Xiao Lei Updated July 10, 2024

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EMPLOYMENT

HKU Business School, University of Hong Kong

Hong Kong

Assistant Professor in Innovation & Information Management (OM Area)

Sep 2022-

Research Interests

EDUCATION

Digital Economy, People-centric Operations, Revenue Management, Socially Responsible Operations

Columbia University

New York, NY

Ph.D. in Operations Research M.S. in Operations Research

Jul 2022 Feb 2018

University of International Business and Economics

Beijing, China

B.S. in Financial Engineering

Jun 2016

Industry EXPERIENCE

Activision (video games, 2020, 2024), Beifei Technology (K12 Education, 2023-present), Beststudy Education (K12 Education, 2024-present), Boyaa (online card games, 2024), FingerTango (video games, 2023-present), Lane Crawford (luxury retailer, 2023), Tencent Marketing Solutions (advertisement, 2023-present).

Working Papers

"Experimental Design for One-sided Matching Platforms", with Chenran Weng and Nian Si.

"Regulating Discriminatory Pricing in the Presence of Tacit Collusion", with Zongsen Yang and Pin Gao.

"Content Rotation in the Presence of Satiation Effects", with Beichen Wan and Shixin Wang.

"Matchmaking Strategies for Maximizing Player Engagement in Video Games", with Mingliu Chen and Adam Elmachtoub.

- Third Place, the 2022 IBM Best Student Paper Award (INFORMS Service Science).
- Accepted to The 23th ACM Conference on Economics and Computation (EC'22).

"Taste of Free Lunch: The Impact of Free Product Disclosure on Review Dynamics", with Yimin Yin and Yipu Deng.

"Herding, Learning and Incentives for Online Reviews", with Rajeev Kohli, Yimin Yin and Yeqing Zhou.

PUBLISHED PAPERS "Price Discrimination with Fairness Constraints", with Maxime Cohen and Adam Elmachtoub. Management Science (2022).

- Featured article in Management Science 2022 December Issue.
- Finalist, 2022 Jeff McGill Student Paper Award (INFORMS RMP)
- Spotlight presentation at INFORMS RMP Conference 2021.
- Accepted to The ACM Conference on Fairness, Accountability, and Transparency (FAccT'21).
- Oral presentation at The 4th Workshop on Mechanism Design for Social Good (MD4SG'20).

"Loot Box Pricing and Design", with Ningyuan Chen, Adam Elmachtoub and Michael Hamilton. *Management Science* (2021).

- Finalist, CSAMSE Best Paper Award (Chinese Scholars Association for Management Science and Engineering) 2021.
- First Place, 2019 IBM Best Student Paper Award (INFORMS Service Science).
- Accepted to The 21th ACM Conference on Economics and Computation (EC'20).
- Invited to present at the Federal Trade Commission (FTC) Workshop on Consumer Issues Related to Loot Boxes, 2019 (one of four research papers selected).

"Pricing of Reusable Resources under Ambiguous Distributions of Demand and Service Time with Emerging Applications", joint with Vinh Xuan Doan and Siqian Shen. *European Journal of Operational Research* (2020).

"Dynamic Pricing and Learning with Competition: Insights from the Dynamic Pricing Challenge at the 2017 INFORMS RM & Pricing Conference", with Ruben van de Geer, Arnoud V. den Boer, Christopher Bayliss, Christine S. M. Currie, Andria Ellina, Malte Esders, Alwin Haensel, Kyle D. S. Maclean, Antonio Martinez-Sykora, Asbjørn Nilsen Riseth, Fredrik Ødegaard and Simos Zachariades. *Journal of Revenue and Pricing Management* (2019).

"Stochastic Maximum Flow Interdiction Problems under Heterogeneous Risk Preferences", with Siqian Shen and Yongjia Song. *Computers & Operations Research* (2018).

Honors and Awards

Honorable Mention, George B. Dantzig Dissertation Award, 2023

Third Place, IBM Best Student Paper Award (INFORMS Service Science Section), 2022.

 $\label{eq:Finalist} \textit{Finalist}, \textit{Jeff McGill Student Paper Award (INFORMS Revenue Management and Pricing Section)}, \\ 2022$

Finalist, CSAMSE Best Paper Award (Chinese Scholars Association for Management Science and Engineering), 2021

First Place, IBM Best Student Paper Award (INFORMS Service Science Section), 2019

First Place, Dynamic Pricing Challenge of INFORMS RMP Conference, 2017

STUDENTS

Doctoral Collaborators:

- Mingfei Jiang, PhD at HKU (advisor, co-supervised with Max Shen), 2024-
- Yimin Yin, PhD at HKU (advisor), 2024-
- Mingqing Cai, PhD at HKU (advisor, co-supervised with Zhixi Wan), 2023-
- Zongsen Yang, PhD at CUHK-Shenzhen (coauthor), 2022-
- Jiacheng Chang, PhD at HKU (advisor), 2022-

Pre-doc Mentee:

- Beichen Wan (Columbia $MS \to UNC STOR PhD$)
- Chenran Weng (USTC BS \rightarrow Berkeley IEOR PhD)
- Yimin Yin (SJTU BS → HKU OM PhD)

TEACHING EXPERIENCE

University of Hong Kong

Instructor

- MSBA7028 Deep Learning (MSc elective): Spring 2023, 2024
- IIMT2641 Introduction to Business Analytics (BSc core): Spring 2023, 2024

Columbia University

Instructor

• Graph Theory by Example, Columbia Science Honors Program: Fall 2020, Spring 2021

ACADEMIC SERVICES

Ad-hoc reviewer for Management Science, Operations Research, Manufacturing & Service Operations Management, Production and Operations Management, INFORMS Journal on Computing, European Journal of Operational Research, Operations Research Letters.

Program committee member for Fairness, Accountability, and Transparency (FAccT) (2022,2023), Conference on Web and Internet Economics (WINE) (2023), ACM Conference on Economics and Computation (EC)(2024), MSOM Service SIG Conference (2024).

Competition judge for POMS-HK Best Student Paper Award (2023,2024), INFORMS Service Science Best Student Paper Award (2023), CSAMSE Best Paper Competition (2024).

Session Chair for INFORMS Annual Meeting (2021,2023,2024), CSAMSE Conference (2023).

INVITED TALKS

Invited Seminar Presentations by Institution Names:

- Shanghai University of Finance and Economics (Research Institute for Interdisciplinary Sciences), 2023
- Zhejiang University (School of Management), 2023
- Shanghai Jiao Tong University (Antai College of Economics and Management), 2023
- University of British Columbia (Sauder School of Business), 2023
- Tsinghua University (School of Economic and Management), 2023
- Renmin University of China (RUC Business School), 2023
- Chinese University of Hong Kong (CUHK Business School), 2023
- Chinese University of Hong Kong Shenzhen (School of Data Science), 2023
- The Hong Kong Polytechnic University (Faculty of Business), 2022
- City University of Hong Kong (College of Business), 2022
- Singapore Management University (Lee Kong Chian School of Business), 2022
- Chinese University of Hong Kong (System Engineering and Engineering Management), 2022
- University of Hong Kong (HKU Business School), 2022
- National University of Singapore (NUS Business School), 2022
- New York University (NYU Shanghai & Stern School of Business), 2022
- University of Texas Dallas (Jindal School of Management), 2022
- University of Michigan Ann Arbor (Ross School of Business), 2022
- \bullet Massachusetts Institute of Technology (Sloan School of Management), 2022
- University of Pennsylvania (Wharton School of Business), 2021
- Hong Kong University of Science and Technology (IEDA & HKUST Business School), 2021

Invited Industry Presentations by Company Names:

- Activision, 2024
- Beststudy Education, 2024
- FunTaste, 2023
- FingerTango, 2023
- Tencent Marketing Solution, 2023
- Riot Games, 2021
- Activision, 2021

- NetEase Games (Thunder Fire UX Research Center), 2021
- ByteDance (Nuverse Games), 2021

Other Conference Presentations by Years:

- 2024: MSOM, RMP
- 2023: INFORMS, RMP, MSOM, POMS-HK, CUHK-CUHKSZ joint OM Workshop
- 2022: INFORMS, RMP, EC
- 2021: INFORMS, RMP, MSOM, POM, FAccT, CSAMSE
- 2020: INFORMS, RMP, MSOM, EC, MD4SG, TADC

COMPUTER SKILLS

- Scientific Computing: R, Python, Matlab.
- Software and Tools: Gurobi, CPLEX.
- Others: Latex, HTML, SQL.