

Guaranteed Fraud Protection + Chargeback Recovery w/Item Not Received
Kick Off Date: March, 2021

INSTALLATION

1. Installation of Signifyd Extension: [signifyd/magento1: Signifyd's Magento 1 extension](#)
2. Installation Instructions: [Getting Started: Magento 1 Signifyd Extension Install Guide](#)
3. Webhook: [Webhook Configuration](#)

You should have access to both the test team and production team API keys through the Signifyd log-in.

Toolots_Test

Toolots_PRODUCTION

PHASE I - TEST PHASE

Install the Signifyd Extension to your test / staging environment.

Purpose: Test variation based on your order flow, confirm integration is working as you expect. Signifyd will verify the extension is data quality is what we expect.

The API Key is located under Signifyd "Settings" option, accessed by clicking on your username in the top, right hand corner.

To configure, for now, please choose the following settings under Stores -> Configuration -> Services -> Signifyd:

Enable Extension = Yes

Enter API Key for **Toolots_Test**

Approved Guarantees = do nothing, update order status, or capture and update order status

Declined Guarantees = do nothing or void and cancel

Logging = Debug

Webhook = copy the link and save into Signifyd settings for event type "Guarantee Completion", for test team

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TEST PARAMETERS

Approve = Order is approved for guarantee.

Decline = Order has been declined for guarantee

Pending = No decision has been made. Order is in Manual Review.

Approved:	Declined:	Pending:
streetAddress: 1 Approved St	streetAddress: 1 Declined St	streetAddress: 1 Pending St
city: Signifyd	city: Signifyd	city: Signifyd
zip: 00000	zip: 00000	zip: 00000

***If you have an address verification extension and require actual addresses, please reach out to your Implementation Manager

PHASE II - BURN IN

Install the Signifyd Extension to your production environment

Purpose: Monitor live transactions in listening mode. There is no liability shift and no billing during this time. Signifyd confirms that production is consistent with testing results. Estimated time frame is 3 - 7 days as long as there are no issues.

Please configure your settings as follows in production (under Stores -> Configuration -> Services -> Signifyd):

Enable Extension = Yes

Enter API Key for **Toolots_PRODUCTION**

Approved Guarantees = do nothing

Declined Guarantees = do nothing

Logging = Debug

Webhook = copy the link and save into Signifyd [settings](#) for event type "Guarantee Completion", for test team