LEI SINGHA

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SUMMARY OF QUALIFICATIONS

- Proven programming experience in full-stack project development (MongoDB, Vue.js, Express.js, Node.js),
  along with Javascript, Python and Java in various personal and academic projects
- Articulate oral communicator and multitasker with 9 months of experience working in the IT
  support space; identifying customer needs and proactively resolving any issues
- Excellent Leadership skill as demonstrated by leading the 'Clean Surma, Green Sylhet
  Campaign' which reached 3/5th of the entire Sylhet City population and reducing plastic pollution
  by 25% in the affected area
- Collaborative and adaptable team member proven by developing functional technology products
  with groups of undergraduate students at 5+ Hackathon events

Technical Skills: HTML, CSS, Javascript, Java, Python, C, Vue.js, MongoDB, Express.js, WordPress

EDUCATION

Bachelor of Science (Honours): Computer Science   Sep 2020 – Exp 2025
Toronto Metropolitan University, Toronto, ON

- Key Areas of Study: Web Systems Development, Data Structures, Algorithm analysis

- International Secondary School Merit Scholarship recipient for leadership skills and academic
  excellence (2020)

PROJECTS

- **<u>Crypto Price Tracker</u> :** Crafted an unique and engaging full-stack web app to track Crypto
  Prices using MEVN stack (Vue.js, Express, Node.js and MongoDB)
- **<u>Portfolio Website</u> :** Built using VanillaJS and TailwindCSS, it showcases all my information and
  projects for potential employers.
- **<u>Euler-graph finder</u> :** Implements Heirholzer's search algorithm and relevant data structures to
  find valid Euler circuits in graphs that are represented by adjacency matrix using python.

WORK EXPERIENCE

Desktop Support and Help Desk (Part-time), Pulse General & Specialized Hospital, Sylhet,
Bangladesh   Feb 2020 - Jan 2021

- Assisted with overseeing technical issues for end-users in the hospital such as troubleshooting
  hardware and software problems, configure and maintaining computer workstations
- Provided friendly and efficient customer service to 20+ customers per shift by actively listening
  to order requests and providing tailored suggestions
- Ensured a high standard of customer service resulting in increased customer satisfaction by 30%
- Demonstrated excellent interpersonal and organizational skills by responding to emails and
  telephone queries