

#### Analysing the Spread of Fake News:

# Raising Awareness & Educating the Public with a Simulation Tool

**G1T17** 

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#### **STATEMENT**

"University offers students a grave in the soil to lie in to cope with exam stress"









#### **STATEMENT**

# "Woman arrested for defecating on boss' desk after winning the lottery"





#### How defed \$3m going

- Dave We
- · He said h
- A bogus lottery b



Woman arrested for defecating on boss' desk after winning the lottery

thevalleyreport.com/2016/04/25/wom... via

otheval https://thevalleyreport.com/2016/04/25/ woman-arrested-for-defecating-on-bossdesk-after-winning-the-lottery/



Woman arrested for defecating on boss' desk after winning the lottery DAVE WEASEL NEW YORK - A 41-year-old woman had the winning lottery ticket worth over 3 million dollars on Friday night, but showed up to work ... S thevalleyreport.com

7:15 AM · Aug 31, 2019 · Twitter Web App

106 Retweets 422 Likes

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#### **STATEMENT**

# "The word 'Racism' is searched more often than 'Thesaurus' "









#### **STATEMENT**

## "Woman from China opens plane emergency door, says it was too stuffy"





### Woman from China opens plane emergency door, says it was too stuffy

Probably shouldn't have done that.

Syahindah Ishak | ① September 25, 06:14 pm

**f** 6.6K







### **Background & Motivation**

- 4 in 5 Singaporeans are confident in spotting fake news but 90% are actually wrong when they are put to the test
- Effects of fake news can lead to increased polarization and potential conflicts among the public
- Protection from Online Falsehoods and Manipulation Act (POFMA) was enacted in 2019 to prevent electronic communication of falsehoods



# Objectives



1) Study the various methods employed by spreaders of fake news by diving into the topic of vaccination



2) Educate users of the consequences of spreading fake news



3) Develop an interactive tool which can be used as an education tool on fake news by allowing users to experience the following:

- Techniques employed by spreaders of fake news
- How quickly fake news can spread
- Consequences of spreading fake news

#### **CLIENT**



**Singapore Press Holdings** 

#### **Initiatives:**

1. FAKE NEWS DEBUNKED

Manually check the validity of questionable sources

2. Straits Times Media Analysis Course

→ Improve critical analysis of news sources and their credibility

#### THE STRAITS TIMES

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POLITICS

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WORLD

VIDEOS

MULTIMEDIA

LIFESTYLE

OOD

FORUM

#### **FAKE NEWS DEBUNKED**



Video of mass brawl involving workers did not happen in S'pore, say police

Oct 1, 2019, 5:07 pm



#### DATASET

	Focused Topic:	Analysis on the topic of Vaccination		
Tweets timeline	2018		2019	
Method	1010 T 1010 T 100100	witter Scraping	#vaccines	
Results		140,649 unique tweets		



### **Assumptions & Limitations**

Focus of analysis on vaccination

 Might not be able to be generalised to other topics where fake news is rampant

Twitter's suspension of accounts found to be spreading fake news

 Could not study the most influential tweeters in the network as their accounts were suspended

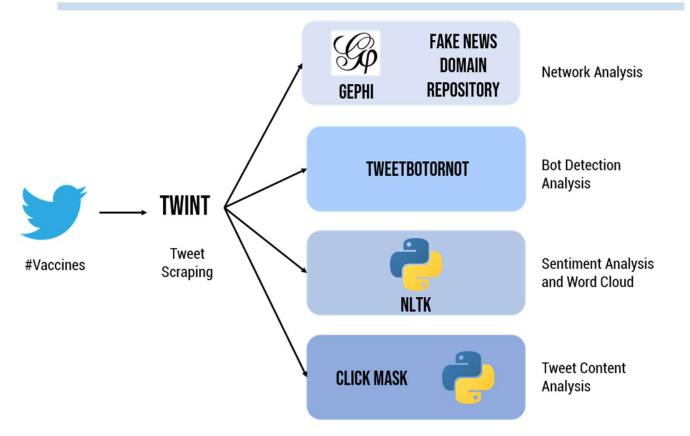


# Tools & Technologies

Twint	•Retrieve tweets for analysis	
Gephi	<ul> <li>To identify the most influential yellow journalists</li> <li>Study social dynamics in the network</li> </ul>	
Natural Language Toolkit (nltk)	<ul><li>Analyze sentiments of the twitter comments</li><li>Generate word clouds</li></ul>	
Twitter API	•A tool to complement the Bot Detection Model	
Fake News Domain Repository	•Retrieve a blacklist of fake news websites	
AWS EC2 Server	•Host Twitter crawler	
TweetBotorNot	TweetBotorNot •Bot detection classifier model	
ClickMask	•Clickbait factor detection	

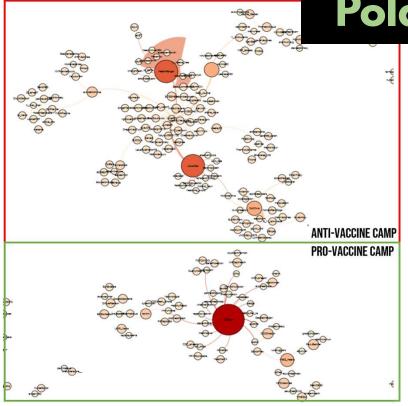


### **Architecture Diagram**



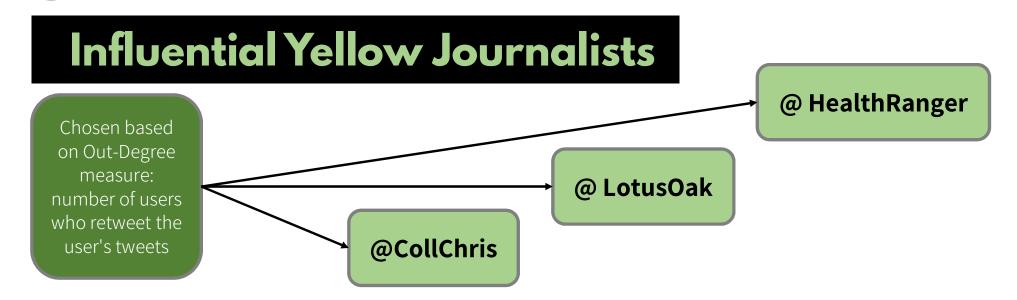
- Utilized Gephi to visualize the social dynamics in the spread of fake news
- Conducted retweet analysis to model the spread of information within the #vaccines hashtag
- o Identified influential yellow journalists such that we can study their techniques utilized in spreading misinformation

#### **Polarisation of Communities**



Pro-Vaccine and Anti-Vaccine
Tweeters are disparate
communities

"Filter Bubble Effect":
ideological polarisation due
to content personalisation
algorithms



#### **Account suspended**

This account has been suspended. Learn more about why Twitter suspends accounts, or return to your timeline.



#### **LotusOak** @LotusOak2 · 2m Babies Die in #India After Getting 5-in-1 Vaccine

@LotusOak

thevaccinereaction.org/2019/04/babies...

Two more babies, aged 6 & 8 weeks, died in India following pentavalent #vaccination. Another 32 children came down w/ fever, at least 4 of them were in serious condition.

#### #LearnTheRisk #VaccineDeath



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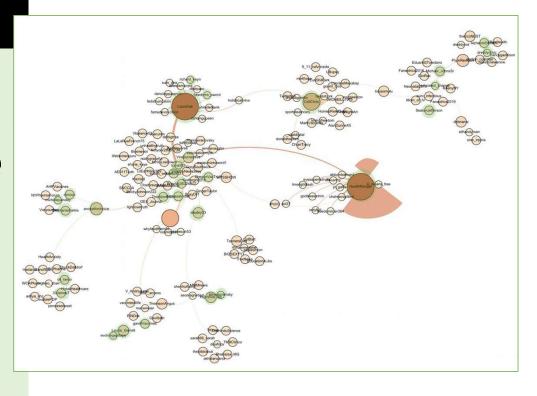
#### Susceptible Tweeters

### Aim: to identify the number of users who fall prey to misleading claims

- Utilized a fake news domain repository to distinguish yellow journalists from the other tweeters in the network
- Users who retweet the tweets containing fake news but are not originators of these tweets are seen as "susceptible"
- They are target users of our game as these naïve users can actually be charged under the POFMA law

### Susceptible Tweeters

79.4% of the anti-vaccine camp are identified as "susceptible"



# Bot Detection

**Bots**: Artificial users which simulate the behavior of human users to spread fake news

**Important role** in spreading of fake news

 Making the content appear more popular using amplification bots



Used a model that takes in <u>bio</u>, <u>location</u>, <u>number of followers and</u> <u>friends</u> to determine if a user is bot.

Since the model has 91.78% accuracy, we determined that the user is a bot if the model's resultant probability is > 60%.

# 12 Bot Detection

35 SalomnM	314024921	0.644 56	SNCCLA	116289807
36 rusticrobin	280705761	0.658 57	DeZagarra	1089296994038886400
37 Just_Truth_Now	1058537186239365120	0.658 58	Kateri60270481	1144105477216886784
38 Lacernman	224111514	0.669 59	JONJONLIVES1	1069994411805851653
39 soybean61	205838596	0.693 60		845599446259961856
40 MurphyLaw23	700293308	0 707	marymorton9	552331554
41 bentonlee1	1409535590	0 700	susan welch7	1472540850
42 PXPSecurityInve	3305508632	0 7/2	PL14	395491775
43 Scrappy94546226	1147658480297369602	0.745 64		778427264916566016
44 1n2by2023	718989462978453504	0 747	sharpfang	22887776
45 MelissaShaffe18	2956423968	u /hu		
46 brazencoal	978907383266267136	0.778 66		2800466323
47 Lapidostrous	860152754764791808	0.794	svagdis	2440620382
48 piersar62	710579736519512064	0.796 68		2192010002
49 kevin9359	913225194	0.803 69		886291360692752386
50 cjsienna55	317223956	0.813 70		947144115753545728
51 Lotus0ak2	424664120	0.818 71	Team_Mary_	2747789530
52 BridgetAshmore	377474863	0.826 72	People1stPlanet	35813556
53 RonSowers1	822870565866258433	0.828 73	Freewheeln	32292018
54 ellen78834490	948055404700930048	0.847 74	aspiesmom	341678317
55 butler_613	784376029892739076	0.850 75	swhotmess	3001664273
		10.00		

### @LotusOak

0.856 0.874

0.886 0.904

0.905 0.913

0.915

0.917 0.937 0.941 0.953 0.956 0.957

0.966 0.971 0.974

0.981 0.981 7,435 out of 14,805 were bot followers

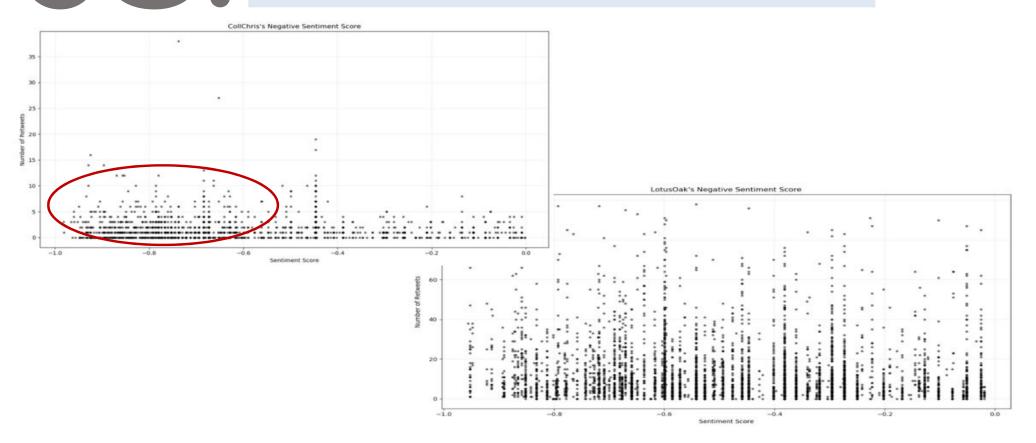
Tweets with 75
retweets had 41
retweeters who are
bots

# 3 Sentiment Analysis

Influencer	Overall Sentiment Score	Strong Sentiment (-0.5 to – 0.9999999)		Weak Sentiment (-0.00001 to – 0.4999)	
		Tweet Amount	Average Retweet	Tweet Amount	Average Retweet
CollChris	-0.4165	659	0.4709	1019	0.8638
LotusOak2	-0.1015	2554	2.384	2737	2.8385

- In General, yellow journalists are more inclined towards tweeting with negatively worded phrases.
- However there is no direct relationship between sentiment score and retweet count.

# Sentiment Analysis



# **Word Cloud**

#### **LotusOak**

```
dr suzanne
pro vaccine adverse reaction

suzanne humphries
sudden infant saline placebo
side effect
humphries md
adverse event
infant death
year old thomas md
multi dose please watch
package insert
```

#### **CollChris**



# **Word Cloud**

#### **Unique Observations**

- Analyzed common themes between tweets of influential tweeters
- Fear mongering: commonly used words include death, autism and infant death
  - Causes the reader to focus more on the misinformation presented, rather than their preconceived stance towards vaccines by causing anxiety.
- Words that **require domain knowledge** are present
  - Suzanne Humphries (anti vax doctor), pharma (big pharma controversy) and saline placebo (using saline placebo instead of vaccines supposedly show no changes)
  - Used as a means to support their claims

#### **Clickbait Factor**

- Pre-trained model named Click Mask with a model accuracy of 82%
- Run the model to return the probability of a text containing clickbait content
- Compared the clickbait factor between top 3 retweeted tweets and bottom 3 retweeted tweets for LotusOak

#### **Clickbait Factor**

Retweet count	Tweet	Clickbait Factor
1630	Think your #vaccines are safe? GREAT! Now let's repeal the 1986 Act that removed liability for vaccine injuries and deaths! Make vaccine manufacturers liable again for the harm caused by their products, only seems fair and just.	It's Clickbait.  We are 98.98% sure that this is clickbait.
3	Randomized placebo-controlled #STUDY on adverse effects of #Rubella immunization in seronegative women	Not Clickbait.  We are 85.73% sure that this is not clickbait.

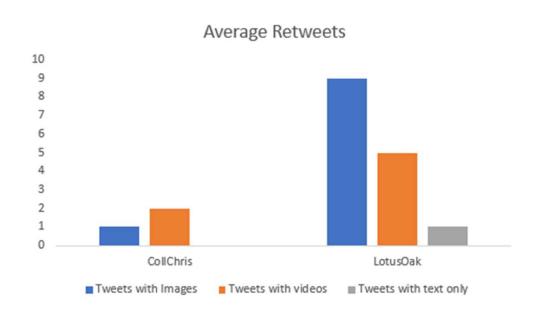
Tweets with higher retweet count tend to be flagged as "clickbait" by the model

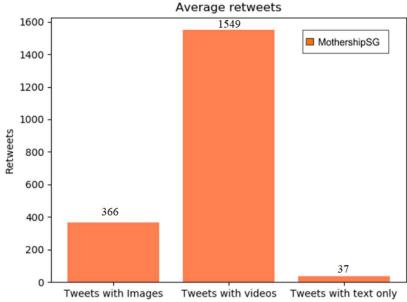
#### **Clickbait Factor**

- Yellow journalists tend to focus on "clickbait" titles and emotionally-charged words to incite immediate action
- 140-character limit for tweets means tweeters would not focus on providing factual arguments
- Focus instead on making their tweets believable and sensational to increase its popularity

### **Content Type**

Our findings are consistent with a Twitter study conducted in 2014, where it was found that photos and videos result in higher engagement of 35% and 28% respectively.





# TWITTER'S EFFORTS

### Suspension of Accounts

- O Twitter started banning accounts of fake news spreaders
- Yellow journalists create new accounts under similar names to spread their agenda
- For example, LotusOak was found to have at least 2 other accounts, most of which are suspended ViraBurnayeva, LotusOak2

# TWITTER'S EFFORTS

### Fact-Focused Strategy

#### **Know the facts**

To make sure you get the best information on vaccinations, resources are available from the Ministry of Health and the Health Promotion Board.

**Visit National Immunisation Registry** 

**Visit Health Hub** 

- Shows links of credible sources when users search for a particular topic
- This approach would only be useful if the user is searching up information
- A user who encounters fake news on their timeline might not notice that it is not based off facts





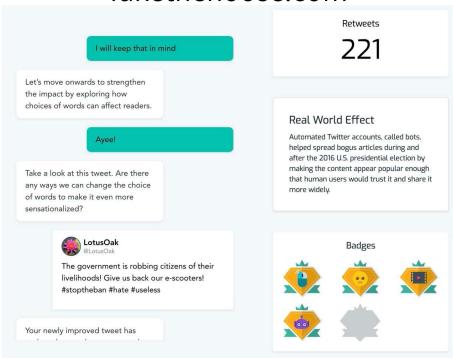


- → Interactive game to increase awareness of how fake news is spread
- → Using gamification to bring about an engaging and educational experience

### **Fake The Noose**



#### fakethenoose.com



#### Users take on the role of a yellow journalist

- Main objective: Spread fake news to the widest audience possible
- First-hand experience of the thought process and techniques used

#### Instant feedback is provided for each action chosen

 Aids the user in understanding the negative repercussions of their actions and their impact

### Inclusion of badges for milestones in the user's fake news journey

- Drive strong behavioral change
- Educate users to be wary of what they read online

# Thank You

Any questions?