

Randy Curtis & Janice Camara  
2466 Park Ridge Avenue  
Bullhead City, Arizona 86429

Shalev Amar, Esquire  
40 West Baseline Road, Suite 203  
Tempe, AZ. 85283

January 25, 2010

Mr. Amar,

Thank you for your assistance with our case against Chrysler Corporation. It was a pleasure to deal with such a knowledgeable and professional "Legal Eagle"! We were happy with the settlement you negotiated, and would recommend you and your staff to anyone.

Thank you again!

Sincerely,

Randy Curtis and Janice Camara

Mr. Amar,

I am writing this letter to bestow my sincere gratitude to you as a highly skilled and ethical professional. I have dealt with many lawyers and law-firms over the years and to my dismay, have encountered nothing but frequent frustrations and false assurances. After experiencing numerous mechanical problems with my BMW, I was referred to you by a friend. Since I had purchased the car as a used vehicle with 14K miles from a private party, I did not expect much from BMW since, to my understanding, the lemon law typically involves vehicles which have been purchase new from an authorized dealer. You were very informative and were always available to respond to my calls without additional hourly rates common to many lawyers. I never expected to retrieve the purchase price of a vehicle I bought used 2 years ago plus the associated financing fees! Despite this significant reward and contrary to my prior experiences with others in your field, you did not attempt to augment your compensation. I have no reservation recommending you to potential clients and wish you continued success.

Sincerely,

Maziar Massrour, M.D.

June 1, 2010

Shalev Amar, Esq.  
40 W. Baseline Rd Suite 203  
Tempe, AZ 85283

Dear Shalev,

This letter is to thank you for your help in getting my motorhome repaired and also in obtaining a fair settlement in my case. It is nice to be able to use our motorhome in the way it was intended thanks to your persistence in pursuing our case.

Enclosed the paperwork you requested.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Lektorich", with a stylized flourish at the end.

Mike Lektorich

## Shalev Amar

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**From:** lisa eades [lisalovesfrogs@hotmail.com]

**Sent:** Friday, June 25, 2010 5:33 PM

**To:** Shalev Amar

**Subject:** THANK YOU!

Hi, Mr. Amar!

My name is Lisa. You helped my husband and I last year with our Toyota Camry. I am emailing you to finally thank you, thank you, **thank you** for what you did for us last year! I am ashamed that we didn't write you a LONG time ago. I was speechless when Eddie told me that you'd be giving us the 100,000 mile warranty on our car. I didn't know how to begin to thank you for that! We just recently had to make use of the warranty, and that renewed my resolve to finally write to you. With Eddie having been out of work for half of that year, we had taken a large gamble on something we had hoped Toyota would pay for. The cost to us would've been too great at the time. You were so very honest and informative to us from the first day we spoke with you. You worked hard with us to be sure we stayed within our time limits, yet you were also very patient and understanding. Eddie and I have been, and still remain, very grateful for what you did for us. When we get the opportunity, we will definitely recommend your services to others and will keep your number handy in case we need your help again!!!

Gratefully yours,

Lisa Eades

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The New Busy is not the old busy. Search, chat and e-mail from your inbox. [Get started.](#)

June 30, 2010

Pryor, Ramirez & Amar, LLC  
40 W. Baseline Road  
Suite 203  
Tempe, AZ 85283

Dear Shalev,

After the fourth replacement of the master cylinder in my 2007 Dodge Dakota I was at my wits end. Discussions with the dealer led nowhere and sorry, nothing we can do!

Thanks be to God that I found you. I have a generous settlement check in hand and a 7 year 70,000 mile head to toe warranty.

You and your firm were courteous, professional and reassuring through the quick and thorough process. Thank you ever so much. You could and did bring satisfaction!

Sincerely,

A handwritten signature in black ink, appearing to read 'John G. Wakelin', with a stylized flourish at the end.

John G. Wakelin

Dear Mr. Amar and all who assisted us

We received your check and have deposited it.

Thank you for your excellent service. You provided sound advice and options when we needed them most.

You achieved desired results far faster than we would have ever imagined. We would not hesitate to recommend to anyone in need of your services.

Please accept our apology for our delayed reply.

Sincerely,

Stephen M. Mohacey

**Shalev Amar**

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**From:** Alltests AZ [mbrand@alltestsonline.com]

**Sent:** Monday, September 13, 2010 11:53 AM

**To:** Shalev Amar

**Subject:** SETTLEMENT AND CHECK

EVERYTHING IS DONE AND INFACIT THEY GAVE ME THE CHECK WHICH CHASE ALLOWED ME TO DEPOSIT INTO MY ACCOUNT - I JUST SENT YOU A CHECK FOR 2500.00 VIA UPS WHICH YOU SHOULD HAVE TOMORROW

THANK YOU VERY MUCH FOR YOUR EXCELLENT WORK - IT WAS A HUGE HELP FOR ME

Thank you,

Michael N Brand  
Managing Partner, Western US Operations  
Alltests International, LLC  
tel.480.892.2450 ext. 308  
fax.480.892.2457  
toll free.800.833.0680  
[www.alltestsonline.com](http://www.alltestsonline.com)

9/13/2010

Kelly J. Selzle  
3191 E Calle Castano  
Kingman, AZ 86401

September 28, 2010

Pryor, Ramirez & Amar LLC  
Attorneys at Law  
40 W. Baseline, Suite 203  
Tempe, AZ 85283

Re: Settlement of my case

Dear Mr. Ramirez,

Thank you so much for all of your help with my Lemon pickup. I appreciate the prompt attention you gave to my case and the quick resolution we achieved. I feel that your firm has done me a great service and would highly recommend you to anyone who has an issue with either a new or used vehicle under the Arizona Lemon Law.

Best regards,

A handwritten signature in black ink, appearing to read "Kelly J. Selzle", written in a cursive style.

Kelly J. Selzle



**Luis Ramirez**

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**From:** edjones1936@aol.com  
**Sent:** Sunday, February 06, 2011 11:16 AM  
**To:** Luis Ramirez  
**Subject:** Chrysler Settlement

Brenda and I are very pleased with the way your firm handled our complaint against Chrysler. We could not get satisfaction from the dealer where we bought our 2010 Jeep Grand Cherokee.

You handled this matter quickly and efficiently and we would not hesitate to recommend your firm to others who believe they have a "lemon" automobile.

Brenda Bruce and Edward Jones

2/7/2011

## Shalev Amar

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**From:** Gary Felix [garyfelix33@gmail.com]  
**Sent:** Friday, February 25, 2011 8:12 AM  
**To:** Shalev Amar  
**Subject:** Settlement received

Shalev,

I thank you for your fine legal assistance in resolving my complaint to HONDA.  
I deposited the check and it has cleared to my account.

I would recommend your service to any of my friends or associates.

Thanks  
Again

Gary Felix  
Felix Press  
gary@balloonkits.com

Liz Sherlock [lizsherlock@cox.net]

Shalev,

Attached please find the signed and notarized paperwork from Katy.

I am surprised at how quick and painless this has been.. I will certainly pass your name on to anyone I come across in need of the same service!

Thanks!

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**Shalev Amar**

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**From:** Joshua Hui, MD [joshhui@gmail.com]

**Sent:** Monday, March 07, 2011 12:20 PM

**To:** Shalev Amar

**Subject:** we got the check

Hi,. Shalev,

Thank you so much for representing us in this case against Nissan. Your service is professional. I am very glad we have come to you. Great job done.

josh

3/7/2011

Hi Luis,

I received the check yesterday, and there was a letter in the envelope asking to send an email about my experience.

I just wanted to say that going into this i thought that it was going to be a huge hassle and a very long and stressful experience. I very happy to say that was NOT the case. Any time i had asked for a status you were very good at responding in a timely manner, and took the time to explain everything to myself along with my mother. Overall this was a very easy going and non-stressful experience, and i will for sure be letting my friends/family members know about your firm. Again thank you soooo much for helping me out with this matter.. i really do appreciate it!!

Thank you!!

Jocelyn McGee

## Shalev Amar

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**From:** MSIREFoster@aol.com

**Sent:** Wednesday, July 13, 2011 9:44 AM

**To:** Shalev Amar

**Subject:** It's Ralph Foster

Shalev sorry to take so long getting back to you. I want to thank you and your associates for your assistance with my RX-8 and the Mazda Corp.  
Your people where very polite and handle the settlement of my case promptly.  
I have since gotten rid of the car. I traded it back to Mazda. The engine is still under warranty so they deserve to have to continue to deal with it.  
Thanks again for your very professional services  
Ralph Foster

**Nicole Madera**  
13660 W Chaparosa Way  
Peoria, AZ 85383  
928-252-2587

July 8, 2011

Prior, Ramirez & Amar  
Shalev Amar, Esq.  
40 W Baseline Suite 203  
Tempe, AZ 85283

Dear Shalev,

Thank you so kindly for your expert representation and resolving my vehicle issues with BMW. I am embarrassed to not have sent this letter sooner, as that was my intention, but the daily grind soon took over and time has just transpired. As I hope to not have to personally use your services again I will strongly recommend you to others who may be in need of your expertise. You definitely far exceeded my expectations and made the turning in of my vehicle a smooth and lucrative process. I felt very comfortable with you, your staff, and felt as if all of my questions and needs were addressed. I give you a 5-star rating, if such a rating exists in the attorney world. May you enjoy the rest of your summer. Thanks kindly!

Sincerely,

A handwritten signature in cursive script, appearing to read 'Nicole Madera', written in dark ink.

Nicole Madera

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**From:** GLENN LOOMIS [mailto:nita0842@cablene.net]  
**Sent:** Saturday, July 30, 2011 11:15 AM  
**To:** Luis Ramirez  
**Subject:** THANK YOU...!!!!

LUIS F. RAMIREZ, ESQ.

LUIS, THANK YOU VERY MUCH FOR YOUR LEGAL ASSISTANCE IN  
HANDING OUR "LEMON LAW" PROBLEMS WITH G.M.C.

WE WERE TREATED VERY PROFESSIONAL AND COURTEOUS, AND ARE  
REAL PLEASED WITH THE CASH SETTLEMENT AND WARRANTY  
EXTENSION.

THANK YOU AGAIN,  
GLENN & NITA LOOMIS



## Legal Assistant

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**From:** Luis Ramirez  
**Sent:** Wednesday, August 03, 2011 2:03 PM  
**To:** Legal Assistant  
**Subject:** FW: Settlement Check received

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**From:** Ryan Weston [mailto:ryan@sanmarcosinsurancegroup.com]  
**Sent:** Wednesday, August 03, 2011 1:33 PM  
**To:** Luis Ramirez  
**Subject:** Settlement Check received

Hello Luis,

I have received the settlement check in the mail today. I'm very pleased with how you and your firm have represented me in my claim against GM. I appreciate all the work.

Sincerely,

***Ryan Weston***  
**San Marcos Insurance Group**  
**584 W Chandler Blvd**  
**Chandler, AZ 85225**  
*ph: 480-220-0191*  
*fax: 480-409-2623*  
*ryan@SanMarcosInsuranceGroup.com*  
*Life / Auto / Home / Business / Umbrella*

## Shalev Amar

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**From:** Peter Fleming [pfleming@gtiaz.com]  
**Sent:** Monday, August 08, 2011 2:18 PM  
**To:** Shalev Amar  
**Subject:** Thank you

Dear Mr. Amar,

I just received the settlement check for my vehicle and would like you to know that I found you and your firm to provide an outstanding service. Not only did you keep me informed throughout the entire process, but you managed to keep the negotiations down to a minimum. Every aspect of the case worked out exactly as you had indicated.

As an Arizona registered professional engineer providing forensic engineering services, I have worked with many attorneys in Arizona and would like you to know that you and your firm possess the utmost professionalism and honesty that I have encountered to date. In short, the experience working with you was outstanding and I highly recommend you and your firm.

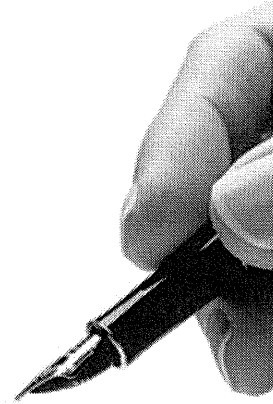
Please do not hesitate to have any of your prospective clients contact me directly for a honest assessment of your services.

Once again, Thank you for all your help.

A handwritten signature in cursive script that reads "Peter Fleming".

*Dr. Peter Fleming, P.E.*

*Geotechnical Testing & Inspections, LLC*  
7855 E. Evans Rd.  
Scottsdale, Az 85260  
480-659-6630  
480-478-9699 Fax



**From:** Jean/John Pein [mailto:[jnjpein@fastmail.net](mailto:jnjpein@fastmail.net)]  
**Sent:** Saturday, August 20, 2011 3:22 PM  
**To:** Luis Ramirez  
**Subject:** Settlement check

Luis,

I wanted to let you know that Jean and I received our settlement check today. From our initial contact with your office to check in hand was one month. The settlement was way beyond our expectations. We also want to thank you for keeping us informed every step of the way through the negotiations. It was a pleasure working with you.

Sincerely,

Jean and John Pein

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Jean Pein  
[jnjpein@fastmail.net](mailto:jnjpein@fastmail.net)

**Shalev Amar**

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**From:** Tina Groh [tina.groh@gmail.com]  
**Sent:** Monday, September 19, 2011 12:12 PM  
**To:** Shalev Amar  
**Subject:** GM Settlement

Shalev,

We received the settlement check this past Saturday. We were both very pleased with both your professionalism as well as attentiveness to our case as well as amazed at truly how quickly you were able to reach a settlement with GM.

If given the opportunity to suggest your services to anyone we will certainly be the first to do so.

Thank you again!!  
Mike & Tina

9/19/2011

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**From:** Luis Ramirez  
**Sent:** Monday, October 03, 2011 10:35 AM  
**To:** Legal Assistant  
**Subject:** FW: Chrysler settlement- for your signature

Please save in client letters

*Luis F. Ramirez, Esq.*  
Pryor, Ramirez & Amar, LLC  
40 W. Baseline Rd. # 203  
Tempe, AZ 85283  
480-414-0313 (direct)  
480-947-7755  
866-663-3497 fax  
[lr Ramirez@pryorandamar.com](mailto:lr Ramirez@pryorandamar.com)

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**From:** Kathy & Dan [mailto:[flynfingers@earthlink.net](mailto:flynfingers@earthlink.net)]  
**Sent:** Saturday, October 01, 2011 5:33 PM  
**To:** Luis Ramirez  
**Subject:** Re: Chrysler settlement- for your signature

Luis

We received your check today, and would like to thank you and your firm for all your help with this. I will certainly refer your firm to anyone who has new car issues as the process was explained fully, all questions were answered and the final outcome was very satisfactory for us.

We were able to purchase a new vehicle, using the posessed Chrylser 300 as a trade in; and with the monies from Chrysler, we only had to come up with a few hundred dollars for our peace of mind and a car that, so far, runs great.

Thanks again for your help.

Kathy Pakucko and Dan St. George

**Shalev Amar**

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**From:** Gary Russell [russellgarys@aol.com]  
**Sent:** Thursday, November 17, 2011 7:41 AM  
**To:** Shalev Amar  
**Subject:** Settlement Check Received

Just wanted to thank you for your service. I did receive the settlement check yesterday afternoon in the amount of \$1,750.00.

I found your office and staff professional, courteous, and very knowledgeable. What I appreciated most was your communication and explanation of the process. You never over promised and were very clear in describing your expectations. It was a pleasure and I would highly recommend your services to anyone who may need assistance with a vehicle they feel would be categorized a lemon under the Arizona lemon laws.

Regards,

Gary Russell  
(602) 448-2027  
[RussellGaryS@aol.com](mailto:RussellGaryS@aol.com)

11/17/2011

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**From:** Doe Schultz [mailto:doeschultz@yahoo.com]

**Sent:** Monday, January 16, 2012 12:27 PM

**To:** Luis Ramirez

**Subject:** Settlement of case

Dear Luis,

This is to inform you that we have received the settlement check. Thank you for all of your efforts on our behalf.

We certainly will recommend your firm to anyone we come in contact with that needs your services. We were pleased that we experienced minimal stress in the whole process. You took care of negotiating with GM on our case and knew when to push for more settlement and when to cease and accept their offer.

Thank you again,

Gary and Doe Schultz  
14733 W Avalon Dr  
Goodyear, AZ 85395

623-935-1649



**From:** Cyndi Norris [mailto:cyndi2norris@yahoo.com]

**Sent:** Monday, January 16, 2012 7:21 PM

**To:** Luis Ramirez

**Subject:** Settlement - Cyndi Norris

Luis,

Just a note to say that I have received my settlement check and to say "Thank you" for all of your help with my case.

I am truly satisfied with the results, and am very happy with how easy the whole process was.

Your information letter explaining the whole process was true to the word. The whole process was easy and quick, and I didn't really have to do much to help out with this case except to offer you the information at the beginning of the case. You handled everything from that point on, involving me only when decisions had to be made in resolving my case, and in the end I am very happy with the results.

Again, I thank you for all the work you completed with my case.

Cyndi Norris

**From:** Rich Holmberg [mailto:rich@dakotafab.com]  
**Sent:** Thursday, January 19, 2012 2:00 PM  
**To:** Luis Ramirez  
**Cc:** rich@dakotafab.com  
**Subject:** RE: Holmberg vs. Kawasaki

Luis,

Sorry it has taken me so long to get back to you, but I just wanted to let you know it was such a great experience working with you to solve my case with Kawasaki. What an awesome feeling knowing that when I talked to you I could tell that you believed me, and that I was not alone to fight the big boys at Kawasaki about my Teryx. Once again I just want to thank all at Pryor, Ramirez & Amar llc. For doing such a great job, and keep up the good work! I will always keep you in mind if I ever need your help again, and will refer anybody I know if they should ever need your services.

Regards

Rich Holmberg

*Rich Holmberg  
Dakota Fabricating, Inc.  
12111 W. Northern Ave.  
Glendale, AZ 85307  
623-935-7805*

[www.dakotafab.com](http://www.dakotafab.com)

