

ANDRE WOOP

STUDENT ENGINEER

DETAILS

ADDRESS

3183
Australia

PHONE

0491164594

EMAIL

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LINKS

Find my contacts and
certificate at

<https://andrewoop.carrd.co/>

SKILLS

Communication and
Presentation

Leadership and Teamwork

Creative Thinking

Customer Service

Self-sufficient and
Self-motivated

LANGUAGES

English

● ● ● ● ●

German

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PROFILE

Driven and passionate student and worker actively seeking a dynamic role that involves regular course-related work to thrive my passion for computing technologies, Possessing a strong sense of work drive, I thrive when taking initiative, while maintaining a collaborative and easy-to-work-with demeanour. With extensive experience in team and management settings, I bring a proven track record of fostering productive and harmonious work environments.

EMPLOYMENT HISTORY

Crew, McDonalds

Elsternwick

Apr 2017 — May 2018

- Engaged in a diverse range of tasks at McDonald's, including order management for drive-through and table service, beverage and dessert preparation, and fries handling.
- Delivered exceptional customer support at the front counter, while primarily focusing on cashiering and customer assistance.
- Demonstrated efficiency, friendliness, and proficiency with point-of-sale systems, enabling excellence in service delivery.
- Cultivated and refined customer service skills through extensive experience, consistently providing exemplary service to every individual encountered.

Assisting with orders and quality control, Phasefale Controls Pty Ltd.

Dec 2018 — Sep 2022

- Held a pivotal role at Phasefale, a technology company specializing in refrigeration temperature control.
- Ensured adherence to set quality assurance standards for products and packaging, catering to international and domestic orders.
- Exercised unwavering precision and meticulous attention to detail while examining products for compliance with stringent quality standards.
- Played a crucial role in the efficient execution of orders, coordinating timely production, careful packaging, and prompt dispatch of goods.
- Contributed to the seamless fulfillment of customer expectations, reinforcing Phasefale's reputation as a reliable and customer-centric organization.

Cocktail and Sports Bar Attendant, Balaclava Hotel

Dec 2021 — Present

- Excelled as a bar attendant at the esteemed Balaclava Hotel, skillfully managing bar operations in collaboration with management and the team.
- Demonstrated an unwavering focus on customer service and expertise in cocktail making, creating unforgettable experiences for patrons.
- Adeptly multitasked while working independently, ensuring seamless order management, inventory control, and a clean and organized environment.
- Maintained a strong commitment to excellence, consistently delivering exceptional service.

IT Service Support, Monash University

Oct 2022 — Present

- Played a crucial role as an IT support professional at Monash, collaborating seamlessly with the team and management.
- Responsible for identifying technical issues and effectively managing and escalating them for swift resolution.
- Demonstrated critical thinking and task prioritization skills, considering the time-sensitive nature of many problems.
- Maintained a high level of engagement and proactively managed challenges, honing essential skills in this position.

EDUCATION

Completion of VCE Year 12, Caulfield Grammar School

Jan 2016 — Nov 2021

Bronze-Level Certificate of Excellence conferred for notable accomplishments in the following areas: Academic Excellence, Sporting Endeavors, Artistic Pursuits, and Dedicated Community Service.

Completed Subjects, Victorian Certification of Education

Systems Engineering, Further Mathematics, English, German, Software Development and Physics

Completed Subjects, Vocational Education and Training

CUA20615 Certificate II in Music Industry

Completed Units of Competency

SITHKOP101 – Clean kitchen premises and equipment

SITXFSA101 – Use hygienic practices for food safety

SITHFAB002 – Provide responsible service of alcohol

Module 1 – Responsible Service of Gaming

Module 2 – Responsible Service of Gaming

Responsible Gambling Officer Licence

Bachelor of Computer Science, Royal Melbourne Institute of Technology

Jul 2022 — Present

Currently pursuing a Bachelor of Computer Science Degree.

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PROFICIENT HOBBIES

Computer Hardware Enthusiast and Builder

I am deeply passionate about computer sciences, especially in computer and technology development. As a personal hobby, I build custom desktop computers for various individuals, including friends, family, colleagues, and referrals. Since building my first PC at age 11, I have maintained an unwavering passion for staying up-to-date with modern technology.

Automotive Enthusiast

I am an automotive enthusiast with a deep passion for cars and motorbikes. I actively immerse myself in studying their design, performance, and history. My dedication to learning and observing industry trends and advancements fuels my ongoing exploration and appreciation of the engineering behind the automotive world.

REFERENCES

**Mahindra Devireddy from Heritage Glass Products
as a Junior Estimator. Worked as an Assistant
Manager at the Balaclava Hotel**

MDevireddy@heritageglass.com.au | +61 451 522 779

**Brett Reaby from Phasefale Controls Pty Ltd.-
(Owner)**

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