

Shalev Amar, Esq.  
Pryor & Amar, LLC  
Managing Partner  
7411 E. 6th Ave., Suite 206  
Scottsdale, AZ 85251

Dated: August 7, 2006

RE: 2005 Dakota Truck

Dear Shalev,

We would like to thank you for the excellent handling of our Lemon Law case. I am sorry to say that you were not our first attorney to look at our case. If you had been, we would have saved ourselves a considerable amount of time and frustration.

Again, thank you for taking our case and helping us through the process!

Sincerely

Karen and Brendan Fogarty

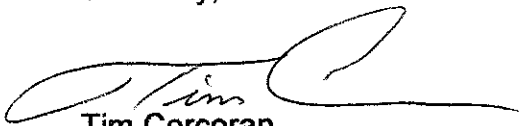
July 24, 2006

Ian Pryor, Esq.  
Pryor & Amar, LLC  
7411 E. 6th Ave., Suite 206  
Scottsdale, AZ 85251

Dear Mr. Pryor,

I want to thank you for the excellent assistance that you and your office provided in my case. After months of trying to resolve the case on my own, with no results, you stepped in to take charge. I appreciate the detailed explanation and guidance you offered to facilitate the process but more important your honesty and professionalism. I really appreciate your quick responses whenever I had any questions or called you. Your expertise with the Arizona Lemon Law proved to be the key in winning my case against GM. Thank you so much with your time and effort in assisting me with my case. I will definitely refer anyone that needs an excellent attorney.

Sincerely,



Tim Corcoran

To Mr. Amar,

July, 6 2006

Thank you again for all of your firm's hard work and dedication concerning my lemon lawsuit filed against Nissan. From the first conversation we had concerning the vehicle, to the settlement check was just and swift. Your firm settled this situation with respect to both parties involved, and in an extremely timely matter. The limited amount of foot work required on my end was easy, and took little to no time from my work day. You are very good at what you do, and I would highly recommend your services to anyone that has a similar complaint as mine. Again, thank you for helping me feel like I have a voice and that one person can make a difference. I was extremely put off by the way Nissan handled this situation prior to your involvement on this situation. I was given the "run around" by several Nissan dealerships concerning the matter at hand, which made me feel like I could not win in this situation. One phone call to you, and the situation was not only settled, but settled in a time frame acceptable to all people and parties concerned. Good luck in the future and you will be the first person I call if I incur another problem with any of my vehicles.

Finally a happy Nissan owner,  
Al Greenhalgh

# ROBERT & ANN WRIGHT

40 Hopi Way  
Sedona AZ 86351  
Phone (928) 284-9021  
robiwwright@qwest.net

June 19, 2006

Ian Pryor, Esq.  
Pryor & Amar  
Attorneys at Law  
7411 E. 6<sup>th</sup> Avenue, Suite 206  
Scottsdale AZ 85251

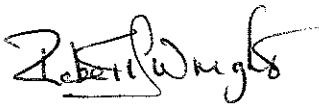
Dear Mr. Pryor,

Many thanks for the check we have just received as the final settlement in our Lemon Law case . The financial settlement is beyond our best expectations going in to this.

Now that our case has been so very satisfactorily concluded with the manufacturer, Ann and I would like to thank you for your exemplary handling of the case. From the outset when we were struggling to know where to start and how to proceed, through the communications and negotiations with the manufacturer at the end (of a surprisingly short period of time, I might add) your level of communication with us was first class. We were always comfortable that we knew what was happening at each step in the process. As I said to you on the telephone, no-one enjoys such an experience but in your capable hands we feel it was made as painless as is possible.

Once again, many thanks,

Sincerely,

A handwritten signature in cursive script, appearing to read "Robert Wright", with a horizontal line drawn underneath the name.

Robert J. and Ann C. Wright

## Shalev Amar

---

**From:** Shalev Amar [samar@pryorandamar.com]  
**Sent:** Monday, June 05, 2006 3:05 PM  
**To:** samar@pryorandamar.com  
**Subject:** Power of Attorney Pryor & Amar, LLC

---

**From:** Reinhardt, Shay [mailto:sreinhardt@pima.edu]  
**Sent:** Monday, June 05, 2006 3:04 PM  
**To:** samar@pryorandamar.com  
**Subject:** RE: Power of Attorney Pryor & Amar, LLC

Good afternoon Mr. Amar,

I received my check Friday night. Thank you so very much with your help to resolve the situation with my 05 Nissan. It amazed me on how little time it took you to get things accomplished and settled with Nissan. I am extremely pleased with your work.

Thank you,

Shay Reinhardt

**Shalev Amar**

---

**From:** Stacey Prosser [asalzaprosser@hotmail.com]

**Sent:** Tuesday, July 11, 2006 12:08 AM

**To:** samar@pryorandamar.com

**Subject:** Regarding settlement

I wanted to send this letter to notify you that I received the settlement check today!

Thank you so much for all your hard work and effort I appreciate everything you have done. If you every need anything from me in the future please let me know

Sincerely,

Stacey Prosser

Stacey

7/11/2006

**Shalev Amar**

---

**From:** Liane [lianesoer@cox.net]  
**Sent:** Monday, October 23, 2006 4:14 PM  
**To:** samar@pryorandamar.com  
**Subject:** Craig Soer

Dear Shalev Amar,

Wanted to let you know we received the check and will be mailing tomorrow for deposit . Thank you for all your help.

Liane Soer

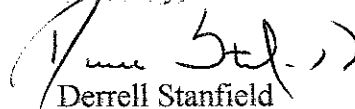
10/23/2006

May 1, 2008

Dear Mr. Amar,

I'm writing to thank you for representing me in my recent case against Chrysler. For ten months I was promised by Chrysler and their service department that they would fix the problem with my car and that they would compensate me for all of the times that I had taken my vehicle in for repair. Finally I had enough of the promises because neither of them was happening. This is when I contacted you. I must say that I was impressed with how quickly you handled the situation. The process was quick and I received a settlement within weeks. If it weren't for you helping me out hard telling how long this would've gone on. Your help was much appreciated and the settlement was to my satisfaction. I will definitely recommend Pryor and Amar to others in need of help when it comes to lemon law claims. Thanks again for all your help.

Sincerely,

  
Derrell Stanfield



Sun, Mar 30, 2008 at 6:38 AM

March 29, 2008

Amar Shalev, Esq  
7411 E. 6th Ave., Suite 206  
Scottsdale, Az. 85251

RE: SETTLEMENT OF OUR CASE

In August of 2007, we found it necessary to enlist the services of a qualified law firm. After hearing about "Pryor & Amar and the work they were doing with Channel 15-ABC, we felt they were highly qualified to handle our case.

We are very pleased with our decision. Our case was settled in March of 2008. From August 2007 until March 2008, the professionalism directed toward our case and the courtesies shown toward us, have been more then we expected.

Unfortunately, Mr. Pryor died without warning just days before settlement on our case. It was a shock to all that knew him. His partner, Chalev Amar, took over and finalized our case.

We would highly recommend Mr. Amar to represent anyone who needs help in a case such as ours.

Sincerely,

*Angelo LaPolla*  
*Helen LaPolla*  
Angelo & Helen LaPolla

February 11, 2008

Ian Pryor, Esq.  
7411 E. 6th Ave., Suite 206  
Scottsdale, AZ 85251

We received our settlement check for \$3250.00 from the case against Chrysler, LLC. We are very pleased with your representation of our complaint against Chrysler, LLC. It all started with an internet search of Arizona's Lemon Law, then within two months time we have an acceptable settlement of our complaint. Thank you for helping us.


Sincerely,

A handwritten signature in black ink, appearing to read 'Troy Fannon', with a long, sweeping horizontal stroke extending to the right.

Troy Fannon

I would like to Thank Pryor and Amar Attorneys at Law for their representation on my automobile case. I was always updated on any changes by phone, email, and fax making it so convenient to deal with any paper work involved. It was a great representation by the firm, always giving me advice on what was fair for me. I will definitely recommend this Law firm to my family and friends.

Thank you

A handwritten signature in black ink, appearing to be the initials 'RA' or 'PA' with a stylized flourish.

January 28, 2008

To Whom It May Concern:

During the end of November I contacted Pryor & Amar (attorneys at law) regarding my 2005 Jeep Wrangler. I had taken my jeep into the dealership several times for the same problem. The jeep dealership could not figure out what the problem was and I was so frustrated and angry and did not know what to do as my warranty was almost up.

I looked on line at the lemon law guidelines and sent Pryor & Amar an email stating my frustrations. Immediately Shalev Amar contacted me and assured me that we would have this taken care of. They were wonderful!!! They kept in touch with me through the whole process. We were able to settle with Chrysler in January. I am very pleased with the determination and timeliness they provided me. I would recommend them to anyone!

Thanks again Shalev for all that you did.

Donald & Tina D'Angelo

## Shalev Amar

---

**From:** doley11@cox.net  
**Sent:** Tuesday, January 29, 2008 9:43 AM  
**To:** Shalev Amar  
**Subject:** W9 and confirmation

Hi Shalev -

I just wanted to confirm that I have received the check and deposited it earlier today. Also I am now faxing over the W9.

I wanted to thank you again for your dedication to my case which resulted in a favorable decision for my defense. Not only was the outcome settled quickly, but I also received a handsome check shortly after the settlement. I will definitely recommend your services to friends and family.

John Dolecek

**Peter J. Bartos**  
**12957 W. Lowden Rd.**  
**Peoria, AZ 85383**

January 23, 2008

Mr. Ian Pryor, Esq.  
7411 E. 6<sup>th</sup> Ave.  
Suite 206  
Scottsdale, AZ 85251

Dear Mr. Pryor:

It is with relief and satisfaction that I write this letter today. I received your letter regarding my settlement with Kia Motors of America and the settlement check. Thank you for your excellent representation.

When my car's defective issues could not be resolved at the local dealership I contacted the manufacturer directly. At first, I sincerely thought I was making progress in reaching a resolution with the manufacturer on my own. Soon, however, I realized that I was being ignored, neglected, and ultimately denied my rights under the Arizona Lemon Law.

After a cursory review of my claims against Kia you agreed to take my case and were very upfront about the entire process including your fees and what my level of reasonable expectations should be. You truly made the entire process a much less stressful one for me. Your rigorous communication with me during our relationship was nothing short of extremely thorough; it is that for which I am most grateful.

Once again, your efforts in helping me put my Kia experience behind me are very appreciated.

Sincerely Yours,



Peter J. Bartos

Henry & Dorothy Dimond  
15020 W. Greystone Dr.  
Sun City West, AZ 85375  
December 14, 2007

Pryor & Amar  
7411 E. 6<sup>th</sup> Ave. Suite 206  
Scottsdale, AZ 85251

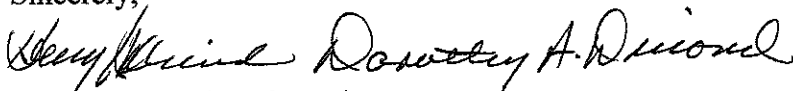
Dear Ian,

We were glad to hear that you received your check from KIA in settlement of our case. We were very pleased with the representation you provided which resulted in our receiving a new car to replace the defective one. Every phase of the negotiations went so smoothly and satisfactorily. When we started with the suit, we never expected to have such a wonderful outcome. We are very happy with our new car and have not experienced any problems remotely like the other vehicle.

Thank you for your work. Should we ever have need of your services or know of anyone with the same type of problems, we will certainly recommend you.

Have a very Merry Christmas and a prosperous New Year.

Sincerely,

A handwritten signature in cursive script, appearing to read "Henry & Dorothy A. Dimond".

Henry & Dorothy Dimond

December 6, 2007

Stephanie Principato  
798 Glen Dr  
Bullhead City, AZ 86442  
928-542-7290  
928-219-4559

Mr. Ian Pryor  
7411 E. 6th Ave., Suite 206  
Scottsdale, AZ 85251

Dear Mr. Pryor,

I would first like to apologize for the delay in getting the enclosed information into your hands. As you know, I was at the end of my pregnancy at the close of this case and am just now finding the time to get things like this accomplished.

I did receive the check from Chrysler, and I would like to extend my full gratitude to you for all of the hard work and dedication you put into my case to achieve this outcome. You were always very prompt at returning my calls, answering my questions and shuffling paperwork back and forth between the three of us, which gave me quick results. I am more than happy that I chose your law firm to represent me and will be referring you to others.

Thank you again and Happy Holidays to you and yours!

Sincerely,

A handwritten signature in black ink, appearing to read 'Stephanie Principato', written in a cursive style.

Mrs. Stephanie Principato



4227 East Wildcat Drive  
Cave Creek, AZ 85331

November 25, 2007

Ian Pryor, Esquire  
7411 E 6th Ave., Ste 206  
Scottsdale AZ 85251

In regards to: Settlement of Rivello v. Nissan

Dear Ian Pryor, Esquire:

This letter is to let you know how satisfied I am with the legal representation I received from Pryor and Amar. When I called your firm, I had exhausted every other option. I had contacted the dealer that sold me the defective car, who told me to contact the manufacturer, who then told me there was nothing else they could do. Without representation, I got nowhere.

I am a busy student trying to get into medical school; therefore I need to dedicate my time to finishing up my premedical course requirements, filling out medical school applications, and interviewing with medical schools, sometimes out of state. I do not have time to make calls and negotiate with an auto dealer. The moment I called Pryor and Amar, I spoke with you, not an office clerk, so the service was quite personal. After explaining my situation, I felt assured that your firm had experience with these matters and that my situation would be resolved quickly, which proved to be true. Overall, the experience of buying a lemon car was a very painful one, but it was mitigated when I contacted Pryor and Amar, who swiftly negotiated with Nissan and resolved the problem in approximately one month.

Sincerely,

A handwritten signature in black ink, appearing to read 'George Rivello', with a stylized, flowing script.

George Rivello

November 28, 2007

Pryor & Amar LLC  
7411 E. 6th Ave., Suite 206  
Scottsdale, AZ 85251

Attention: Ian Pryor

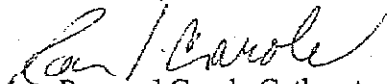
Ian,

I just want to say thanks to you and your firm for the outstanding representation in my recent action against Ford Motor Company. Your advice and actions were "first class", I truly never expected that you would be able to convince Ford to repurchase the vehicle.

I, as you know, had chosen to use AAA Auto Hot Line to represent me/my complaint against Ford (against your advice) and much to my chagrin, all your advice concerning this was right on the mark.

Again, many thanks for your aggressive and timely service and if I should ever find anyone who has a "lemon" automobile, it will be my pleasure to recommend you and your firm.

Sincerely,



Ron and Carole Cathcart  
2540 Chemehuevi Blvd  
Lake Havasu City, AZ 86406  
Tele: 928-854-8388

*Lawrence T. & Ursula Furtak*

*11096 E. Winchcomb Dr.*

*Scottsdale, Az. 85255*

*Sgtlarry@cox.net*

**480-419-1070**

Dear Mr. Pryor,

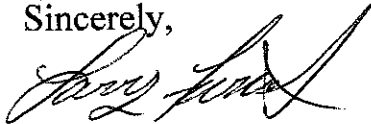
Received your letter and check Saturday. Thank you so much for your quick response. I've enclosed the W-9 as requested.

I'd like to tell you that we were very pleased with the settlement from GM and also the 60 month, 70K mileage letter from GM accepting the responsibility to fix the A/C unit and its components for an extended length of time.

I would highly recommend your firm in the future to anyone who has an issue with their vehicles. I appreciated the the personal attention to our case and keeping us informed every step of the way. Also, the quickness of the resolution of the matter was surprising. I am accustomed to the wheels of justice grinding along at a very slow pace. It was refreshing to deal with your firm. Keep up the good work ! Please feel free to use our name on your web site.

Thanks again.

Sincerely,



Larry Furtak

Kevin L. Jacobs  
2762W. Allens Peak Dr  
Queen Creek, AZ 85242

Ian Prior  
C/O Prior & Amar LLC.  
Attorneys at Law  
7411 E 6<sup>th</sup> Ave. Suite #206  
Scottsdale, AZ 85251

Dear Mr. Prior,

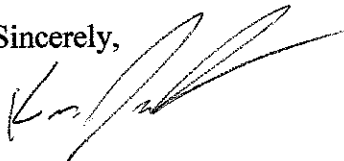
I am writing this letter to express gratitude to you and your firm for the professional, dedicated work you performed in settling my case on the 2000 BMW 528i against Euro Imports.

Upon learning that the car had been in a major accident, undisclosed to me, and the odometer had discrepancies which caused the actual value of the car to be depleted considerably, I felt the pressure of financial loss, as well as a loss of trust. Upon contacting your firm, those feelings were immediately set aside with the confidence that you projected. I was more than comfortable putting this case in to your hands.

You proved that you are extremely well versed in these matters and handled my case with honesty, integrity, and professionalism. I truly appreciated the guidance and advise you gave me while the case was pending. I mostly appreciated that you did not project a desire to drag the case out in order to maximize your profits. You truly were mostly interested in settling on my behalf, quickly and fairly.

Thank you again, and if ever you need a glowing endorsement I am willing to provide that for you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kevin Lewis Jacobs', with a stylized, flowing script.

Kevin Lewis Jacobs

**MASTER  
FRAMEWORKS**

25 years of Creative Framing Experience

Greg R. Allerton

613 W. Wade Ln., Payson, AZ 85541

(928) 472-4414

10/29/07

IAN,

THANK YOU AGAIN FOR THE  
GOOD JOB OF HANDLING MY CASE.  
ITS VERY MUCH APPRECIATED AND  
WILL GLADLY REFER ANY MATTER  
TO YOUR FIRM, PLEASE FIND  
ENCLOSED THE W-9 AS REQUESTED.  
BEST REGARDS,

SINCERELY,

A handwritten signature in black ink, appearing to be 'G' or 'R' with a stylized flourish.

## Shalev Amar

---

**From:** Carolyn Cooper [azcoop@mac.com]  
**Sent:** Thursday, October 25, 2007 7:39 PM  
**To:** Shalev Amar  
**Subject:** WOWWWW!

Dear Shalev,  
We are just getting home and I apologize for not calling you right away. All went well, just as you said. Scott and Sunny at Chapman were very helpful and courteous throughout the entire transaction. Somehow, the registration slip was left on Scott's desk, so we had to make a second trip to the dealership. Too bad! Another excuse to take the car on a ride. I couldn't be happier. What a blessed relief. Even my shoulders feel better. Thanking you and your hard work is my next challenge. You helped me when no one would listen. I remember that first call you made to me, and the second and the third. I was weary trying to solve this problem alone. Your promptness in getting back to me and keeping me informed, along with your patience, meant more than you know! Thank you so very much.  
Sincerely,  
Carolyn Cooper,  
Proud owner of a Reflex Silver VW Jetta, 2008.

I was very pleased with the representation I'd received from Pryor and Amar. I contacted them in pursuant of the Lemon Law on my 2007 Dodge Nitro R/T. Mr. Amar offered his assistance and informed me of my options. He had suggested that since my vehicle was eventually repaired by the dealership, I could still seek a monetary settlement and still keep full ownership of the vehicle. Pryor and Amor accepted my case, which consumed only 1 ½ months, and I collected \$5000 minus the attorney fee. I am very pleased with the outcome and impressed the case was resolved in such a timely manner.

**Shalev Amar**

---

**From:** Vimesh Shah [shahvimesh@hotmail.com]  
**Sent:** Thursday, August 02, 2007 9:16 AM  
**To:** Shalev Amar  
**Subject:** Re: VW Settlement

Hi Amar,

I just wanted to take a moment to thank you. I found your firm via the internet. I called your firm one afternoon and talked to you and specified what my problem was. You told me that I did have a case and that you were starting it as we spoke. I was really relieved. I thought this would be a lengthy process but to my surprise you settled my case within 30 days. So, I again want to thank you for your help. I will be more than happy to refer my friends and family to you. Thank you so much for your time.

Regards,  
Vimesh Shah  
[www.cinchsofts.com](http://www.cinchsofts.com)

---

PC Magazine's 2007 editors' choice for best web mail—award-winning Windows Live Hotmail. [Check it out!](#)

8/2/2007



*Mike & Diane Hickson  
5739 E. Bent Tree Drive  
Scottsdale, AZ 85262*

Ian Pryor, Esq.  
Pryor & Amar, LLC  
7411 E. 6th Ave., Suite 206  
Scottsdale, AZ 85251

June 29, 2007

Re: Settlement 2006 GTO Ft Suspension Defects

Ian,

Well after 10 + visits to the GM Service Department in less than 5 months for suspension problems on My New GTO and no relief from GM Customer Service we finally had had enough of the run around and needed to do something different to resolve the problems with the car. After researching the AZ Lemon Law we decided to look for legal assistance. Your firm was researched from the Internet and we decided to contact your firm for some assistance.

Your knowledge and assistance brought about a swift resolution to a seemingly endless run around by GM and the Swap out of our car for a New One came Swiftly and Fairly.

While we do not plan to go through something like this again, it is without question we know who to come to if needed. We will freely recommend you and your firm to anyone who has problems with their new car.

Thanks again for an OUTSTANDING RESOLUTION and END to our Lemon.

**Report Card:**

Knowledge – Outstanding  
Professionalism – Outstanding  
Understanding – Outstanding  
Communication – Outstanding  
Timeliness – Outstanding  
Follow-Up – Outstanding  
Settlement – Outstanding – Exceeded our Expectations

God's Blessings

Mike & Diane Hickson

A handwritten signature in black ink, appearing to read 'Mike', with a large, stylized flourish extending from the bottom.

June 12, 2007

Shalev Amar, Esq.  
7411 E. 6<sup>th</sup> Ave., Suite 206  
Scottsdale, Az. 85251

RE: CASE SETTLEMENT

Dear Sir:

Thank you for representing me and for the positive outcome. This process was much easier than I thought it would be. I believe the general public does not have an understanding of the Lemon Law or it would be used more often. I am very pleased that I am able to keep this little car and will certainly get the radio fixed.

I did receive the check today and plan to deposit it tomorrow. I have faxed the W9, you requested, to your office this evening. Should you require anything else please email me.

Thank you again for your help.

Sincerely,

  
Linda A. Jenkins

**Ian Pryor**

---

**From:** K P [audiodragon32@yahoo.com]  
**Sent:** Tuesday, May 15, 2007 7:05 PM  
**To:** Ian Pryor  
**Subject:** Thankyou for solving a major car problem for us!

Dear Ian,

Thanks for what you did for us. I have been really busy lately and haven't forgotten about the W-2 I need to mail to you. Below I will explain the experience we had with your firm and maybe you can use it for a testimonial. Thanks again,

Kedron Porter

My wife and I after careful deliberation on what car we should purchase finally decided that the PT Cruiser would be the car for us. I searched information online about Chrysler Corp. and found helpful sites with experiences people had with their products. After finding more pros than cons and talking to my uncle who owned one without any problems we thought this was a sure thing. We went to Avondale's dealership and got one there slightly used at 8,000 miles but still a 2006, the year we purchased it. We had problems with the sales people there and that turned into a fiasco with my bank and them but after a few weeks when we finally worked it out we thought we could enjoy our new car. A couple of months down the road, literally our car started shutting down for a few seconds on the freeway which was a very dangerous situation. We used a Chrysler dealership closer to us to fix the problems. We ended up taking the car back 7 times total to that dealership and all the while Chrysler would not respond to us and sometimes to their mechanics they would tell me later, about our problems with the car. Feeling desperate I searched for the lemon law of Arizona and found the firm of Pryor and Amar. Being very skeptical about lawyers in general and finding out that since there was a brief previous owner and few thousand miles on the car that there may not be any hope for us under the lemon law. Since Chrysler avoided us at great length I had nothing to lose by letting Ian Pryor help us. It turned out to be the best thing. We eventually had our car fixed by the 7th time and because of all the problems we had with Chrysler initially, Ian Pryor was able to win a settlement for us. We were and are still very happy with outcome and are grateful for his service during the crisis with our car. Because of this experience I am definitely referring people to their firm. They were upfront about everything and very prompt with their service. Thankyou again Pryor and Amar for helping us through that very difficult time for us.

With much regards,

Kedron and Stephanie Porter

---

Moody friends. Drama queens. Your life? Nope! - their life, your story. Play Sims Stories at Yahoo! Games.  
<http://sims.yahoo.com/>

**Date:** April 28, 2007  
**To:** Ian Pryor, Esq.  
**From:** George and Kathleen Lawrence  
**Re:** Chrysler Settlement

**Dear Ian:**

Thank you for a job well done! We were fortunate to find your firm as we searched and searched for a "Lemon Law" attorney in the greater Phoenix area and could not find one! Thank goodness for the internet!

After our first contact, we were certain that you were the attorney who could help us. You were honest, thorough, knew your law and CARED about the "little guy."

You were able to settle this with Chrysler in a timely and friendly manner with no court appearances needed!

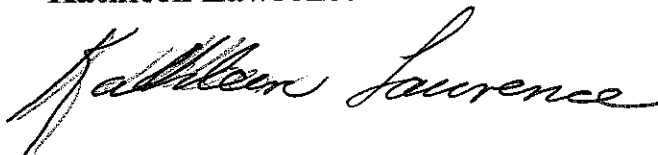
We applaud you for keeping the energy positive for all and are very pleased with efforts in getting Chrysler to buy back our lemon.

Sincerely,

George Lawrence



Kathleen Lawrence





*For every entertainment need under the Sun*

March 8, 2007

**Pryor & Amar**  
Attorneys at Law  
Mr. Shalev Amar  
7411 E. 6th Ave., Ste 206  
Scottsdale, AZ 85251

18434 N. 99th Avenue  
Suite 8  
Sun City, Arizona 85373  
Phone: 623-974-5678 or 623-583-0333  
Fax: 623-977-8062  
E-mail: paulaoconnell@hotmail.com  
Website: www.suncityelectronicsaz.com

Dear Mr. Amar,

I would like to convey my sincerest gratitude for your assistance with my settlement against KIA Motor Corporation. Being a mother of three young boys and a small business owner who puts in 10-14 hours per day, you can imagine the reluctance I felt in taking on one more problem in my already hectic life! Your firm made my experience hassle free and took the weight of having to deal with such a large corporation off of my shoulders. From the start, your firm was very clear and deliberate in what was expected of me, of you and of KIA Motor Corporation and explaining my rights in this matter. I especially appreciated the patience and guidance needed when faced with the settlement decision.

I would highly recommend Pryor & Amar to anyone seeking legal counsel or considering the pursuit of a Lemon Law case. Thank again!

Yours Sincerely,

A handwritten signature in cursive script that reads "Paula O'Connell".

Paula O'Connell  
*Operations Manager*

/p

THE CAVANAGH LAW FIRM  
A Professional Association

Philip C. Gerard  
(602) 322-4016  
Facsimile: (602) 322-4104

February 23, 2007

www.cavanaghlaw.com  
File No. 1-2

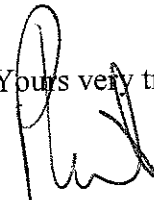
Ian Jeffrey Pryor, Esq.  
7411 East Sixth Avenue  
Suite 206  
Scottsdale, Arizona 85251-0001

*Re: Megan Gerard*

Dear Ian:

I very much appreciate your representation of my daughter, Megan, in the dispute she had concerning the transmission. I hope that we do not have any more personal experiences requiring your expertise, but if matters of this nature arise in the future, I will be happy to refer them to you. Thanks again.

Yours very truly,



Philip C. Gerard

PCG:kms

CAVPHXDB:1300589.1

Viad Corporate Center • 1850 North Central Avenue, Suite 2400 • Phoenix, Arizona 85004  
Telephone 602•322•4000 • Fax 602•322•4100 • Phoenix • Sun City

Jim and Helen Martin  
638 N. Diane Ct.  
Chandler, AZ 85226  
480-456-9898

Ian Pryor, Esq.  
7411 E. 6<sup>th</sup> Ave, Suite 206  
Scottsdale, AZ 85281

February 14, 2007

RE: W-9 form

Dear Mr. Pryor,

Enclosed you will find the W-9 form that you requested.

We would like to thank you for your representation of us against Nissan North America. We have never had a problem with a car before and we thought that we could resolve the problems ourselves. We were wrong. We felt unsafe in the car, we weren't treated fairly and no one cared. Finally we contacted you to represent us. You kept us informed through all of the process and explained everything to us. We are so pleased with the settlement. We have purchased a new car and we are not in a negative position thanks to the settlement.

We will definitely recommend you to our friends, if they need this kind of representation. Thank you very much.

Sincerely,  
Jim and Helen Martin

J.B. Cohen  
7100 W. Grandview Road  
Apt. #1041  
Peoria, AZ 85382

February 14<sup>th</sup>, 2007

Ian Pryor, Esq.  
7411 E. 6<sup>th</sup> Ave, Suite #206  
Scottsdale, AZ 85251

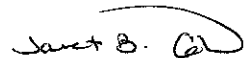
**RE: Mazda Miata**

Dear Ian,

I apologize for the delay of this letter but I wanted to say thank you for handling my case in a timely and efficient manner. By doing so, you have ensured the safety of myself and my family.

If I know of anyone who needs representation regarding a vehicle legal issue, I will be more than happy to refer them to your firm.

Thank you,



Janet B. Cohen



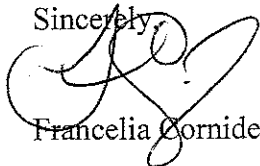
February 12, 2007

Shalev Amar  
Attorney at Law  
Pryor & Amar LLC  
7411 E. 6<sup>th</sup> Ave., Suite 206  
Scottsdale, AZ. 85751

Dear Shalev,

I am writing this short letter to express my gratitude with the service you have provided. I felt completely comfortable communicating with you either by phone or email regarding my case. And having you go over the information with me prior to me signing anything for my better understanding made this process much easier. I appreciate your patience while working on this case. You really made this a great experience and even more that we settled on my side! I will definitely recommend your services with people I know if they ever need great lawyers. Once again, Thank you!

Sincerely,



Francelia Cornidez

February 7, 2007

Ian Pryor, Esq.  
Pryor & Amar LLC  
7411 E. 6<sup>th</sup> Avenue  
Suite 206  
Scottsdale, AZ 85251

Dear Ian,

I did receive the settlement check, thank you. I would like to especially thank you for your representation on my claim. During the process of negotiation I always felt you were more concerned about what I would receive and that I was happy with the settlement versus someone who wanted to quickly settle the claim and move on to the next client. Also your knowledge and experience always made me confident that I chose the right attorney.

Sincerely,

A handwritten signature in black ink, appearing to read "David M. Tedesco". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

David M. Tedesco

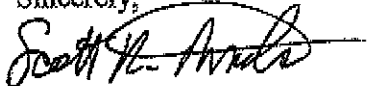
Dear Mr. Amar

February 1, 2007

Congradulations on a job well done! From start to finish this case regarding my vehicle and its defect was handled professionally and quickly. This was my first experience with the Arizona lemon law, and thank God that I was led to your web site. From our first phone conversation I felt confident that I was in good hands. Through out the whole process I was kept well informed and made to understand my legal rights. The outcome was amazing and I could not be happier with your services. I know I would not have gotten such a rapid response from a car manufacturer had it not been for the legal expertise of Pryor and Amar. I will highly recommend your law firm to anyone seeking justice from a car manufacturer.

Thank You!

Sincerely,

A handwritten signature in black ink, appearing to read "Scott R. Arnold", with a long horizontal flourish extending to the right.

Scott R. Arnold

Satisfied Customer

January 17, 2007

Shalev Amar, Esq.  
Pryor & Amar, LLC  
7411 E. 6<sup>th</sup> Avenue, Suite 206  
Scottsdale, AZ 85251

Dear Mr. Amar:

I want to take this opportunity to thank you for the time and interest you have taken in my case. As you know, I attempted to resolve this issue on my own, to no avail. After you accepted my case, my concerns regarding favorable resolution were alleviated.

Thanks to your expertise and assistance, this matter has been resolved in a timely manner and I am completely satisfied with the services you have provided to me. I will not hesitate to recommend your law firm to others who are in need of representation.

Sincerely,

A handwritten signature in cursive script, appearing to read "L. D. Hudson".

L. D. Hudson

20 Nov 06

Scott M. Alford  
10619 E Ravenswood Street  
Tucson, AZ 85747

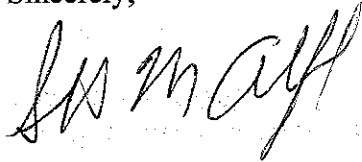
Ian Prior, Esq.  
7411 E. 6<sup>th</sup> Ave., Suite 206  
Scottsdale, AZ 85251

Dear Ian Pryor,

I want to take a moment to thank you for your representation. I was completely satisfied throughout the entire process. You always kept me informed on the current situation and a realistic time-line. In the end, the only stress was the fact I was going through this situation. Your representation guarded me from the rest and made my job easy.

Thanks for your hard work to make this a success story culminating in a repurchase. My family and I really appreciate it.

Sincerely,

A handwritten signature in black ink, appearing to read "S M Alford", written in a cursive style.

Scott M. Alford

**D. MICHELLE DELPIER BURNS**

1320 E. Erie Street  
Gilbert, AZ 85296  
480-699-9463

October 25, 2006

Ian Pryor  
PRYOR & AMAR, LLC  
7411 E. 6<sup>th</sup> Avenue, Suite 206  
Scottsdale, AZ 85251

Re: Delpier-Burns v. General Motors

Dear Mr. Pryor:

Having been a member of the legal community for nearly twenty years, when I was faced with the necessity of seeking legal advice in area or practice I was not familiar, I consulted several attorneys for a referral. All of the avenues and calls I made led me to you and your firm. After speaking with you about the facts of my case, I knew I had been led in the right direction.

Thank you for all of the efforts you put into my case and for diligently keeping me up to date. The settlement you negotiated on my behalf was actually more than I originally paid for the car! I appreciate the work you did and the professional manner in which you handled it. I wish you continued success in your practice and I will definitely refer potential clients your way.

Sincerely,

  
D. Michelle Delpier Burns

PRYOR.L01

**Shalev Amar**

---

**From:** TERRY [WIESNERHOMES@FRONTIERNET.NET]

**Sent:** Monday, October 23, 2006 3:18 PM

**To:** samar@pryorandamar.com

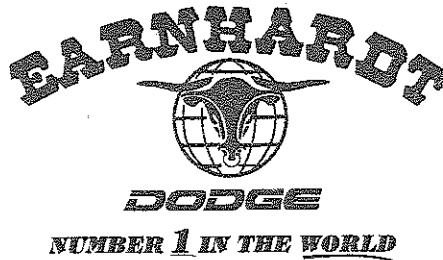
**Subject:** received check

To: Shalev Amar:

Thank you for the handling my claim against Ford Motor Co., an bringing it to an acceptable conclusion as quick as you did.

Sincerely Terry Wiesner

10/23/2006



October 13, 2006

Dear Douglas and Nikole,

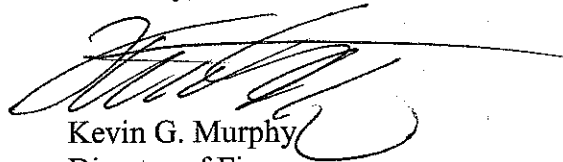
Enclosed is the registration and the plate to your 2004 Chevrolet. In addition to the settlement, I also have enclosed a work order for the free oil change, vehicle detail and tank of gas that I wanted to give you as a small gesture of my sincere apologies for the hassles we caused you.

I want to thank you for your kindness and courtesy with me over the phone, considering our lack of cooperation initially. I, and the Earnhardt family, sincerely appreciate your business and I know that some of our managers did not show that in our actions at first. I also want to commend you on your choice of attorney's. Mr. Pryor was firm, fair and consistent in his approach and he allowed us to work together to come up with a quick and effective solution to the problem.

Many members of my family work for the Earnhardts and I have been with them since 1989. I take it very personal when we don't fulfill the commitment of great service that Tex Earnhardt has championed since 1951. You, and all our customers, deserve better. We usually deliver, but when we don't, we have to own up to it and work harder to make sure it doesn't happen again.

If I can be of any further assistance, please don't hesitate to contact me personally. My office phone number is 480-756-3776 and my personal cell phone is 602-697-9511. My email address is [kevinmurphy@earnhardt.com](mailto:kevinmurphy@earnhardt.com). Again, please accept my apologies on behalf of all of us and thank you for your business. I hope you have many miles of happy and SAFE driving.

Sincerely,



Kevin G. Murphy  
Director of Finance  
Earnhardt's Auto Group

KM/jk

Cc: Mr. Ian Pryor



**From:** Antonio Lozoya [mailto:[antoniobuscharter@yahoo.com](mailto:antoniobuscharter@yahoo.com)]  
**Sent:** Thursday, October 12, 2006 10:40 AM  
**To:** [samar@pryorandamar.com](mailto:samar@pryorandamar.com)

Pryor and Amar,LLC,

I really appreciate all the hard work on my case.

I am very pleased with your service and will contact you with any future problems.

Thanks,  
Antonio Lozoya

October 4, 2006

Ian Pryor, Esquire  
Pryor & Amar  
Attorneys at Law  
7411 E. 6<sup>th</sup> Avenue, Suite 206  
Scottsdale, AZ 85251

Dear Mr. Pryor:

Thank you again, Mr. Pryor, for the excellent services you provided regarding my claim against New Deal Used Cars.

Not only was I totally reimbursed all monies due to me, but I was also very happy that my legal fees were also taken care of.

I would gladly recommend your firm to anyone requiring the services you offer.

Sincerely,

A handwritten signature in cursive script that reads "Patty Reid".

Patty Reid  
10854 No. 60<sup>th</sup> Avenue  
Apartment 2024  
Glendale, AZ 85304

## Shalev Amar

---

**From:** Cynthia Bratcher [CBRATCH@COX.NET]  
**Sent:** Monday, September 11, 2006 10:54 PM  
**To:** Shalev Amar  
**Subject:** Jeep Commander Case : Bratcher

Shalev,

I wanted to write to let you know that you and your office were wonderful. You turned a bad situation to something beautiful. You were able to handle everything over the internet and phone, so that was convenient and easy for the both of us. My husband and I are extremely grateful that you were able to assist us in our time of need. You made the difference of us being stuck with a vehicle that would of problem down the road. I can only say thank you very for all of your work.

I will keep your contact information handy, so if I need your services in the future. I will also provide it to anyone who I know that needs your service.

Regards,  
Cynthia B.

4-3-06

Dear Sam,

Thanks again for  
assisting us in getting  
the matter regarding  
our motorhome  
resolved to our  
satisfaction.

Regards

Bob & Joan Edgar

Dear Shalev Amar,

I thank you for the swift settling of my case. Without your help I would still be arguing with the Car Co. It seemed I was going in circles, you knew and took the straight path to them. I am very pleased with the settlement. I will recommend your law firm to anyone, I would by chance meet, that needs a strong voice to represent them. Thank you again.

Sincerely,

Robin Devitt

September 14, 2009

Mr. Shalev Amar, Esq.  
Pryor, Ramirez & Amar LLC  
40 West Baseline Road, Suite 203  
Tempe, Arizona 85283

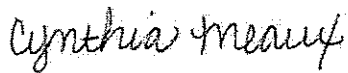
Dear Mr. Amar:

Thank you so much for settling my Lemon Law case against Kia. It has been an absolute pleasure working with you from the first time you called me and explained how the Lemon Law works until the day my case was settled.

Your professionalism, customer service and knowledge of the Lemon Law turned a negative situation into a positive one.

Thank you again!

Sincerely,

A handwritten signature in cursive script that reads "Cynthia Meaux".

Cynthia Meaux

**Harry and Josephine Niblock  
18551 N. Sunray Court  
Surprise, AZ 85274  
623-546-3350**

**Shalev Amar, Esq.  
Pryor, Ramirez & Amar LLC  
40 W. Baseline  
Suite 203  
Tempe, AZ 85273**

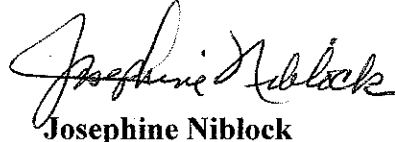
**Re: Chrysler Lemon Law claim**

**Dear Mr. Amar:**

**We received the settlement check for our Lemon Law claim on September 2, 2009. As you requested, enclosed is the completed W-9 form relating to this settlement.**

**Thank you for the prompt and professional manner in which you and your staff handled this matter. We appreciate you keeping us informed every step of the way and providing us answers to all our questions concerning our claim. You and your staff were always available to speak with us. We will recommend your services to people with similar claims.**

**Very truly yours,**

A handwritten signature in black ink, appearing to read "Josephine Niblock", written in a cursive style.

**Josephine Niblock**

**Enclosure**

Service were excellent.  
Would highly recommend.

Thank you  
James & Betty Frazier



**LARRY**

**WAYNE BILHARTZ**

---

**450 chablis ct.  
BULLHEAD CITY  
ARIZONA 86429  
928-219-1606**

**TO PRYOR & AMAR LLC  
ATTN SHALEV AMAR ESQ.**

**THANK YOU FOR THE GREAT WORK ON MY CASE  
WITH FORD. I WOULD RECOMMEND YOU GUYS TO  
ANYBODY THAT NEEDS HELP WITH THERE VECHILE  
THE COMMUNICATION WAS GREAT AND THE TIME  
LINE WAS SHORT TO COMPLETE AGAIN THANK YOU  
AND YOUR STAFF.**

Sincerely,

**LARRY**

Name Here

June 12, 2009

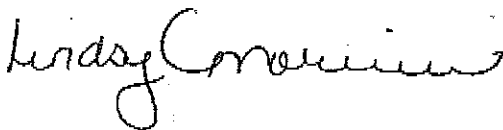
Pryor, Ramirez & Amar  
40 W. Baseline Rd, Suite 203  
Tempe AZ 85283

Re: Settlement of my Case

Shalev Amar:

I wanted to thank you for your representation for my case. I appreciate all your quick responses and settlement you were able to get for me. Without your representation Nissan was only going to provide me an apology for my inconvenience and time. I hope more people become aware of the lemon law and are not taken advantage of by the car corporations. I'm very satisfied with my settlement.

Again, thank you.

A handwritten signature in cursive script, appearing to read "Lindsay Morrison".

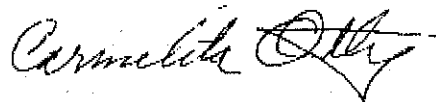
Lindsay Morrison

Feb. 17, 2008

To Luis Ramirez Esq. of Pryor and Amar, Attorneys at Law,

Dear Luis,

Thank you so much for taking our case. We are very happy with the outcome and judgement you secured for us. Your diligence in resolving our issue against the defendants was fantastic. We would and will recomend you to anyone who has issues concerning any vehicles that are Lemons. The fact that you kept us informed and appraised of all that went on with our case shows your integrity and honesty. Again , Thank you so much for your help and for getting this issue resolved.



Carmelita Otlly

J. Michael Williams

February 12, 2009

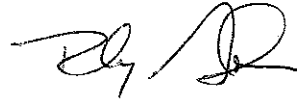
Dear Sir,

Just wanted to say Thank You, for the outstanding help I received from your firm, regarding a 'Lemon Law' vehicle. Mr. Ramirez was extremely helpful, explaining the process, and keeping me apprised of the case and its status. We were dealing with Ford Motor Corp. and they chose to both ignore and drag their feet in processing my claim. Mr. Ramirez kept after them and was able to "light a fire under them", causing my claim to be rapidly processed.

Living in the Yuma area, we do not have any attorneys that will handle 'Lemon Law' cases. I found your firm on the internet and filled out the questionnaire. Within (1) day, I was contacted by Mr. Ramirez in regards to my case. I would not hesitate to recommend your firm to others who may have the same situation.

Again, many thank you's for your representation and professionalism.

Sincerely,

A handwritten signature in black ink, appearing to read 'Randy Sherman', with a stylized, flowing script.

Randy Sherman

**Shalev Amar**

---

**From:** Janis Roberts Stoddard [robertsjanis@hotmail.com]  
**Sent:** Thursday, October 09, 2008 1:08 AM  
**To:** Shalev Amar  
**Subject:** RE: Stoddard Replacement Vehicle Build - Acceptance Request

Mr. Amar,

I wanted to thank you so much for all your help with the lemon case on our FJ Cruiser. When Scott and I first talked about consulting an attorney about the problems we had been having, we both had a lot of doubts about it working out and not costing us a lot of money. We were very pleasantly surprised at how smoothly the whole process went and how fast everything happened. We are now the proud owners of a brand new FJ Cruiser with no money out of pocket. I will recommend your services to anyone I encounter with similar issues.

Thank you and Regards,

Janis Stoddard

## Luis Ramirez

---

**From:** Todd Emmons [grumpez@cox.net]  
**Sent:** Tuesday, April 21, 2009 10:18 AM  
**To:** Luis Ramirez  
**Subject:** Re: Emmons; SR#71-696864701- EMMONS SETTLEMENT

Hello Mr. Ramirez,

We did receive the check and would like to thank you for your help and persistence in this matter. We certainly appreciate all of your help, and although we did not obtain the outcome we had hoped for we nevertheless are happy with your efforts and candid conversations.

Thank you again, and as much as we enjoyed working with you we hope we do not require your services again anytime soon.

Thank you,  
Todd Emmons  
Emmons Design, LLC.  
480.473.9340  
[www.toddemmonsdesign.com](http://www.toddemmonsdesign.com)  
[todd@toddemmonsdesign.com](mailto:todd@toddemmonsdesign.com)

**Shalev Amar**

---

**From:** Sandy Wiegand [sandysongbird@hotmail.com]

**Sent:** Thursday, October 02, 2008 5:15 PM

**To:** Shalev Amar

**Subject:** Wiegand Vehicle Exchange

Mr. Amar,

We just returned from Bell Road Toyota where we exchanged our 2006 Toyota Sienna for a new 2009 Sienna. Alicia Pollard inspected the van and found no damage. The paper work was completed by Tom Hollingbaugh and Bob Threux of Bell Road Toyota. Everything went smoothly. Alicia, Tom and Bob were very friendly, treated us respectfully and were ultimate professionals. It was by far the most enjoyable experience I have ever had at a car dealership.

Once Bell Road Toyota receives payment from Toyota they will forward the title to us. Is there anything else that you need from us?

We would like to express our gratitude for all you have done to make this possible. We appreciate your expertise in this manner. We will certainly recommend you to everyone we know. Thank you for all your help with this matter.

Sincerely,

Lou and Sandy Wiegand

---

See how Windows Mobile brings your life together—at home, work, or on the go. [See Now](#)

**Nate Summer**  
24376 N. 74<sup>th</sup> Place  
Scottsdale, AZ. 85255  
(480) 513-4004

August 7, 2008

Mr. Shalev Amar  
Attorney at Law  
Pryor & Amar  
7411 E. 6<sup>th</sup> Ave.  
Ste. 206  
Scottsdale, AZ. 85251

Dear Mr. Amar,

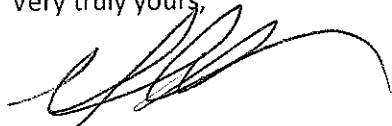
I would like to thank you for representing me in my "lemon law" case against Chrysler.

I was concerned from the onset that the nature of my case was not typical and as a result, my outcome might be less than I desired. Your initial assessment – that utilizing your positive relationships with the auto manufacturers would yield the best results – clearly turned out to be correct as my case was settled very favorably within 30 days.

I also want to tell you how much I appreciate your timely responses to all my inquiries and your very diligent follow through. It is rare to find someone who returns calls and emails consistently within 24 hours, and I appreciate that level of commitment.

It was truly a pleasure dealing with you and your firm. Please know that you will always receive my highest recommendation.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Nate Summer', with a long, sweeping horizontal line extending to the right.

Nate Summer



**Shalev Amar**

---

**From:** Marcy Lynn [marcy\_lynn77@hotmail.com]  
**Sent:** Sunday, May 11, 2008 7:44 AM  
**To:** Shalev Amar  
**Subject:** Settlement Check

Dear Mr. Amar,

I received my settlement check in the mail. I want to take an opportunity to once again thank you for settling my case so fairly and quickly.

When my husband and I found ourselves continually frustrated by the repeated repairs on the windows of my Jeep, I was pleased to see your ad on the television. Since my parents were having the same troubles we were, I told them about your firm as well. We all received a fair and rapid settlement from Chrysler for our troubles, thanks to your firm.

Your firm handled all contact with Chrysler and required very little on our part, which also made it easier for us. Sometimes, filing a lawsuit means a lot of work for the person filing. However, your firm merely required that I support my claim via repair records, as well as providing the terms of my lease, and a few other simple records. I was worried that this case would be a long, drawn out hassle. That's partly why I put off setting it up in the first place. Then when I saw how quickly and easily you handled my parents' case I decided to go forward with it. After all, when one agrees to lease a brand new vehicle, the last thing they want is frustration over something so basic as electric windows that won't stay up!

Thank you again for handling our case so well.

Sincerely,

Marcy and David Follett

---

Get Free (PRODUCT) RED™ Emoticons, Winks and Display Pics. [Check it out!](#)

**Shalev Amar**

---

**From:** Steve Daley [sucasadesign@ymail.com]

**Sent:** Monday, December 22, 2008 4:55 PM

**To:** Shalev Amar

**Subject:** Steve Daley Settlement

Shalev,

Sorry I am just getting back to you, yes I did receive the check and I will forward The info you requested. I am very pleased with the way you and your people handled my situation.

Thank you,

Steve Daley

12/23/2008

## Shalev Amar

---

**From:** Barbara Garlow [bgarlow@goodmans.info]  
**Sent:** Thursday, January 22, 2009 8:44 AM  
**To:** Shalev Amar  
**Subject:** Settlement  
**Attachments:** W9.pdf

Hi Shalev-

I wanted to inform you that I did receive the settlement from Chrysler and I did deposit my share into my account on Tuesday, January 20th! I appreciate you sending me a copy of the original check as well. You will find the W9 form attached to this email per your request.

I would like to thank you for your representation and assistance through this case. You have been very helpful and helped me to receive something that I was not even sure I would be entitled to. I will follow up with a formal letter shortly in regards to my appreciation.

I hope you have a nice day!

Thank you once again,

**Barbara Garlow**  
Designer  
Goodmans Interior Structures  
1400 E. Indian School Rd.  
Phoenix, AZ 85014  
P (602) 512-0556  
F (602) 512-0756

<http://www.goodmans.info>

Join Goodmans' community wide effort to be **GREEN**. Please consider the environment before printing this email.  
LEED-CI Certified at our Phoenix 1400 Indian School Rd. facility

**NOTICE:** The information contained in this email and any document attached hereto is intended only for the named recipient(s). If you are not the intended recipient, nor the employee or agent responsible for delivering this message in confidence to the intended recipient(s), you are hereby notified that you have received this transmittal in error, and any review, dissemination, distribution or copying of this transmittal or its attachments is strictly prohibited. If you have received this transmittal and/or attachments in error, please notify me immediately by reply e-mail and then delete this message, including any attachments.

4/21/09

SHALEV,

RECEIVED THE CHECK. THANK  
you -

GOT THE CAR, SO ITS DONE!

much appreciated -

Dawne Dolney

**Shalev Amar**

---

**From:** samantha ayers [s\_j\_ayers@msn.com]  
**Sent:** Wednesday, March 18, 2009 11:37 PM  
**To:** Shalev Amar  
**Subject:** Settlement Check

Mr. Amar,

My husband and I received and deposited the settlement check from your law firm this afternoon. Thank you for your diligent work on our case. We will be sending the remainder of the requested information tomorrow.

Respectfully,

Samantha Ayers

---

Express your personality in color! Preview and select themes for Hotmail®. [See how.](#)