

Delivery

Select all

(Blank)

2016

2017

2018

Average delivery time (day)

12.50

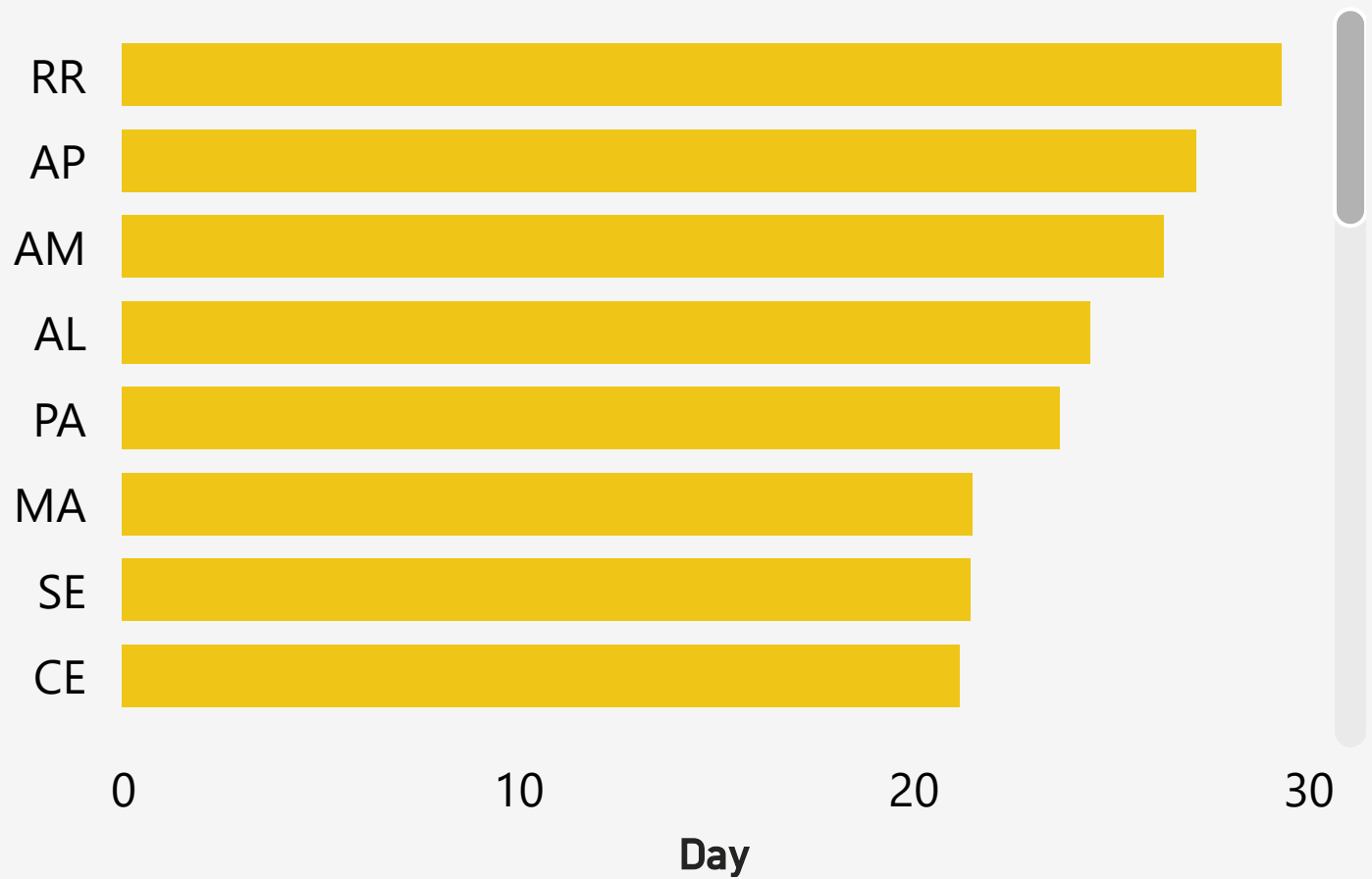
Average confirmation time (day)

0.51

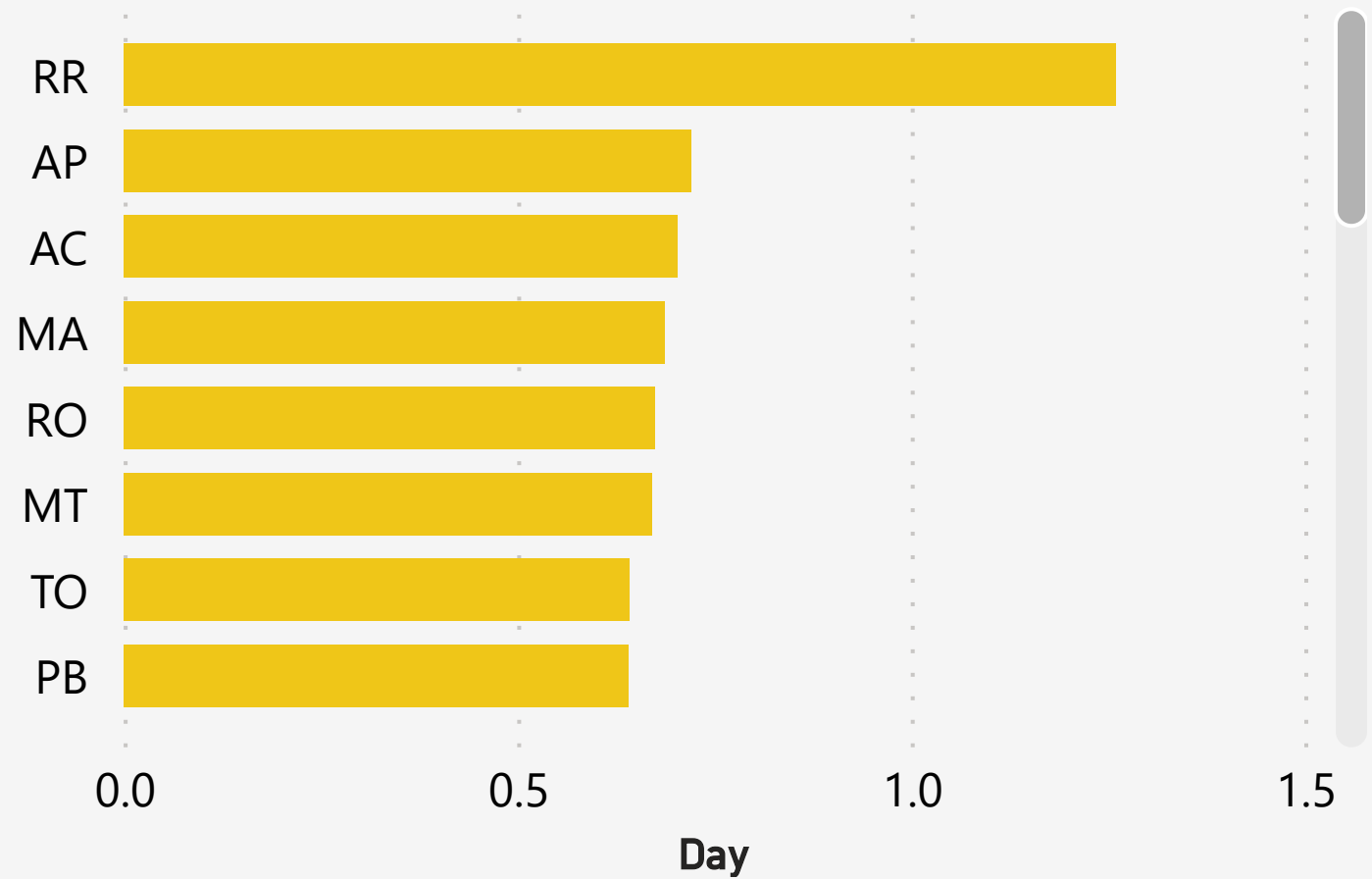
Average takeaway time (day)

2.70

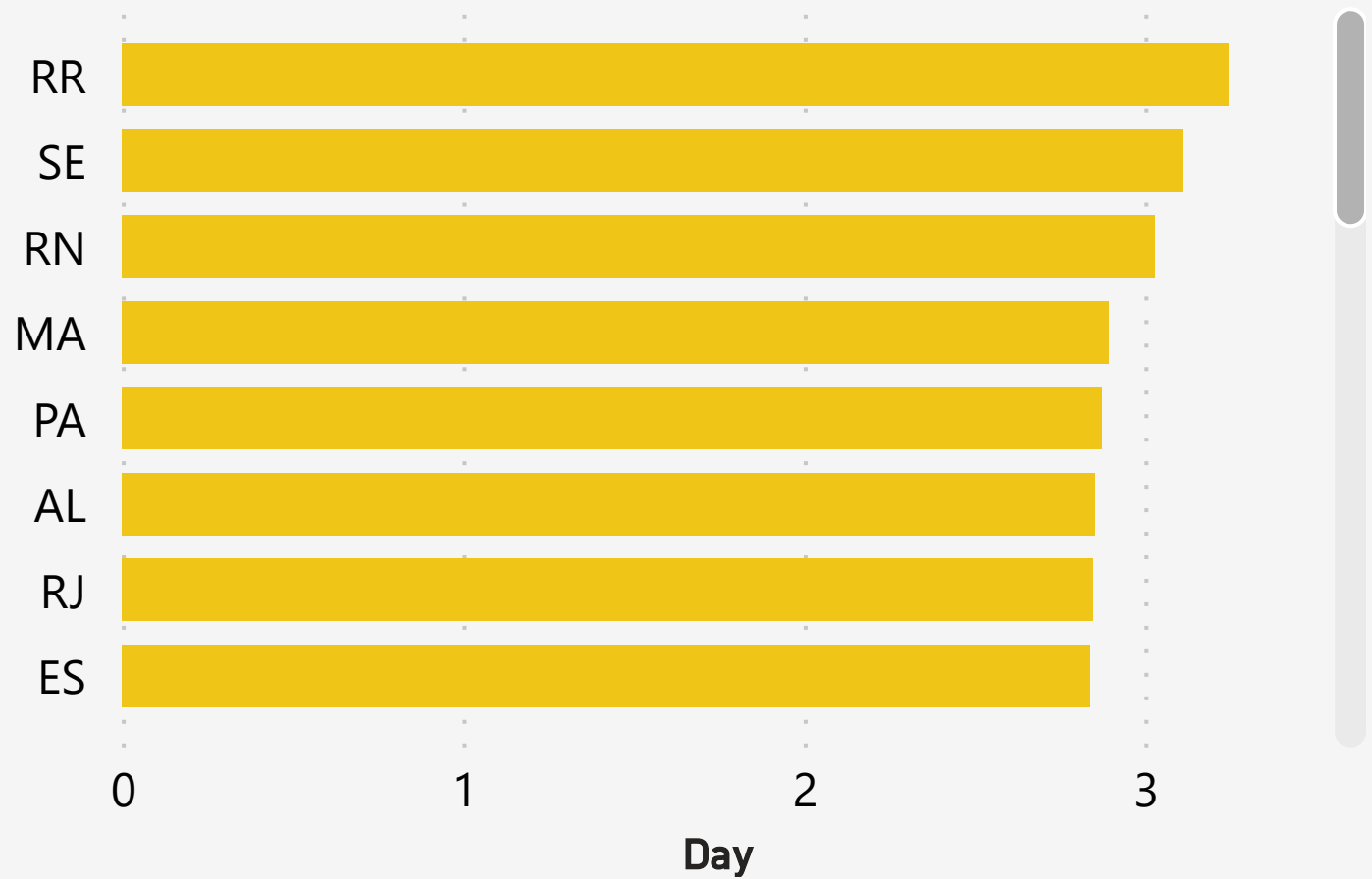
Delivery time by state



Confirmation time by state



Takeaway time by state



The effect of order processing time on review score

average_score	average_delivery_time	average_confirmation_time	average_takeaway_time	total_time
1	25.98	0.59	11.00	37.57
2	15.73	0.59	5.25	21.57
3	13.55	0.54	3.53	17.62
4	10.97	0.50	2.44	13.91
5	9.61	0.46	2.65	12.72

Failed delivery orders

8.11%

Payment

Select all

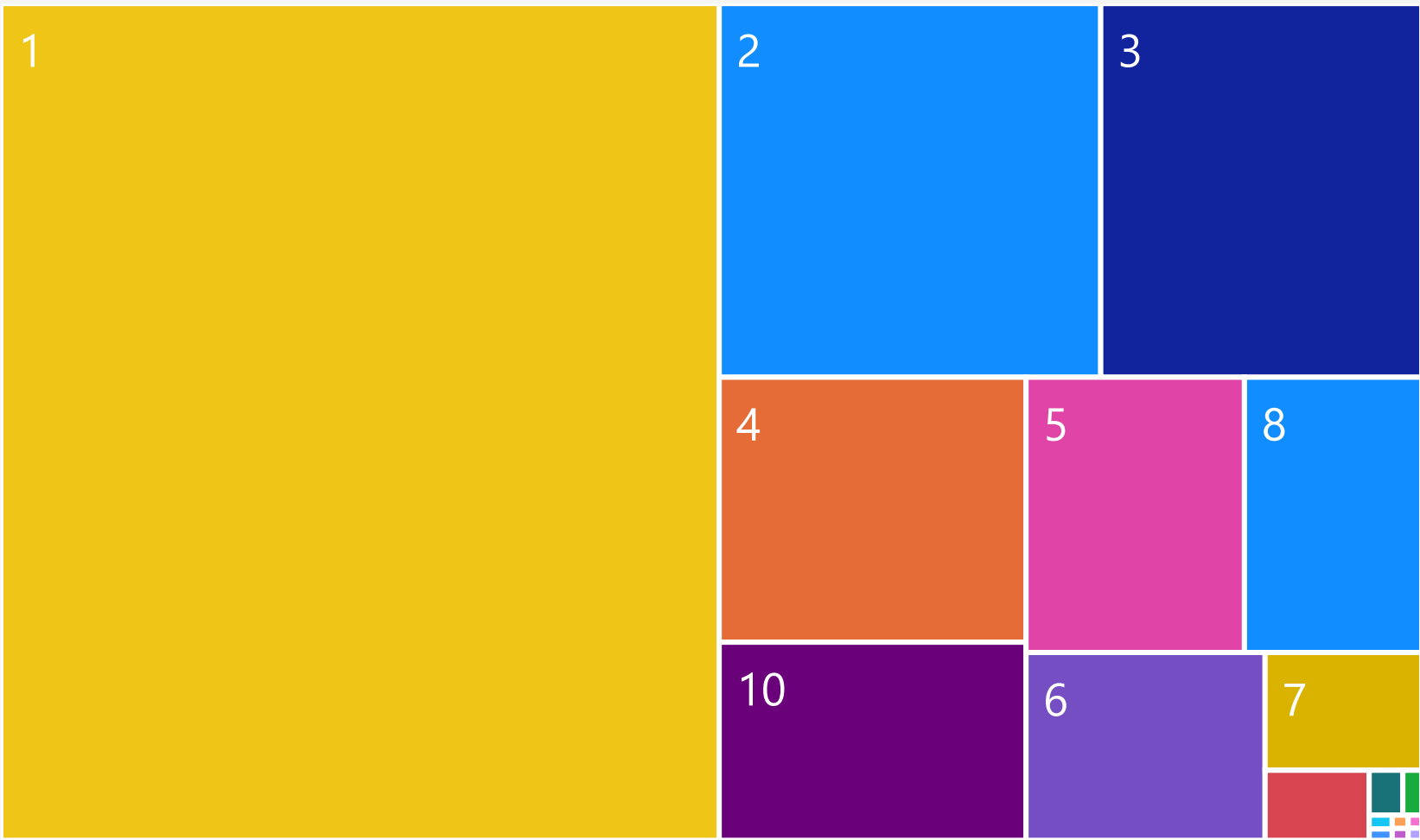
(Blank)

2016

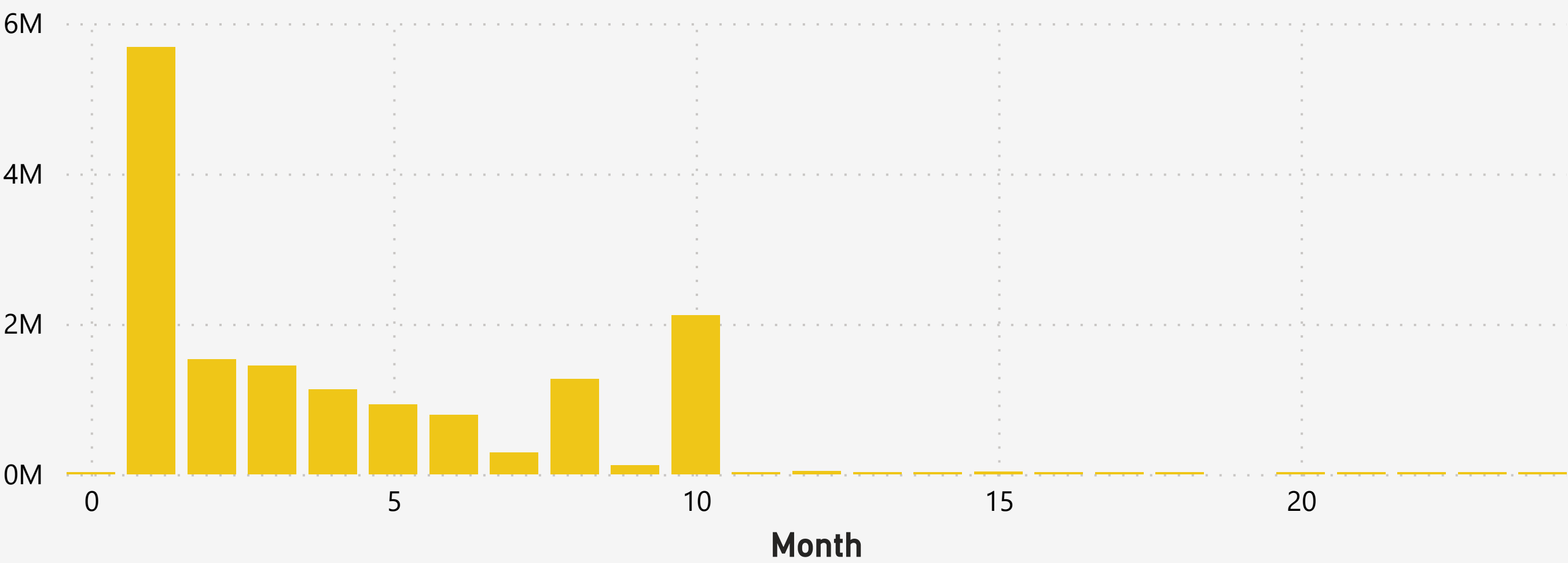
2017

2018

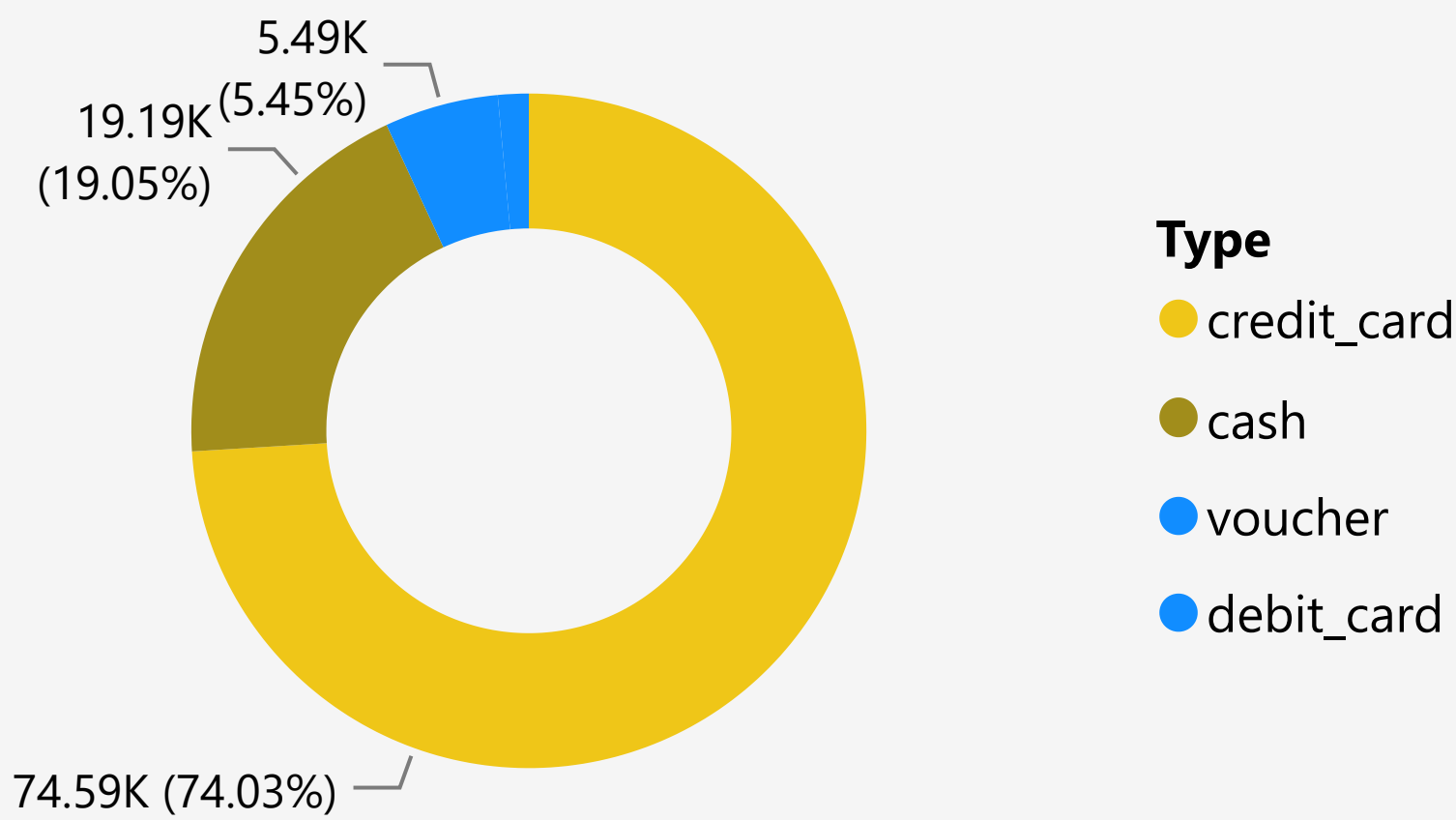
Installment period



Installment values



Payment type



Average installment rate and installment period by category

product_category_name_english	percentage_installments	average_installments_time
computers	75	6
la_cuisine	68	4
furniture_mattress_and_upholstery	65	3
small_appliances_home_oven_and_coffee	65	5
watches_gifts	64	3
fashio_female_clothing	62	3
diapers_and_hygiene	61	2
bed_bath_table	60	3
fashion_shoes	59	3
home_confort	58	3