	0363124587	Tự tạo	CUS2505290001	Hà Nội
Le Nguyen Gia Huy	giahuy@gmail.com	0764844424	Có sẵn	AVA2505290001	Tp.HCM - Hà Nội

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Design plan: TourGether	Document Name: Review 1 +2+3
Effective Date: 19/4/2025	Vesion: 01

REVENUE MANAGEMENT

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FEEDBACK MANAGEMENT

Quản Lí Tour Có Sẵn Quản Lí Tour Tự Tạo Quản Lí Doanh Thu Quản Lí Phản Hồi Khách Hàng

Quản lý phản hồi

Tên khách hàng	Mã đặt tour	Xếp hạng	Tin nhắn	Phản hồi	Thao tác
Tran Trung Anh	CUS2505290001	4 sao	dịch vụ tốt và các nhân viên nhiệt tình	cảm ơn quý khách	Trả lời

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TASK MANAGEMENT

Công việc của tôi

ID Tour	Mã Tour	Tên Khách	SĐT	Ngày Bắt Đầu	Ngày Kết Thúc
37	AT-37	Le Nguyen Gia Huy	0764844424	01/06/2025	03/06/2025

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TASK SHEET REVIEW 2

Project: Liquor Stores		Project Name	Activity Plan Prepared By	Date of Preparation of Activity Plan:			
Sr./No.	Task			Actual Start Date	Actual Days	Team member name	Status
1	Database Design	Tourgether	Nhân	27-April-25	25	Huy/T.Anh/Khánh	Completed
2	Front-end layout			27-April-25	25	Huy/T.Anh/Khánh	Completed
3	Back-end layout			27-April-25	25	Huy/T.Anh/Khánh	Completed
4	Admin dashboard			27-April-25	25	Huy/T.Anh	Completed
5	Staff dashboard			27-April-25	25	Huy/T.Anh	Completed
6	CRUD – Available-Tour-Booking			27-April-25	25	Huy	Completed
7	CRUD – Custom-Tour-Booking			27-April-25	25	T.Anh	Completed
8	CRUD – Payment			27-April-25	25	Huy/T.Anh	Completed
9	CRUD – User-Feedback-Task			27-April-25	25	Huy	Completed

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				27-April-			
10	CRUD Chat bot			27-April-25	25	Nhân	Completed
10	Home			27-April-25	25	Huy/T.Anh/Khánh	Completed
11	Available			27-April-25	25	Huy	Completed
12	Custom			27-April-25	25	T.Anh	Completed
13	About			27-April-25	25	Khánh	Completed
14	Contact			27-April-25	25	Khánh	Completed
15	Search Booking Code			27-April-25	25	Huy/T.Anh	Completed
16	Login/Register			27-April-25	25	Huy	Completed
17	CRUD staff customer management			27-April-25	25	HUy	Completed
18	UI/UX testing			27-April-25	25	Khánh	Completed
19	Music Video Promotion			27-April-25	25	Khánh	Completed
20	Images Searching			27-April-25	25	Khánh	Completed

Date: 27 May 2025	
Signature of Instructor:	**Signature of Team Leader:**
Ms.Le Mong Thuy	**Nguyen Minh Nhan**