

Huong Nguyen

Tempe, AZ

lenanguyen1104@yahoo.com

(480)-297-2748

EDUCATION

1). College of Liberal Arts & Sciences, Arizona State University

Bachelor of Science, Biochemistry

- Awards: Dean List
- GPA: 3.42/4.00

2). Mesa Community College

Associate of Science, Chemistry

- GPA: 3.65/4.00

PROFESSIONAL EXPERIENCE

Cargill, Chandler, AZ

Chemist

April 2022-Present

- Provide ongoing technical support to stakeholders, assists with issues affecting the development of productions and inventory plans
- Perform method validation and verification following QA/QC protocols and accompany customer's request.
- Understand of various analytical instruments and data generated(GC, GC/MS, ICP-OES, ICP-MS, HPLC, LC/MS, IC, wet chemistry and/or microbiology)
- Document standard operating procedures, identify possible trends in testing results with data analysis software and provide input to team members to improve the quality control system.
- Organize and maintain accurate and pertinent data, including spreadsheets, graphs and reports.
- Maintain systems and techniques for reporting data across functional areas.
- Assists with the development and maintenance of relationships with third-party suppliers
- Organize and participate in ring tests with the goal to check and control methods and equipment.
- Handle basic issues and problems under direct supervision, while escalating more complex issues to appropriate staff.
- Other duties as assigned

Cydcor, Phoenix, AZ

Sales Representative

April 2021-November 2021

- Promote products via phone (outbound and/or inbound) and in-person based on business directories, leads, and referrals from existing customers.
- Active persuasion, presentation skills and strong closing with the purpose of increasing sales.
- Assists customer questions with positive manner about availability, delivery schedules, warranties, and servicing of products.
- Manage daily contacts activity, keep up with personal and company goals, and report to management if/as needed.
- Engage in company team building, meetings, training and comply with policies and guidance.

Tampopo Ramen, Tempe, AZ

Server

November 2016-April 2021

- Provide information in a positive manner about food and beverage to help customers with selections.
- Serve guests with food and beverages in an efficient and friendly manner.
- Maintain a dining ambiance with an enthusiastic attitude.
- Work in fast paced environment while assist team member with positive attitude
- Update inventory and keep up with high sanitation
- Be on time for my work and remain professional in my interactions with all guests.

QUALIFICATIONS & SKILLS

- Advanced computer skills/applications (Microsoft Office, Google Drive, and Spreadsheet)
- Good organizational and planning skills, with strong attention to detail and accuracy
- Efficient in understanding, creating, problem solving, and communicating value and solution to staff members and customers
- Self-motivated, self-accountable and disciplined work ethic
- Experienced leadership skills, related to hiring, demonstrating tasks, and explain expectations in-depth understanding
- Excellent active listening skills, building relationship, engage and respond appropriately to the needs and questions
- Excellent verbal, written, interpersonal and phone manner communication skills
- Passion for customer and safety focus